



The complexity and requirements of the digital world increasingly challenge companies. Finding the right tools to efficiently manage costs and usage is essential. Billing & Analytics creates transparency and boosts your productivity.

What are the features of Billing & Analytics?

Bill management

Bills can be accessed and stored online and sent by e-mail in the Billing & Analytics area of My Swisscom Business. You can view, check and use reports to evaluate incurred costs directly. Billing & Analytics also offers tools to adjust the payment date to your needs.¹

Transparency

Billing & Analytics presents the current cost and usage data. You can then e-mail cost breakdowns and itemised statements directly to employees, for example.

Customizing

Your processes are as unique as your company. With Billing & Analytics, you can create standard and custom reports. You define the access rights for specific users.

Current data

Depending on the version, Billing & Analytics uses daily or monthly updated data to combine efficient mobile working with high cost security during the current month. Users can also set alerts for cost and/or usage limits.

Trust

The collected data and documents are processed and protected to the highest standards, and hosted locally in a Swisscom data centre.

Your benefits with Billing & Analytics

– Overview

360° view of cost and usage data with the option of customised reporting (e.g. by cost types or usage behaviour). Online administration of bills and billing options.

– Online self-care

Adjustments to the billing options and individual terms of payment¹ can be made independently online.

– Up to date

24/7 access to current call charge data and costs. Data updated on a daily/monthly basis.

– Results

Creation and sending of itemised bills, automated reporting and sending for predefined recipients; transparency through standard and custom reports.

– Optimisations

Cost and usage analyses to identify optimisation potential. Prompt notification on reaching defined usage limits.

– Display

Data analysis based on user-defined grouping characteristics. Graphical dashboards and raw data export.

¹ Available for specific customer groups



Facts & figures

Swisscom Billing & Analytics Basic – versions



Billing & Analytics Basic (free of charge)

All billing documents in digital form

Online modifications of billing information, such as billing address, billing language, bill delivery method or bill reference

Cost history for the last 24 months with filters

Download bill inventory as XLS file

Overview of payment statistics (outstanding, paid, partially paid)

Set custom payment dates online; adjust payment periods, create instalment plan or unblock telephone lines (mobile and fixed network)¹

Pay bills by credit card or TWINT¹

Standard reports for cost and usage data with filters

Sending of documents to selected users, such as itemised statements, bills and reports

Protected data transmission to the document recipients

Notifications (e.g. for newly available data or reports)

Allocation of standard permissions per user

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Swisscom (Switzerland) Ltd, Enterprise Customers, P.O. Box,
CH-3050 Bern, Telephone 0800 800 900, www.swisscom.ch/enterprise

¹ Available for specific customer groups