



More and more companies are striving to achieve mobility and flexibility for their employees, with the result that mobile devices have now developed into central instruments in the world of work.

This mobile working culture is forcing companies to operate professional device management. Device as a Service from Swisscom guarantees minimum device downtime for you and your employees, while increasing productivity.

Device as a Service (DaaS)

DaaS facilitates the task of managing your device fleet and allows your employees to benefit from constant mobility with consistent monthly expenses.

What is DaaS?

By outsourcing processes such as repairing and replacing defective devices, companies can save a great deal of time and achieve huge cost reductions. Device as a Service guarantees cost security with consistent monthly payments. The need to pay high one-off costs can be reduced significantly and, depending on the subscription, perhaps even completely avoided. It becomes possible to plan your company's expenditure in the long term.

Your benefits with DaaS

- **Overview**
You can keep track of your active device fleet at all times.
- **Reduction of workload**
By outsourcing a device replacement pool, you can invest your resources more specifically in the achievement of your business goals.
- **Efficiency**
If you report a defect or loss, a replacement device will be sent to you within 24 hours.
- **Planning**
The device financing plan offered allows you to avoid high one-off costs and thus better estimate your expenses. You can decide for each device whether you want to buy it, lease it or pay it off in instalments.
- **Security**
You benefit from an extended warranty period of 24 months, which provides you with additional security in case of damage.

The solution at a glance



Management Tool
The Swisscom Business Center facilitates the task of ordering and managing your device fleet.



Delivery and logistics
Swisscom assumes responsibility for interface management, for instance with repair centres and device suppliers.



Device financing plan
Lease or pay off equipment in instalments instead of buying it to minimize investment.



Replacement within 24 hours
If you report a defect by 4:30 p.m., a replacement device will be sent on the same day (including track & trace).



Facts & Figures

The information in this document does not constitute a binding offer. It is subject to revision at any time.

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Basic services

Device inventory: Managing your entire device fleet in the Swisscom Business Center

Ordering and delivery: Ordering devices in the Swisscom Business Center

Device financing plan: Lease, buy or pay for the required devices in instalments

Extended warranty: We grant you at least 24-month guarantee on all devices

Apple Business Manager (ABM) & Android zero-touch (AZT): We activate automated enrolment of Apple devices in ABM & Android devices in AZT.

DaaS S

Repair service: We will take care of the entire repair management with the various repair centres.

DaaS M

Replacement service: If a device is defective, we will replace it for you subject to charge within 24 hours

DaaS L

Choose between two options:

Option 1

Fixed volume: Each year, we'll replace 20% of your devices within 24 hours free of charge.

Option 2

Fixed fee: We'll replace your faulty devices within 24 hours for an CHF 89 excess fee per device.



Optional services

End-of-life management: Return devices to us when you no longer need them

Customer-specific devices: We supply devices that are not included in the Swisscom portfolio

Accessories: We can also provide accessories with the device

Staging: We deliver your device from preinstallation through to the mounted protective case

Further customer-specific options

You can find more information and our expert's contact details at swisscom.ch/daas.

Enterprise Mobile

DaaS is part of Enterprise Mobile, the complete mobile solution for your company. The modular portfolio can be flexibly tailored to your requirements and offers an innovative end-to-end experience. More information about Enterprise Mobile can be found at: www.swisscom.ch/enterprisemobile

Enterprise Mobility Management

Allow your employees to work on the move, managing and protecting them with Enterprise Mobility Management from Swisscom. For more information, visit www.swisscom.ch/emm

Mobility for Work

Use Mobility for Work to transfer tasks such as triggering a repair or replacing a device to your employees. For more information, visit www.swisscom.ch/mobilityforwork