



*The cloud is the driver of digital transformation – it allows rapid growth, maximum flexibility, faster time to market.*

*Security and predictability are additionally playing an increasingly important role for SMEs as well. Azure from Microsoft will also benefit your SME; perfectly tailored to your needs.*

## **Microsoft Azure from Swisscom for your SME: “Premier Support”, maximum security, flexible and scalable.**

### **Premier Support: maximum support level**

Azure comes with “Premier Support”, which is the highest level of support offered by Microsoft. This exclusive service is part of Swisscom’s Azure offering. The package includes a dedicated Microsoft Account Manager; tickets are handled with high priority, resulting in faster problem resolution. When support is needed, Swisscom always deploys experts and has access to Microsoft know-how when it comes to the latest features. These are constantly being developed further to ensure that you are always on the cutting edge.

### **Maximum security standards**

Microsoft Azure relies on the most stringent security standards to protect you from attacks, natural disasters and other threats. You benefit from a multi-tiered security system that Microsoft provides through physical data centres, infrastructure and Azure. Furthermore, you can take advantage of the state-of-the-art security features available in Azure data centres worldwide.

### **Flexible and scalable**

Azure adapts to the changing needs of your SME at all times. Be it additional employees or seasonal circumstances, changes of any nature can be easily made on site with Azure. Future changes do not have to be incorporated into long-term planning. No costs are incurred for resources that are not required because with Azure you only pay for what you actually use.

### **SME support with the Azure cloud**

The Azure cloud service helps you and your SME with your business challenges:

- ongoing further development
- excellent reliability
- flexibly adapts to changing requirements

### Summary:

Azure from Microsoft, Swisscom and your local ICT partner gives you a trio of experts that has teamed up to offer you the best possible service with the goal of optimising your cloud experience.