Raise the security awareness of your staff to successfully defend against cyber attacks

Phishing, ransomware or Trojan Horses – in the majority of cyber attacks, hackers exploit people when attacking third-party systems. Technical security measures are therefore not enough. Staff should be holistically involved in IT security strategies in order to protect your IT and data as well as possible.

With the tailored Security Awareness Training from Swisscom, you can raise the security awareness of your staff to successfully defend against cyber attacks. Targeted online training and simulated phishing attacks show your staff how to use email, the Internet and IT safely for the long term.

Your benefits with the Security Awareness Training from Swisscom

Deceptively realistic phishing simulations

With authentically simulated phishing attacks specially developed for the Swiss market, you train your staff to identify fraudulent emails and respond appropriately.

IT security training

Thanks to regular, brief online training sessions on a range of IT security topics, you provide your staff with the necessary knowledge and behaviours.

Measurable success

Measure and track the progress of your staff with the use of reports.

Professional support

Our Security Consulting Team plans awareness campaigns according to your individual needs and implements measures for you.

Available training content

Social Engineering	Phishing Attacks	Endpoint & Network Security	Privacy & Data Protection	Workplace Security
Working Remotely	Password Security	Malware & Ransomware	Cloud Security	Compliance & Regulations

Facts & Figures

IT Security Training	– Online training sessions on various IT security topics, such as email and password security, phishing, security when working remotely and more. – Different difficulties and lengths – Various training formats (e.g. interactive sessions, videos, tests, games and quizzes) – Available in German, French, Italian, English and other languages
Phishing Simulations	– Authentic email phishing templates – Aimed at the Swiss market and individually adjustable – Different forms of attack (e.g. email or SMS phishing, tampered USB sticks) – Target groups in companies can be addressed differently
Highly Secure Training Platform	– Your data is stored on secure Swisscom servers in Switzerland – Personal information (e.g. login) entered in phishing emails is not saved – If necessary: adjustment of content and integration into the customer's learning platform (LMS)
Measurable Success	– Standard and customisable reports in real time with the option of anonymisation – Progress measurement of staff in training (e.g. participation rate, assessment of knowledge) – Success measurement for phishing simulations (e.g. opening rate of emails and attachments, clicks on links, entry of personal data)
Professional Implementation	– Comprehensive support from our specialised Security Consulting Team in your region: advice, planning and implementation of awareness campaigns and configuration of reports

You can contact our experts at: swisscom.ch/security-consulting