My Service SME portfolio

	Business	Workplace option	On-site option
	For all mobile and fixed office equipment		
Number of users	1	+ 1 / up to 5 max.	–
No. of devices	Unlimited		
Shop	Included		–
Hotline	Included – manned by IT experts and Microsoft-certified employees		–
On site	Time-based billing*, includes travel of 80.–		Included**
All-in services/year	18	12	3
Price/month in CHF	**25.–**	**10.–**	**20.–**

All services are also available individually at a price of 40.–/15 min.

For small enterprises, self-employed people and start-ups

We make sure that all of your IT equipment continues to run smoothly. Guaranteeing stable processes for complete peace of mind.

Perfect for small enterprises, self-employed people and start-ups, or an in-house IT department.

Certified employees

Our IT experts and Microsoft-certified employees provide support for all standard operating systems and Microsoft 365 applications – Teams, Skype, Outlook and OneNote as well as Word, Excel and PowerPoint.

For all office equipment

Our SME specialists provide user support for tablets, computers, printers, smartphones and other devices. We can check your virus protection and provide tips on backing up your data, ensuring optimal performance and security.

Personal, simple and convenient

Our one-to-one IT support is available over the phone, in our Swisscom Shops and directly at your home or office. Many issues can be swiftly resolved via remote access to your device.

Minimum contract period of 12 months for all packages. Our General Terms and Conditions apply.
* Time-based billing: CHF 40.–/15 min. ** My Service calls per year, 6 hours max.

For more info, see swisscom.ch/myservice-business

swisscom