



With Microsoft Teams Telephony from Swisscom, phone calls can be made directly from the Microsoft Teams client.

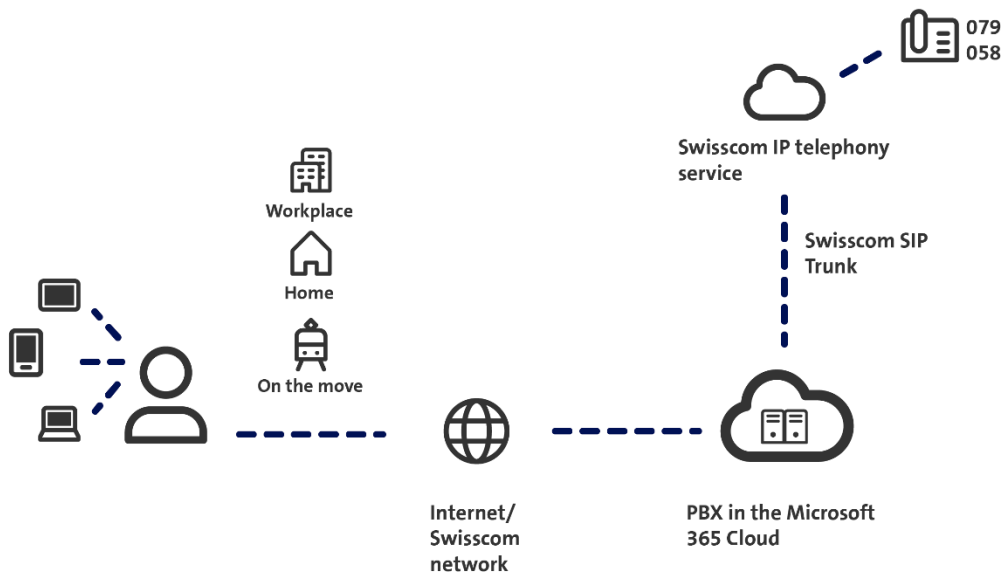
Use Microsoft Teams and Microsoft 365 together as a highly available, cloud-based telephony solution without the need for additional hardware.

Swisscom will enable you to connect to the public telephone network via Microsoft Teams.

All the necessary components such are operated by Swisscom, so the system is easy for your employers to use.


Your benefits with the Swisscom solution

- **No investment in hardware**
Neither at client level nor in your data centre, since everything is in the highly available Swisscom data centre.
- **Highly available backbone**
Connectivity and telephone connection paired with extensive Managed UCC know-how guarantee a state-of-the-art user experience.
- **More attractive for employees**
Since Microsoft Teams can also now be used for telephony, it is easier for your employees to use and makes Teams an all-in-one solution.
- **Make phone calls via the client of your choice**
Teams telephony with your existing phone number supports calls via desktop clients (Windows, Mac), mobile clients (iOS, Android) and web clients.





Facts & Figures

 Breakout package	<p>Provision of all necessary components in georedundant Swisscom data centre (session border controller, network components, etc)</p> <hr/> <p>Preparation for connection to your Microsoft 365 tenant</p> <hr/> <p>Connection to SIP telephone line</p> <hr/> <p>Creation of basic call numbering plan</p> <hr/> <p>Provision of voice channels</p> <hr/> <p>Provision of Internet connectivity, IP addresses, SSL certificates</p> <hr/> <p>24/7 operation & monitoring</p> <hr/> <p>All required licences for all necessary components</p> <hr/> <p>Customer service desk (incl. ticket processing for system incidents)</p>
 Services billed at cost	<p>Microsoft 365/Teams user administration introduction/hands-on</p> <hr/> <p>Professional services for customer-specific adaptations</p> <hr/> <p>Professional services for customer-specific planning and implementation of migration/switch</p>
 Additional services	<p>Microsoft 365 consulting & engineering – we'll support you on your journey to the cloud</p> <hr/> <p>Work Smart coaching – we'll help you successfully manage the culture change that comes with new working methods before, during and after the project</p> <hr/> <p>Microsoft 365 tenant admin support – We or our certified Swisscom partner will look after the administration of the Microsoft 365 tenant for you.</p> <hr/> <p>Microsoft 365 licences – obtain the Microsoft 365 licences you need directly from Swisscom</p>

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