

## Data traffic must be monitored, controlled and secured effectively to ensure a safe web and cloud experience. Our scalable Secure Web Gateway (SWG) is designed to secure your Internet connections.

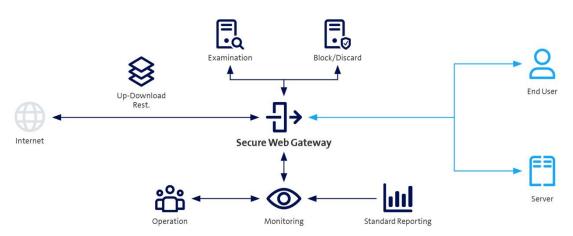
#### The MSS-i Managed Secure Web Gateway (SWG) offers a central, highly effective web security solution for top-class threat protection.

With the MSS-i Managed SWG, web data traffic flows via the Secure Web Gateway and all downloaded and uploaded objects are processed in a single, efficient cycle through multiple security layers. This solution first eliminates known threats, reducing the data traffic to be processed by subsequent security modules that are more CPU-intensive. The solution offers: screening and validation of SSL data traffic, user authentication, advanced real-time web filtering, bandwidth management, a thorough multi-layer content check and the analysis of malware.

### Your benefits with the MSS-i Managed Secure Web Gateway (SWG)

Swisscom sets up and runs the Secure Web Gateway from a globally leading provider of security solutions.	$\checkmark$
Swisscom assumes the professional implementation and operation based on your security requirements.	$\checkmark$
The MSS-i Managed SWG offers the monitoring of web and cloud use and the accelerated performance of the cloud application.	$\checkmark$
The service provides an overview of the encrypted data traffic (SSL interception).	$\checkmark$
SWG works seamlessly with leading technologies, including anti-malware, anti-virus software, blacklist and whitelist modules from various providers and static code analysis.	$\checkmark$

#### How the MSS-i Managed SWG works



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# Facts & Figures

Basic services	<ul> <li>URL evaluations and filtering in real-time malware scanning</li> <li>Proxy auto-configuration (PAC)</li> <li>SSL interception</li> <li>Provision: on premise, Swisscom clouds, public clouds (Azure, AWS)</li> <li>Project and operation services including customer portal</li> <li>IT service operation</li> <li>Service desk</li> <li>Health/Device monitoring</li> <li>Vulnerability management</li> <li>Service continuity management</li> <li>Standard service level reporting</li> <li>Service request and order management</li> <li>Release management</li> <li>Health/Device incident management</li> <li>Support hours: 5×11 hours, 7:00 – 18:00</li> <li>Availability: 99.0% (dual node)</li> </ul>
<b>Optional services</b>	<ul> <li>Web statistic reporting</li> <li>File upload/download restriction</li> <li>Safe search</li> <li>User authentication / Active Directory groups / additional Active Directory groups</li> <li>Application control</li> <li>DLP connection</li> <li>M365 configuration</li> <li>Policy customisation</li> <li>Advanced URL filtering</li> <li>Content analysis system</li> <li>Scanners for a range of file types</li> <li>Change request management</li> </ul>
Additional services	<ul> <li>Support hours: 7×24 hours, 0:00 – 24:00</li> <li>Availability: 99.9%</li> <li>Tickets / hour pool for service requests</li> <li>Self-service portal</li> </ul>