



Swisscom Security Awareness Training

Factsheet

swisscom

Enable, drive and protect
your business.



Employees are facing increasing cyberthreats. Security training protects company data.

Swisscom supports you in the planning and implementation of security awareness training to promote your company's security culture and successfully ward off cyberattacks.

Most cyberattacks – phishing, ransomware, Trojans, etc. – result from hackers gaining access to external systems via humans. Technical protection measures alone are therefore not sufficient. To optimally protect your IT and data, employees

must be fully integrated in your IT security strategies. Through Security Awareness Training from Swisscom, you can achieve sustainable changes to employee behaviour and successfully defend against cybercriminal attacks.

With targeted online training and simulated phishing attacks, your workforce receives effective training on the safe use of e-mail, the Internet and IT.



Convincing phishing simulations.

With authentic phishing simulations, you can train your employees to recognise and respond effectively to fraudulent e-mails.



IT security training.

With regular short online training units on various IT security topics, you can equip your employees with the knowledge and skills to take the right action.



Measurable success.

With direct access to the Security Awareness Platform and detailed reporting, you can continuously measure your employees' progress. Receive targeted support and advice in regular service meetings with our specialists.



Professional implementation.

Our team plans and configures awareness campaigns on the Security Awareness Platform around your individual needs.

Available training units

 Social Engineering	 Phishing Attacks	 Endpoint & Network Security	 Privacy & Data Protection	 Workplace Security
 Working Remotely	 Password Security	 Malware & Ransomware	 Cloud Security	 Compliance & Regulations



Facts and figures

Basic services



IT security training

- Online training units on various IT security topics, such as e-mail and password security, phishing, home office security, etc.
- Adaptive IT security training based on individual skill level
- Training formats (e.g. interactive training, videos, tests, quizzes)
- Available in German, French, Italian, English and other languages as required
- Integration with your own learning platform (LMS)

Phishing simulations

- Automated sending of authentic e-mail phishing templates
- Available in German, French, Italian, English and other languages as required
- Up-to-date, personalised simulations based on the language, region and role of each user
- For the Swiss market
- Gamification ensures that users remain motivated during training
- Stakeholder groups in the company can be addressed differently
- Phishing button included for reporting suspicious e-mails

Measurable success

- Read access to the Security Awareness Platform for monitoring employee training progress (e.g. participation rate, knowledge evaluation) or to measure the success of phishing simulations (e.g. opening rate of e-mails and inserts, clicks on links, entry of personal data)
- Regular meetings for additional reporting and explanation, including improvement measures

Professional implementation

- Planning of security awareness training (aims, timeline and stakeholders)
- Regular service meetings for evaluation of programme effectiveness, identification of room for improvement and programme customisation
- Technical onboarding for the platform, implementation of phishing simulations and IT security training



Optional services



Security Consulting

- Creation and implementation of a sustainable awareness-raising concept or strategy.
- On-site training tailored to your industry and your company to provide practical protective measures for improving the everyday security of your employees.
- Interactive activities promote a long-term security culture.

For more information and to contact our experts, visit:
swisscom.ch/security-consulting or swisscom.ch/security-awareness