



The digital world requires quick, flexible action – the workplace is where your employees are at that moment. Secure access to company data and business applications regardless of place, time and device is an essential prerequisite for business success.

**Business processes and employees must be mobilised and working from home must be possible. The Remote Access Service ensures both of these – flexibility and availability for customers and employees**

**What is Remote Access Service?**

Do you want to communicate efficiently and flexibly anywhere, at any time and on any device? With the Remote Access Service, you can reliably connect notebooks, tablets and smartphones (regardless of the operating system) to your corporate network. It gives you seamless access to your company data and applications.

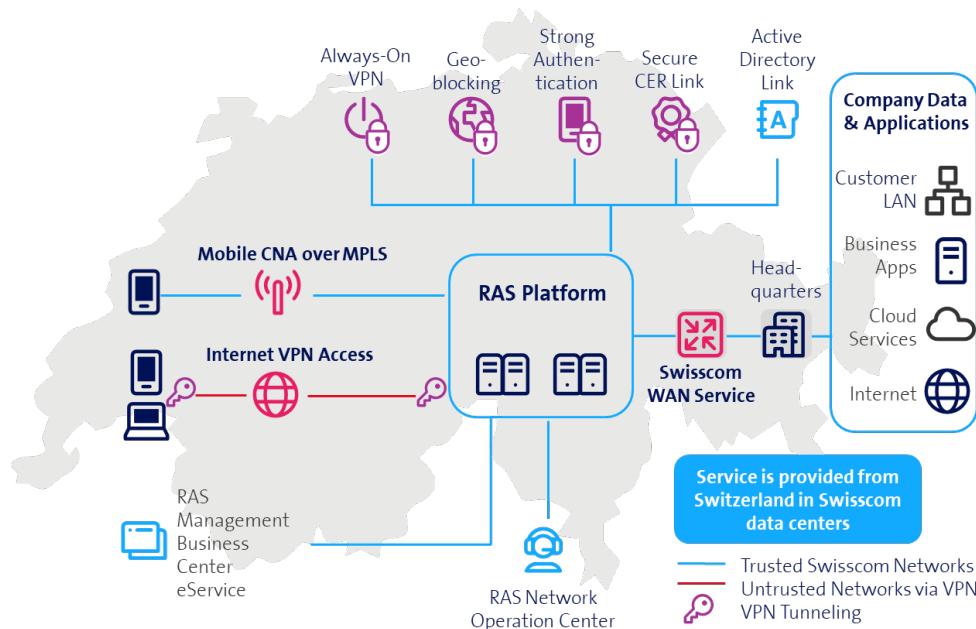
**Choose from one of two variants:**

- Internet VPN Access: Secure access from any mobile user device via an existing Internet connection.

- CNA : Dedicated, secure access only via the Swisscom mobile phone network.

**Your benefit with Remote Access Service**

- Be closer to your customers thanks to higher employee availability and mobility.
- You can work flexibly, as all standard devices are supported.
- Securely access your company data from your home or mobile office at any time.
- Lower travel and workplace costs.
- Use your own directory for user administration.
- Benefit from a managed service: Swisscom takes care of operation and lifecycle management.





## Facts & Figures



### Service variants and basic services

**Internet VPN Access:** Access to your company data/applications using any Internet connection via Cisco AnyConnect Client.

**CNA:** Feeds the data traffic from mobile devices via the Swisscom mobile phone network to our authentication and termination infrastructure.

Authentication with username and password.

My Swisscom Business access



### Optional, recurring services

**Geoblocking:** Only allow your company applications and data to be securely accessed via Internet VPN Access in specific countries (e.g. only in Switzerland).

**Strong authentication:** Increased access security with double-factor authentication: user name and password or own certificates as well as Mobile ID or one-time token as second factor

**Always-On VPN:** Prevents direct access to Internet resources via an automatically established Internet VPN connection if the client is using a public, unsecure network.

**Dynamic Split Tunneling:** users of the 'Split Tunneling' group can access the customer's company network and the Internet simultaneously.

**Active Directory Link:** User management and authentication takes place in the customer's own active directory via RADIUS or LDAP(S) connection.

**DHCP Relay:** the IP address is assigned to the VPN client by the customer DHCP server.



### Optional, one-off configurations and services

**Authentication Upstreaming:** Forwards users' authentication requests or customer applications to the Swisscom RAS authentication infrastructure.

**Certificate Authentication with Customer PKI:** The certificates provided by the customer are authenticated for client authentication in combination with Internet VPN Access.

**Multi-VRF LAN-Interconnect:** RAS domains can be assigned to the separated MPLS VRFs.

**Local LAN Access:** users of the 'Local LAN Access' group can access components within the same subnet (e.g. local network printers).

**Service Requests:** consulting services by the RAS engineering team for complex integrations.

You can find more information and our expert's contact details at [swisscom.ch/ras](http://swisscom.ch/ras)

The information in this document does not constitute a binding offer. It is subject to revision at any time.

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