



The digital age is creating new challenges for both private individuals and companies. The requirements for a seamless and powerful mobile and data network are constantly growing. Inhouse mobile coverage via the public network is sometimes unsatisfactory or compromised due to modern building standards.

**With the comprehensive inhouse mobile solution from Swisscom, your employees and customers can also be reached on mobile devices.**

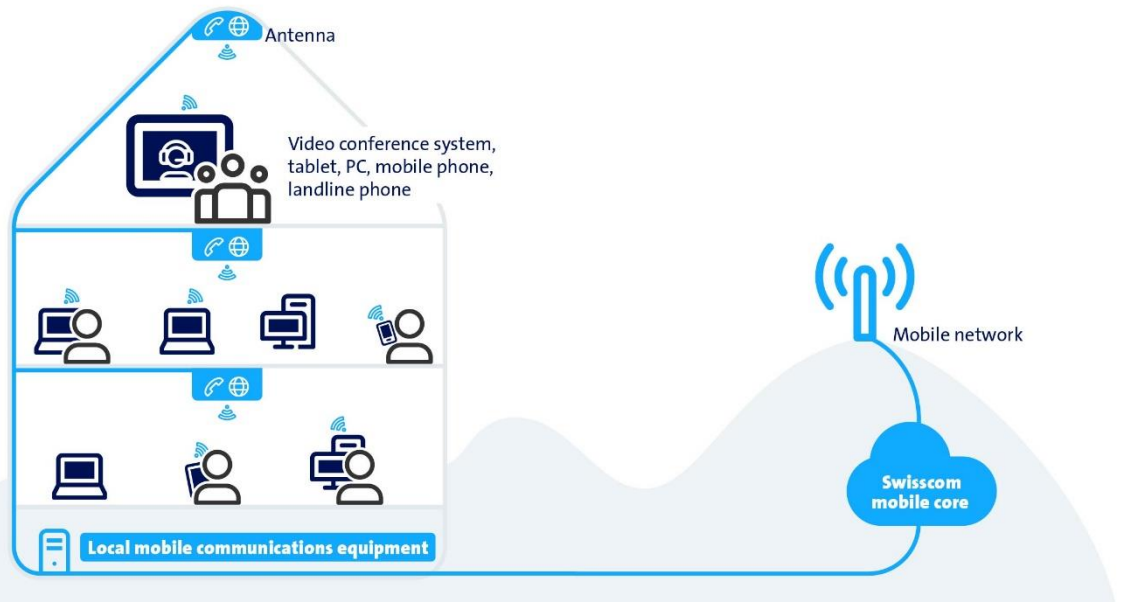
**What is Inhouse Mobile Services?**

With the Swisscom Inhouse Mobile Services you can fully meet your requirements for optimal mobile reachability and a flexible, always-available way of working. You receive high-quality in-house coverage, which opens up very large or complex sites and campuses in an optimum manner. Swisscom thus provides additional mobile capacities for optimal performance and the best network, even in the in-house area. Inhouse Mobile Services gives you a firstclass in-house service in Switzerland. Inspire your employees, customers and guests with a simple, comprehensive and professional mobile coverage, even for large and complex sites and campuses.

**Your advantages with Inhouse Mobile Services**

- Future oriented  
Optimum mobile reception wherever you are, with the latest technologies.
- Easy to budget  
Clear costs that can be planned for a comprehensive service.
- Comprehensive  
The solution is tailored perfectly to your requirements and the situation on site.
- Individual  
Special requests or requirements can be taken into account.
- Worry free  
In Swisscom, you have a partner who helps, advises and supports you from A to Z.

You can rely on the high quality of the Swisscom Inhouse Mobile Services in any situation.





The information in this document does not constitute a binding offer. It is subject to revision at any time.

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**swisscom**

## Facts & Figures

	<b>Connectivity</b>
Standard features	Swisscom provides dedicated connections and a comprehensive infrastructure to ensure optimum performance of the service. The service is perfectly integrated into the external network.
	<b>Offer</b>
	Inhouse Mobile Services are available in different versions, depending on customer requirements and building size. The base station is either installed at the customer's premises and connected to the Swisscom operation centre via fibre-optic cable, or partially centralised with merely the outlying units, connected via fibre-optic cable, installed at the customer's premises. The signal is distributed within the building via a network of antennae comprising coaxial, ethernet and/or fibre-optic cables, depending on the preferred technology.
	<b>Equipment</b>
	The Inhouse equipment comprises a base station, active and/or passive antenna systems installed inside the building, and dedicated connections. This equipment is part of Inhouse Mobile Services.
	<b>Price</b>
	One-off start-up costs and a fixed monthly fee (maintenance and operation) incl. access, equipment and service.
	<b>Redundant units</b>
Optional services	Redundant units with multiple connections can be provided on request so you can remain contactable even when there are technical problems.
	You do not have to worry about a thing and can leave operation in Swisscom's capable hands.
How you benefit	A design tailored to your requirements and the site ensures a positive user experience. Thanks to our service, you can also be reached anywhere in the in-house area on a mobile device.
	Large and complex building structures can be covered on a modular basis.
	Competitors can be granted access to the infrastructure if required. This is taken into account in advance, at the planning stage.
	<b>Site survey</b>
Installation	Site survey and infrastructure design by Swisscom experts, optimally adjusted to your customer requirements and the situation on site
	<b>Ready for service</b>
	Following comprehensive installation and a quality inspection by Swisscom experts
	<b>Project duration</b> Around three months
	<b>Contract term</b> Three to five years
	<b>Support Level</b>
Service Management	Fault hotline: around the clock Fault rectification: Monday to Friday, 7 a.m. to 5 p.m.

You can find more information and our expert's contact details at [swisscom.ch/inhouse-mobile](http://swisscom.ch/inhouse-mobile)