



Centro Business 3.0 (XGS-PON)

How to set up your router

→ The package includes:



1 Note for for **Enterprise Connect** customers only:



- > Open the Business-Center: <https://extranet.swisscom.ch>
- > EC Dashboard: Choose Agreement
- > Choose location
- > Centro Business > Pairing > Create Pairing > +
- > Enter MAC-address > ✓
- > 🛒



2 Remove your old Internet / telephony installations (if any).

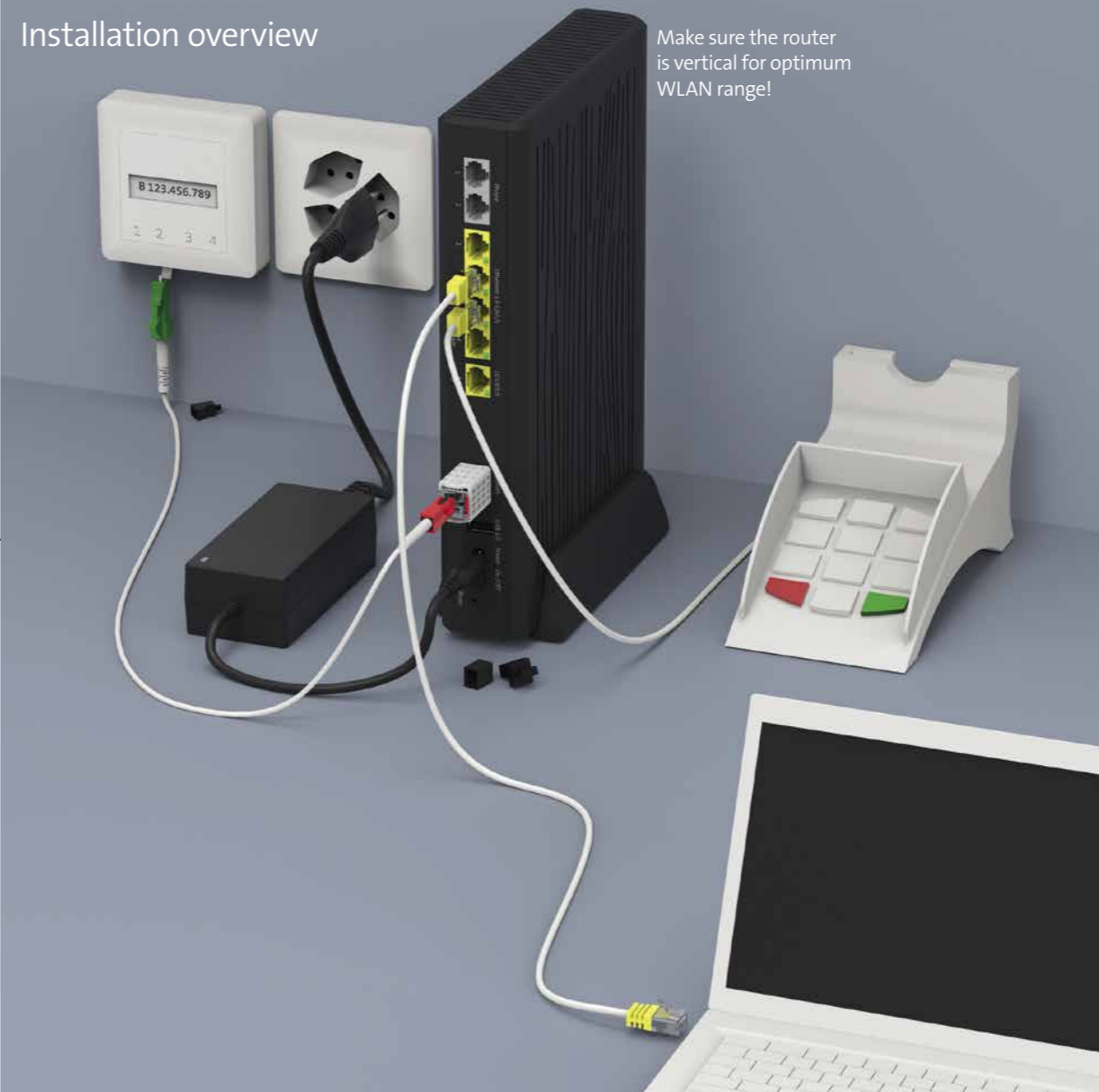


Switch off the current router, but only remove it after successfully setting up the fibre-optic link.



