



The industry-leading APM solution for closer collaboration and seamless business processes

Optimise your entire IT delivery with Application Performance Monitoring

AppDynamics APM is the next generation of application performance management solutions. It simplifies the management of complex, business-critical applications. Slow applications are unpleasant for everyone, especially operations and development teams, the CIO and, without a doubt, end users.

AppDynamics APM allows you to deal with these challenges and improve the performance of your applications. We enable companies to monitor and perform diagnostics on their production applications, to rectify faults and to customise their applications. This significantly increases the transparency of your application landscape and allows you to identify the exact cause of problems 90% faster.

The benefits of APM as a Service

Guided entry into the APM world	✓
Broad and in-depth visibility for production End-to-end transparency, from the browser to the backend	✓
Made for production environments Designed for highly distributed SOA architectures	✓
The auto-detection function enables the detection of applications and transaction processes Self-learning baseline for automated threshold configuration	✓
Full diagnostics at code level – analysis provides information on business impact in seconds Comprehensive reports on frequent application performance problems	✓



APM as a Service

swisscom



The details in this document do not constitute a binding offer. Subject to modification without notice.

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Facts and figures

PaaS and Application Management

Basic services

- APM onboarding, operation, and management
 - Instance setup: client at Swisscom or on-premises
 - Agent installation (app server and databases)
 - Provision of a standard dashboard
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Professional Services

Optional services

- Business transaction setup
 - KPIs, policies and health rules
 - Alerts based on transaction health rules
 - Support for and implementation of customer-specific use cases
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Consulting Services

Supplementary services

- End user monitoring: end user monitoring enables the monitoring of performance on the user side and allows you to monitor the actual user experience
 - Mobile monitoring: mobile monitoring enables the monitoring of the performance of mobile phone applications in the hands of the user
 - Synthetic monitoring: with synthetic monitoring, we can set up both real browsers and API calls to ensure that availability, performance and functionality are guaranteed
 - Business dashboards: using BusinessIQ, you can create dashboards to monitor KPIs, user journeys, conversion rates and release validation
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