



In this digital age, we face new challenges all the time. Nowadays, your customers, guests and staff expect to be able to access the Internet wherever they go. With Managed Public Wireless LAN (PWLAN) services, you can comfortably meet your visitors' expectations by providing high-performance WLAN Internet access that meets their requirements perfectly.

Managed PWLAN

**The hotspot solution from Swisscom – attract more customers, guests and visitors by offering them professional, fast Internet access.**

**What is Managed PWLAN?**

Managed PWLAN is a professional public wireless hotspot service that provides your guests, visitors and employees with simple, secure Internet access. Suitable for hotels, conference and business centres, restaurants, hospitals and all other public spaces, Managed PWLAN can be used in indoor or outdoor locations of any size. Swisscom ensures it works smoothly and securely.

**Your benefits with Managed PWLAN**

- Professional image thanks to a fast, reliable hotspot solution.
- You can rely on state-of-the-art technology and our experts' specialist knowledge.
- Personalise your hotspot online in the Swisscom Business Center.
- Swisscom provides end-user support.

Swisscom takes care of the installation, monitoring and operation of the service. Users are authenticated in advance (e.g. via SMS login) so anyone who uses the service illicitly can be identified at the authorities' request. In all situations, you can rely on the outstanding quality of the Swisscom Managed PWLAN service.



swisscom



## Facts & Figures



### Basic services

**What's included:** planning and installation, high-quality equipment, antennas, indoor cabling, connectivity (copper or fibre), PWLAN service

**Contract term:** 12 months to 5 years

**Operation:** central monitoring of all infrastructure

**Tried and tested Swisscom PWLAN service with numerous settings options:**

- Login page: bright, contemporary design with the opportunity for customisation (images, logo, text, widgets), compatible with all devices, multi-lingual
- Target link: after logging in, guests are taken to a particular page.
- Various authentication options
- User support via hotline available in 4 languages

**Support-Level:**

24/7 fault hotline

Intervention: Mo- Fri 7.00-18.00

**Configuration in the Business Center:** web-based settings, management of settings and reports, trouble ticketing, change management



### Options

**Partner radius login:** user authentication via your customer database

**MAC device login:** easily connect your devices to the network with a MAC address.

**Content filtering:** block unwanted content.

**Enhanced reporting:** learn more about your guests with smart data insights.

**Service level:** premium

You can find more information and our expert's contact details at [swisscom.ch/pwlan-services](https://www.swisscom.ch/pwlan-services)