Disaster recovery is more than just a backup. If water damage paralyses your IT systems, for example, a simple restart is all that is needed to get them and your business back up and running — without long and expensive downtimes.

With disaster recovery from Swisscom, you can protect your IT and thus your business from natural hazards such as earthquakes, fire and water as well as hacker attacks. So you can concentrate on more important tasks than your data and programs.

What is disaster recovery?

Disaster recovery is comparable to insurance for your data and systems. If anything happens, you can rest assured that a 1:1 mirror image of your IT and data is safely stored in our DCS cloud. Simply call your Swisscom partner, who will reboot your system and have your machines and processes up and running again in no time. For this you pay a monthly fee, just like for insurance, which is favourable compared to the costs if your production or your business is at a standstill for hours or days.

How does disaster recovery work?

Simply put, we mirror your IT as virtual machines in our DCS cloud. Your business-critical programs and data are protected against unauthorised access. As soon as your IT fails, comes to a standstill or is attacked, our virtual machines step in, continue operations and ensure production. All you need to do is call your Swisscom partner and we will take over — allowing you to take care of your company, customers and employees.

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Disaster recovery or backup?

Disaster recovery is more than just a normal backup. On the one hand, your systems are synchronised automatically every 2 to 24 hours, meaning all data is up to date. What's more, you not only protect your data but your entire IT infrastructure. Our disaster recovery service is based on the Swisscom DCS cloud service and secures your IT in a Swisscom data centre according to the highest security standards (ISO 27001).

A first step into the future

If one day you decide to run your IT not on a local server but in the cloud, you have already taken the first step. Your data and programs are stored in our data centre, and your IT is mirrored in the cloud. Moving to the cloud reduces costs by eliminating the need to invest in servers and updates, and allows you to work anywhere, anytime with up-to-date data and programs.

Your benefits at a glance

– Secure
  You protect your IT in the event of natural hazards such as earthquakes, fire or water. In case of emergency, the virtual machines will step in and continue operating as if nothing had happened.

– All-round protection
  Your data is as secure as in a bank safe. If hackers attack local computers and blackmail you, you can restore all data with a few clicks and continue working.

– High availability
  Your data and programs are available in the cloud 99.9% of the time. If you need help, we and our service partners are there for you.

– Immediately accessible
  Our regional partners will set up disaster recovery for you, and we will take care of your data and programs. In an emergency, we can step in immediately.

– Future-proof
  If you back up data and programs in the cloud, it's only a small step to outsourcing your IT to reduce costs. You can also set up disaster recovery retroactively if you are already using other Swisscom cloud services.

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