



Is your company already taking advantage of mobile working, but facing operational and administrative challenges due to the complexity of Microsoft® 365 services? We can help you with this.

With Microsoft® 365 Management from Swisscom, you benefit from simpler use of your Microsoft® 365 platform. That leaves more time for core activities.

What is Microsoft® 365 Management from Swisscom?

Dispense with the less attractive aspects of modern work! With Microsoft® 365 Management from Swisscom, we process relevant service incidents, inform you about current changes, check licence requests and make other relevant customisations for you. You will also receive comprehensive advice on security issues and help with Microsoft® 365. Whether Azure Active Directory, Exchange, Skype for Business/Teams or SharePoint. Hybrid service management ensures compatibility between Microsoft® 365 online and on-premise services at all times.

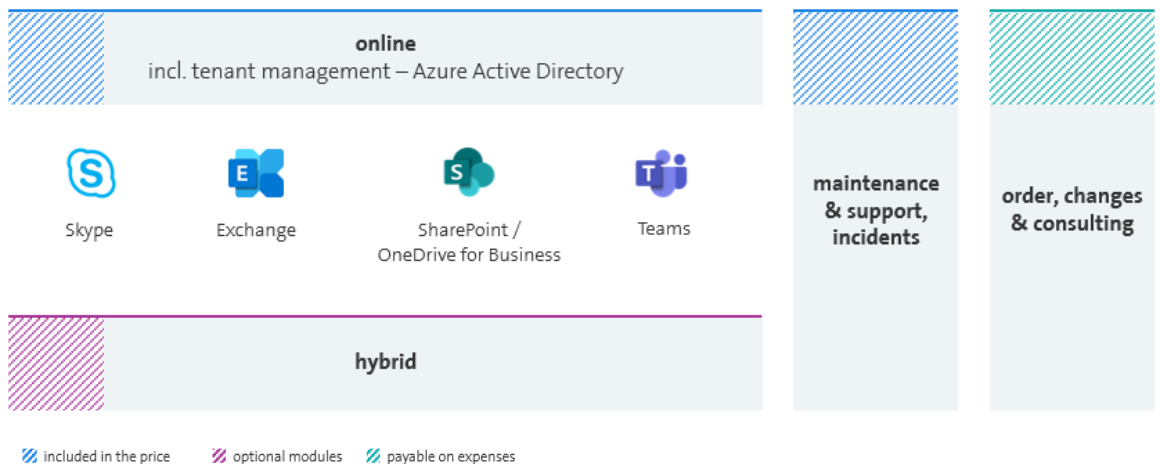
The benefits of Microsoft® 365 Management from Swisscom

- Access to continually updated Microsoft® 365 know-how
- Customised security management for Microsoft® 365 services
- Professional and proactive management
- Lower costs thanks to support for licence optimisation

More satisfied and productive employees

With Microsoft® 365 Management from Swisscom, we support you in creating a workplace environment that is specifically tailored to your company's needs. We proactively inform you about new services that are relevant for your employees in their daily work and show you how to best implement them within your company. In doing so, we draw on experience from our own best practices.

Service model





Facts & figures

The information in this document does not constitute a binding offer. We reserve the right to make changes at any time.

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Basic services

Microsoft® 365 Service Management (online)

Microsoft® 365 tenant

Azure Active Directory

Exchange online

Skype for Business online / Microsoft® Teams Backend Service

SharePoint online / OneDrive for Business

Incident, orders and changes



Optional services

Microsoft® 365 Services Management (hybrid)

Exchange hybrid

SharePoint hybrid

Skype for Business hybrid



Supplementary services

Professional Service and Consulting

Engineering, integration and adoption & change management

Consulting

With our portfolio we pursue a holistic approach. Find out more about our Microsoft® cloud services at www.swisscom.ch/msftcloud



Modern Work