



Low-Code Adoption Framework – Democratize Digital Transformation in a structured and sustainable way, at scale

Low-Code Adoption Framework

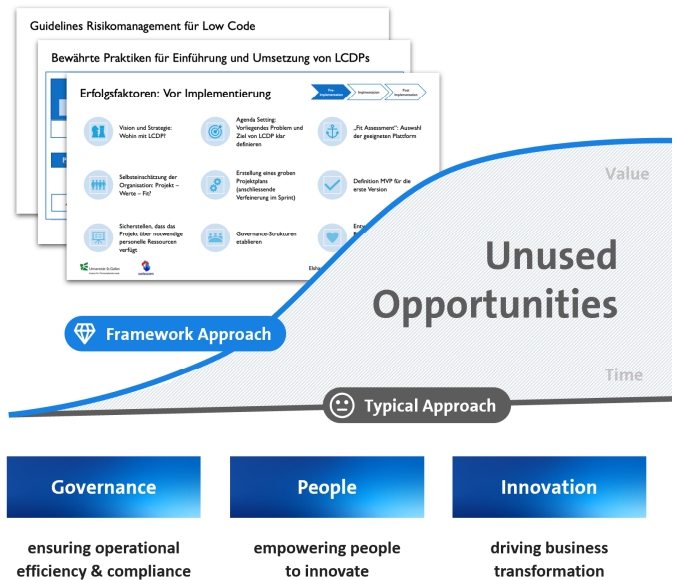
In the age of digitization, companies are facing immense pressure to transform processes and interactions into digital formats. Core applications and large IT projects are central to digitalization efforts, leaving many long-tail scenarios underserved and IT backlogs sprawling. The challenge for such companies lies in finding a way to meet these escalating pressures while simultaneously maintaining control over their IT landscape. Conversely, employees often find themselves sitting at the sideline waiting for IT to deliver while simultaneously falling back to shadow-IT solutions and introducing countless e-mail and Excel workflows, at best. They lack the empowerment to truly take things into their own hands and create the solutions they need. The answer to this conflict lies in democratizing digital transformation through the strategic adoption of low-code platforms. However, this brings rise to new challenges: How to estimate the ROI? How to ensure governance? How to enable employees? How to locate adequate use cases that drive real business value? Companies must shift their perspective from executing individual and expensive patches to leveraging the economies of scale that come with low-code platforms.

The Low-Code Adoption Framework, developed by Swisscom and the University of St. Gallen, enables organizations to implement low-code platforms effectively and accelerate digital transformation. The Framework holds a uniquely holistic approach to Low Code adoption along three interconnected streams: People, Innovation, and Governance. The People stream fosters a digital empowerment culture, encouraging employees to create solutions using low-code platforms. The Innovation stream guides delivering impactful solutions to drive business transformation, while the Governance stream sets roles and processes for operation and compliance to meet the needs of the IT department to ensure quality, security, and governance of low-code solutions. The Framework offers a scalable roadmap for low-code platform integration, adaptable to various organizational needs, providing best practices for successful adoption. It is ideal for accelerating digital transformation and empowering people to innovate. The Framework has been scientifically validated and proven in practice through its development in cooperation with the University of St. Gallen and enables companies to adopt low-code platforms in a structured and sustainable way that works at scale.



Low-Code Adoption Framework

- Structured
- Sustainable
- Scalable



swisscom



Your benefit with **Low-Code Adoption Framework**

The information in this document does not constitute a binding offer. It is subject to revision at any time.

Swisscom (Switzerland) Ltd Enterprise Customers, P.O. Box, CH-3050 Berne, Telephone 0800 800 900, www.swisscom.ch/enterprise

Business Value

Assess readiness and calculate business value

Guiding you through an organized adoption journey based on scientific research, ensuring that the process follows best practices and proven techniques leading to a sustainable implementation of low-code platforms for any organization size.

- Maturity assessment to assert your low-code platform readiness
- Business value and ROI calculation
- Tangible adoption plan based on your needs

People

Empowering people & organizations to innovate

Designed to empower employees to create valuable solutions using low-code platforms. Following Prosci adoption & change management practices and the experience of successful projects, it ensures a sustainable adoption to get the most out of your investment.

- Preparing and guiding cultural change through an adoption journey
- Creating a re- and upskilling strategy for low-code development
- Establish a community of practice and champions network

Innovation

Driving Business Transformation

Helping you to identify use cases that bring tangible business value and deliver impactful solutions with an adequate ROI.

- Innovation playbook to enable businesses to deliver valuable solutions
- Use case navigator to inspire and showcase the power of low-code
- Low-code fit assessment to estimate the potential of use cases

Governance

Ensuring sustainability and scalability

Addresses IT departments' concerns about compliance, operation, solution quality, maintenance, and governance to ensure the solution's sustainability and remove the burden from IT.

- Ensuring best practices in low-code adoption during all phases
- Implement risk management and application lifecycle management
- Establishing a Center of Excellence in-house or as a managed service

Supported Low-Code Platforms

