



Cisco Webex Calling is your telephone system in the cloud. It offers the optimum combination of telephony and collaboration functions: Make use of all of the advantages of a conventional telephone system, but without the complex management requirements.

Cisco Webex Calling from Swisscom

Cisco Webex Calling from Swisscom – Cloud telephony and collaboration for everyone. Simple - flexible - inexpensive

What is Cisco Webex Calling from Swisscom?

High-quality collaboration is a prerequisite for business success. As a PBX-cloud solution, Webex offers employees, customers and collaboration partners flexible communication possibilities.

From your company network you can make calls via the cloud to your locations and via a local SBC (Session Border Controller) and PSTN breakout (Public Switched Telephone Network) to the public telephone network. Using end-to-end encryption, calls via the Cisco cloud are encrypted and secure (see illustration).

The overall solution is ideal for smaller companies that are nationally and internationally active. Since Webex Calling is part of the Webex platform, you will also benefit from other Webex services such as Webex Teams with collaboration features and Webex Meetings for comprehensive conferencing options.

Your benefits with Cisco Webex Calling from Swisscom

Simple

Low administrative outlay: The solution can be managed via a dashboard on a management and user portal. New employees and locations can be set up and configured very quickly.

Extensive telephony functions: You can also use the virtual PBX to configure common group and location-related functions.

Flexible

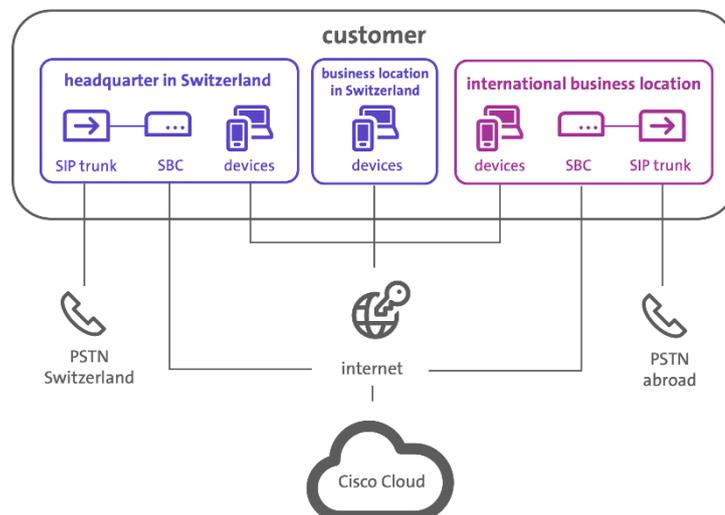
All-in-one solution: As the solution is integrated in the Webex platform, features of Webex Teams and Webex Meetings can also be used.

User-friendliness: The user interface is always the same, no matter whether a desktop application or smartphone app (Apple and Android) is being used.

Inexpensive

Lower infrastructure requirements: Cloud solutions reduce investments in hardware and infrastructure.
Cheap: Available from CHF 14 per end user.

The product at a glance



swisscom



Facts & Figures

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Basic Services

Provision of Webex Calling licenses

Wide range of telephony functions

Among others: Shared lines, hunt groups, hold, resume, pick-up, call forwarding, do not disturb and transfer, automatic call routing (virtual reception), to greet callers and personalise the voice mail for each user.

Cisco Basic support

Cisco offers support services for troubleshooting and dedicated support management with three service levels: Basic, Enhanced and Premium. Basic support is included in the price for the duration of your subscription at no additional cost.

Soft client included

Choice between the Cisco Webex Calling app and Webex Teams

Provision of licenses for the Cisco ISR router (SBC)

Webex Teams license

Chats incl. chat history, file exchange, project rooms, including 20 GB storage capacity

Initial configuration

For new customers, a one-time configuration of the customer, the individual locations and the users is carried out.



Optional services

Other Webex services

- Webex Meetings for web conferences
- Events and webinars with surveys, moderator control, etc.

Cisco Enhanced and Premium support

Session Border Controller (SBC) locally at the customer location

PSTN connection via eSIP from Swisscom

End devices (IP phones, headsets)



Additional services

Professional services

For setting up the desired telephony functions and for customer-specific adjustments.

Customer-specific training

Xpert Service on Demand

Swisscom experts will adapt the hardware and the applications and services used according to your order.