



If you are to fully exploit the potential of cloud computing, it's not just the cloud as a storage location that's relevant, you also have to consider the connection to it. With Cloud Access from Enterprise Connect, Swisscom offers a secure and fast connection to your clouds.

Secure and fast data exchange with Swisscom's cloud connection: Increase productivity and customer satisfaction with high data availability

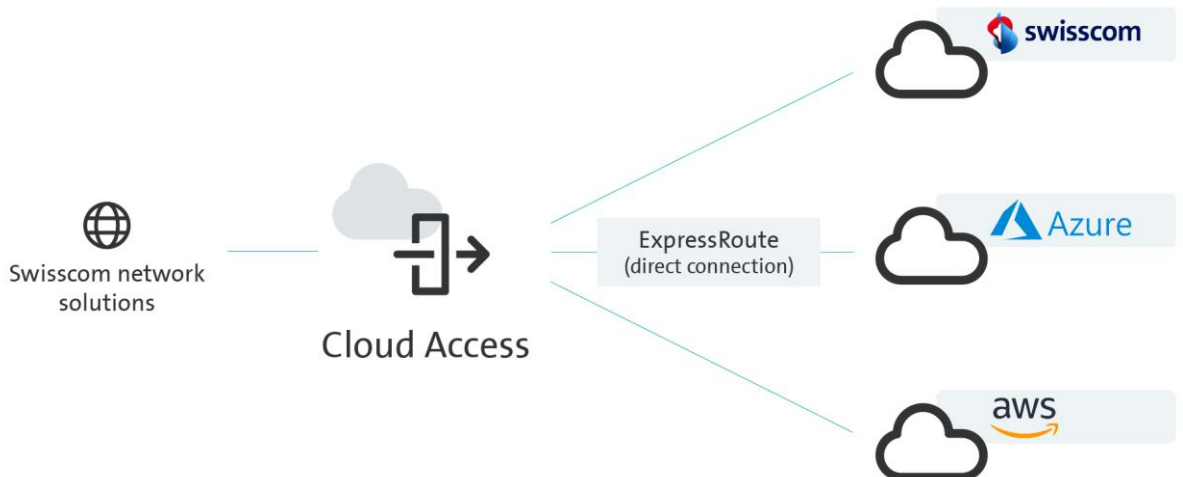
What is Cloud Access from Enterprise Connect?

More and more companies are relocating their workloads to the cloud. Secure and fast communication between the cloud and the company's network is essential if cloud computing is to pay off in full. This is why Cloud Access from Enterprise Connect reliably connects your company network with various cloud providers. Cloud Access is available for AWS, Azure and Swisscom Cloud solutions.

Microsoft's ExpressRoute is available for a direct connection to Azure. It is suitable for particularly large data volumes. If you opt for this solution, Swisscom will be at your side as a certified Microsoft partner.

Your benefits with Cloud Access from Enterprise Connect

- The cloud connection from Switzerland
Swisscom is the only Swiss provider that connects your company network directly to Azure using Microsoft's ExpressRoute.
- Flexibility: cross-location services
As part of the SDN-based Enterprise Connect Services, Cloud Access can be configured quickly and at any time via the dashboard from Enterprise Connect. The connection is also suitable for LAN-I.
- Security
Cloud Access offers an independent connection to the clouds. Data transmission is more secure than via public Internet connections.
- One-shop experience with hybrid solutions
The connection connects you with the public clouds of AWS and Azure as well as with the cloud solutions of Swisscom – already integrated into the security framework.





Facts & figures

The information in this document does not represent a binding offer. Changes may be made at any time.

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Basic services

Availability management (99.9% with redundant connection)

Provision of service components such as IP units to external cloud providers and to the cloud solutions of Swisscom:

- Configuration of service infrastructure and components including connections between external cloud access, WAN, cloud solutions of Swisscom or other Swisscom services
- Connection of external cloud access connection points with other Swisscom services or cloud solutions of Swisscom

Capacity management

Monitoring of resources for the service components:

- Operation and monitoring of the connection to cloud solutions of Swisscom
- Operation and monitoring of the connection to external cloud providers

Configuration management

Mapping and documentation of all involved service components in the configuration database. The connection can be viewed in the dashboard.

Incident and problem management

Active troubleshooting to restore availability of all required service components.

Change management provider

Development and implementation of changes that are necessary for Swisscom to provide the agreed services.

Release management

New software releases will be installed to further improve service quality and availability.

Change management customer:

Creation/updating/deletion of individual connections are implemented in consultation with the customer.



Optional services

Redundant connection

If possible, a redundant connection to the external cloud providers is created via two independent paths.

You can find more information about the product and contact our experts at

www.swisscom.ch/cloud-access