Your internet is now ready.

Installation overview



Make sure the router is vertical for optimum WLAN range!

3 Connect the Fibre-optic cable to the router.



Use the included fibre-optic cable.

8 Please refer to the relevant instructions for setting up other services and products.



Send your old device back to Swisscom free of charge for recycling. Reset the router to factory settings beforehand.

4 Connect the fibre-optic cable to the fibre-optic socket.



Fibre socket: Usually slot 2, rarely slot 1.

7 Connect your phones directly to the router.



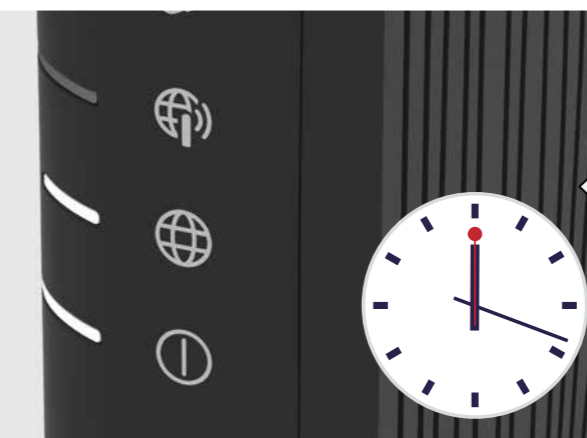
IP phone or point-of-sale terminal

Analogue phone or fax machine

Ethernet

Phone

6 Wait for the 🌐 and ⌚ LEDs to light up white permanently.



The router can restart multiple times during the installation.

5 Connect the power adapter and switch on the router.



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B2CTSP-UJD XGS-PON 09/21_EN


If you have subscribed to fixed network telephony, the service will be activated within 15 minutes and the 🌐 LED lights up white.

LED behaviour




WLAN LED

-  LED is not on – WLAN is switched off.
-  LED lights up blue – WLAN is switched on.
-  LED flashes white – WPS mode is active.

Service LED







-  LED lights up white – Business Network Solutions (BNS) is activated.

Telephony LED





-  LED is not on – you are not subscribed to telephone services or there is a fault.
-  LED lights up green – telephony is activated.
-  LED lights up red – not all numbers are registered or registration is in progress.

Internet backup LED





(customers with «Failsafe Internet Backup service»)

-  LED is not on – no backup dongle connected.
-  LED flashes white (1–2 times per sec.) – backup dongle installation in progress.
-  LED lights up white – backup service is ready.
-  LED flashes white/red – Internet backup in operation.
-  LED lights up red – there is a fault.
-  LED flashes red fast (3–4 times per sec.) – activation fault has occurred. Please wait.

Mobile Internet LED

-  LED is not on – no connection to a mobile Internet device.
-  LED flashes green – connection to mobile Internet in progress.
-  LED is green – mobile Internet is active.
-  LED is red – there is a fault.





Internet LED

-  LED is not on – no connection to the Internet.
-  LED flashes white – connection to the Internet in progress.
-  LED lights up white – Internet connection active and IP address assigned.
-  LED lights up red – there is a fault.

Connect your router to a computer with the new Ethernet cable. For this, you will need a computer with an Ethernet port. Set up via WLAN is not possible.

Open the www.swisscom.ch website in your browser. If the registration page appears, please complete all mandatory fields.

Power LED

-  LED is not on – router is switched off. If you are unable to switch it on, check the power supply.
-  LED flashes white – router launch, configuration or update in progress. Please do not switch off.
-  LED lights up white – router is ready.
-  LED lights up red – there is a fault.

Ports, LEDs and Buttons

