

The working world of the future poses new challenges of various kinds for companies. Increasing complexity and a dynamic environment are increasing the pressure to innovate and cut costs. Swisscom's Enterprise Workspace makes it easier for companies to access digital workplace solutions for both IT administration and end users.

# The Modern Workspace solution in one place – accessible to all and individually set up.

## What does Enterprise Workspace include?

With Enterprise Workspace, Swisscom integrates all existing workplace and collaboration solutions and makes them available in a central portal, the well-known "My Swisscom Business" portal. IT administrators can freely configure this portal according to the needs of their company and the existing groups of people (e.g. business unit, function or team level). Employees can set up their workplaces flexibly and are independent of location and time. This gives them more autonomy in their workplace design, while IT managers maintain an overview.

## Your benefits with Enterprise Workspace

## - Relief for (IT) staff

With Enterprise Workspace, you need less expertise to enrich your cloud landscape. Thanks to the uniform central portal, IT managers retain an overview of the required infrastructure while increased security requirements can be supplemented by additional options.

## Easy access for employees

Employees always have access to the latest software wherever they are. The required hardware can be set up autonomously via self-service and can be reused without any problems.

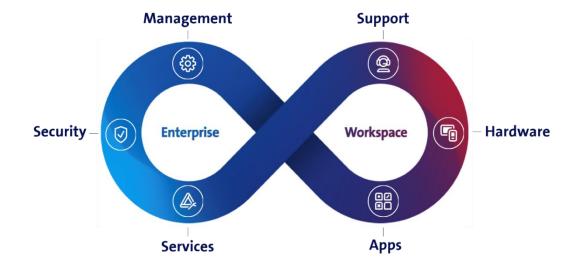
## Everything from a single source

Benefit from Swisscom's experience and know-how and enjoy professional support.

## Transparent costs

The high degree of standardisation of the offering gives you an overall view of your costs so you can easily control and plan them.

# Ready for the flow – everything from a single source





# Facts & figures



## Windows Management

## Basic package

Management of Microsoft Online Services on the customer's tenant, secure and proven Windows Endpoint Management including the default settings of the Operations System and the standard apps.

#### Standard M365 Apps for Enterprise Suite

Microsoft Cloud Foundation Service, Core M365 Service Management, Microsoft Premier Support, Customer Specific Information with Recommended Action, Service Monitoring.

## **Endpoint Management**

Zero Touch IT Delivery, MFA & Biometric Login, Windows 10 Management, Baseline Security Management / Endpoint Protection, User Experience Settings, Kiosk for Standard Software Office 365 Client Apps Management.

Self-Service Hardware Procurement

**End User Service Desk** 

Phone System Management

Optional services

Software Packaging Windows

**Endpoint Detection and Response Management** 

Threat Detection and Response as a Service

Advanced Support Services (End-User Support, Service Requests)

**Professional Services & Consulting** 

Additional services

**Individual Engineering Services** 

