

Chapter 1: Why do we need headsets?

Built-in PC speakers are often not ideal. Turn the speakers on, even only slightly, and you're soon hit with a highly unpleasant whistling sound caused by feedback. That's why external headsets with a built-in microphone and noise suppression technology (smartphone headphones rarely have this feature) are generally recommended.

Hands-free

Your hands are free and you can keep working productively while you are on the telephone. Your shoulders and head remain relaxed because you don't have to hold a handset to your ear.

Mobility

A long range gives you even greater mobility. You are not tied to your desk and you can make phone calls wherever you are.

Voice quality

All headsets are equipped with innovative sound technology, offering unique voice quality.

Comfort

Carefully adjusted sound, ergonomic design and a choice of different wearing styles make it easier and more comfortable to make calls at your desk or on the move.




Security

Wireless headsets provide reliable protection against unwanted eavesdroppers because the signal between the headset and the base station is digitally encrypted. This means you can be sure that your conversations can only be heard by the people who are meant to hear them.

Acoustics

Headsets and amplification systems with integrated sound technologies ensure optimal protection for users' hearing, protecting their ears from sudden high peaks in volume.

Chapter 2: The right headset – different user types

Scenario	Office work in a quiet environment	Office work with increased ambient noise level	Mobile work
Application examples	<ul style="list-style-type: none"> • Single office • Home office with own office room 	<ul style="list-style-type: none"> • Shared office • Home office with background noise 	<ul style="list-style-type: none"> • Field staff • Frequent switching between laptop/PC and Natel • Phone calls on the road/business trip 
Description	Spends workday primarily at desk in individual office or boardroom.	Spends the workday primarily at a desk in an office environment and/or is affected by background noise.	Is on the road a lot during working hours or frequently switches between conversations on the laptop and phone calls on the cell phone.
Recommendation	<p>In this scenario, you have the choice between hands-free, wired headset or wireless headset.</p> <p>Each of these devices has its own advantages and disadvantages depending on the fixed or changing workplace.</p>	<p>A wired headset or wireless headset is recommended for this scenario, depending on the mobility needs of the workplace.</p>	<p>Mobile Bluetooth headsets are recommended for employees who are frequently on the move. Modern devices of this type can be connected to a laptop/PC as well as to a cell phone or car*.</p> <p>Switching between the communication devices takes place automatically.</p> <p><small>*For Bluetooth connection, this functionality must be provided by the vehicle manufacturer.</small></p>






Chapter 3: The right communication device for every user type

	Jabra Evolve2 40 UC Mono NC	Jabra Evolve2 65 UC Stereo NC	Poly Voyager 5200 UC MS Mono NC	Jabra Speak 510 UC USB	Jabra Speak 750 UC
					
Price (CHF)	100	150-200	100-150	80-100	200-250
Wireless		•	•	•	•
Wired	•			•	•
Mono (sound on one ear)	•		•		
Duo (sound on both ears)		•			
Busylight	•	•			
Connection type					
Desk phone					
Softphone	•	•	•	•	•
Bluetooth (Mobile and Tablet)		•	•		•
DECT					
3,5-mm jack plug (Mobile and Tablet)	•				
Noise Cancelling					
Omni-directional microphone				•	•
Active Noise Cancelling (ANC)					
Noise Cancelling microphone (NC)	•	•	•		
Wind Noise Protection			•		
Wearing type					
On-Ear (Overhead)	•	•			
In-Ear			•		
Recommended for					
Office work in a quiet environment	•	•		•	•
Office work with increased ambient noise level	•	•			
Mobile work/field staff			•		

Office environments can be quiet, but they are not always so. For precise voice transmission no matter what the environment, we offer various microphones for professional use:

- Omni-directional microphone: It is ideal for use in quiet office environments and single offices
- Noise-cancelling microphone: Suitable for use in noisy, open office environments
- Wind-Noise Protection: Microphone with improved wind noise reduction guarantees clear voice transmission outdoors
- Active Noise Cancelling: Eliminate unwanted, low-frequency background noise at the touch of a button, so you can work with concentration even in noisy office environments
- Passive Noise Cancelling: Ambient noise is physically reduced by the construction of the headphones. However, there is no active noise cancellation like with ANC.

Chapter 4: The recommended devices in detail

<p>Jabra Evolve2 40 UC Mono NC</p>		<ul style="list-style-type: none"> • 3 microphone technology • Super wideband audio (up to 20kHz) • PeakStop Hearing Protection • Superior passive noise cancellation • Integrated Busylight • Wired USB-A or USB-C port • Integrated call control buttons for call answer, volume and mute (Windows-only, Jabra Direct software required)
<p>Jabra Evolve2 65 UC Stereo NC</p>		<ul style="list-style-type: none"> • 3 microphone technology • Up to 37 hours talk time • Duo connectivity: softphone and mobile • Hi-Fi wideband audio (up to 20kHz) • Up to 30 meters range via wireless USB adapter • Integrated Busylight • Superior passive noise cancellation • Integrated call control buttons for call answer, volume and mute (Windows-only, Jabra Direct software required)
<p>Poly Voyager 5200 UC MS Mono NC</p>		<ul style="list-style-type: none"> • Duo connectivity: softphone and mobile • Noise-canceling microphone for ambient noise suppression • Wideband audio (up to 7.6kHz) • WindSmart technology • Up to 30 meters range • Up to 8 hours talk time • Integrated call control buttons for call answer, volume and mute (Windows-only, PLT Hub software required)
<p>Jabra Speak 510 UC USB</p>		<ul style="list-style-type: none"> • Choice between wireless connection via Bluetooth (must be supported by PC) or USB cable • Hi-Fi wideband audio (up to 14kHz) • Microphone range up to 1.5 m • Connector for headset (3.5mm) • HD full duplex technology • Integrated call control buttons for call answer, volume and mute (Windows-only, Jabra Direct software required) • Suitable for calls with up to 4 participants in the same room
<p>Jabra Speak UC 750</p>		<ul style="list-style-type: none"> • Choice between wireless connection via wireless USB adapter or via USB cable • 2 Jabra Speak 750 possible to connect without cable - stereo • Duo connectivity: softphone and mobile • Microphone range up to 2 m • Hi-Fi stereo sound (up to 20kHz) • Up to 11 hours talk time • HD full duplex technology • Personalization of the Speak with MS Cortana, Siri or Google Now possible • Integrated call control buttons for call answer, volume and mute (Windows-only, Jabra Direct software required) • Suitable for calls with up to 6 participants in the same room

If you want to use call control features - such as answering calls or muting at the touch of a button - in the Business Telephony App, it is recommended to download the manufacturer-specific device software such as Jabra Direct, Jabra Suite, Plantronics Hub. (Only possible for Windows)

If you use multiple softphone programs (e.g. MS Teams), make the following settings in the Business Telephony App (only possible for Windows):

- In the options menu: Integrations
- "Add-In für USB-Gerät": Deactivate
- Further down: Activate device software add-in, e.g. Jabra Add-in.