

# Risk Management in the project

## Identify and monitor risks and initiate measures

Risks are part of the project. The challenge is to manage these risks (and opportunities) in an economic manner. In particular, adequate measures must be introduced to reduce the probability of occurrence and the impact of a risk.

Risk management is crucial to success. Effective risk management is easy to use and can be carried out with limited time and effort. The key is a proven methodology and an experienced risk manager.

### Our contribution to your success

We offer you a comprehensive risk management tailored to your needs and including the following services:

#### Identification of project risks:

- > Set up of the risk management tools, define the management schedule and governance as well as the reporting cycle.
- > Check the risk potential using the risk checklist

#### Assessment of project risks:

- > Documentation and evaluation of the identified risks.
- > Discussion of the risks with the project team and recommendation of strategies for dealing with the individual risks (prevention, reduction, transfer, undertaking).
- > Propose measures for risk mitigation.

#### Reporting to steering committees:

- > Preparation of risk reporting in form of a risk cockpit and risk atlas.
- > Presentation of risk reporting to the steering committees.

### Your benefit

Our comprehensive and proven risk management approach will give you multiple benefits.

- > The risk management framework is based on our established, evolving LeanStream® methodology. This enables the set-up of a sound and efficient risk management system.
- > Our risk managers are proven project management experts and provide a valuable and independent external view of your project.
- > Our many years of experience in managing banking projects in complex IT landscapes and with various partners enable us to quickly identify potential risks and propose measures to mitigate them

### What distinguishes us as partner

- > We offer you a reliable project handling due to many years of experience in the management of small to large projects and our high demands on the project management competence.
- > As a digital innovator, leading IT service provider and BPO provider, we comprehensively understand the various facets of the banking industry. This enables us to accompany you in your various challenges from one source.
- > The Project Management of Swisscom offers you with LeanStream® a well-established project approach which can be tailored to your specific needs. We offer you fast and concrete support.

## Our approach

### 1 Identifying risks

#### Risk checklist

Identification of individual risks, grouping, status

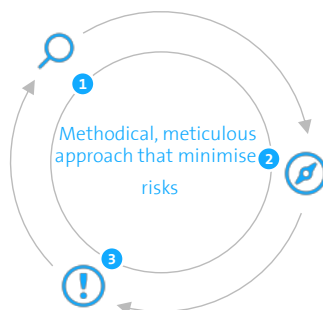
### 2 Evaluating and minimising risks

#### Risk catalogue

Assessing, categorising and evaluating risks, and documenting measures

#### Risk map structure

Structure of risk map, depending on project type and project phase



### 3 Reporting

#### Risk cockpit

Representation of relevant risks in terms of probability of occurrence and extent of damage

#### Evaluated risk map

Aggregation in risk map, depending on urgency

#### Individual risk reporting

Evaluation and measures for an individual risk

## Our methodology LeanStream®

### LeanStream® features

- LeanStream® is characterised by agile planning of **different iteration cycles** via overlapping phases.
- Fulfilment** – it covers all activities until cutover and fulfilment of the entire project.  
The approach is being constantly developed, e.g. agile methods are used in a **hybrid approach**.

#### Management level: generic phased plan

Fundamental tasks and overriding deliverables; same for all subprojects (streams)

Initialisation → Specification → Implementation → Integration → Commissioning

#### Implementation level: activities & deliverables

Specific activities and deliverables per subproject (stream) and phase

Activities → Deliverables → Infrastructure & software

#### Improvement level: detailed description

At level 3, product- and customer-specific adjustments can be made

Project review report → List of measures

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