Increase your employees' security awareness to successfully fend off cyberattacks.
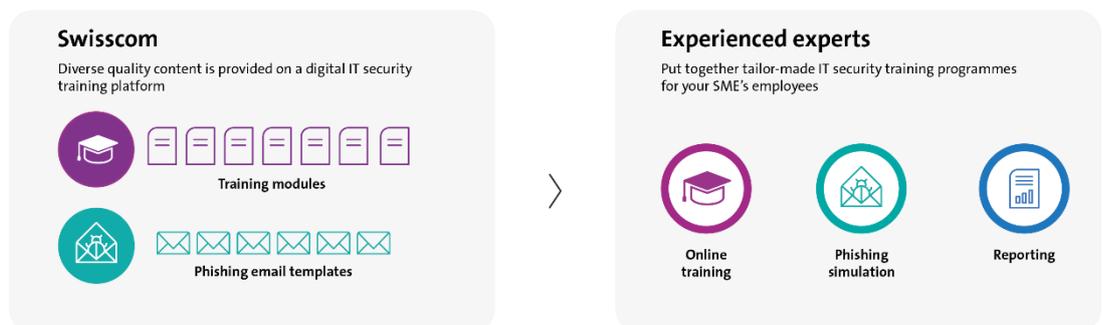
Whether it's phishing, ransomware or Trojans – in the majority of cyberattacks, hackers use people to access third-party systems.
Technical protective measures alone are therefore not sufficient. For optimal protection of your IT and data, employees should be fully involved in IT security strategies.

With Swisscom's IT security training programme, you can increase your employees' security awareness and successfully fend off cyberattacks. Targeted online training and simulated phishing attacks train and educate your company's IT users in how to use e-mail, the internet and your IT securely in the long term.

How you benefit from Swisscom's security awareness training

Your employees know what matters when it comes to IT security
With regular short online training sessions on various IT security topics, we impart the necessary knowledge and the right practices.

Increased vigilance against attempted attacks
With authentically simulated phishing attacks designed especially for the Swiss market, you train the users in your company to recognise fraudulent e-mails and to react correctly.

Measurable success
The progress of your employees can be shown in customisable reports.

Professional approach
Experienced experts plan awareness campaigns and implement training measures tailored to your specific needs.

How the security awareness training works

Swisscom
Diverse quality content is provided on a digital IT security training platform

Training modules

Phishing email templates

Experienced experts
Put together tailor-made IT security training programmes for your SME's employees

Online training

Phishing simulation

Reporting

swisscom

Facts & Figures

IT security training

– Short online training sessions of 3–20 minutes can be integrated into your daily work routine
– Wide range of topics, such as e-mail and password security, phishing, security when working from home, social media, malware, ransomware, etc.
– Different formats create variety (interactive training, videos, games, quizzes, etc.)
– Available in German, French, Italian, English and other languages

Phishing simulations

– Authentic phishing simulations for e-mail and SMS
– Specially designed for the Swiss market (using well-known Swiss brands as the sender)
– Option to customise phishing campaigns
– Stakeholder groups in the company may be addressed in different ways

Measurable success

– Standardised and customisable reports with the option to anonymize employee-related data
– The ability to measure the progress and success of training measures (participation, level of knowledge, etc.)
– The ability to measure the success of phishing simulations (e.g. opening rate of e-mails and attachments, clicking on links, entering personal details)

Training platform

– International multi-award-winning training platform, developed by Lucy Security
– Your data is stored on secure servers managed by Swisscom. Personal information (e.g. login details) entered in phishing campaigns is not saved.
– Option to customise content
– Integration of your own training content or integration of your own learning platform (LMS)

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