










The information in this document does not constitute a binding offer. It is subject to revision at any time.

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## Facts & Figures

 <b>Standard features</b>	<p><b>Connectivity</b> Swisscom provides dedicated connections and a comprehensive infrastructure to ensure optimum performance of the service. The service is perfectly integrated into the external network.</p> <hr/> <p><b>Offer</b> Inhouse Mobile Services are available in different versions, depending on customer requirements and building size. The base station is either installed at the customer's premises and connected to the Swisscom operation centre via fibre-optic cable, or partially centralised with merely the outlying units, connected via fibre-optic cable, installed at the customer's premises. The signal is distributed within the building via a network of antennae comprising coaxial, ethernet and/or fibre-optic cables, depending on the preferred technology.</p> <hr/> <p><b>Equipment</b> The Inhouse equipment comprises a base station, active and/or passive antenna systems installed inside the building, and dedicated connections. This equipment is part of Inhouse Mobile Services.</p> <hr/> <p><b>Price</b> One-off start-up costs and a fixed monthly fee (maintenance and operation) incl. access, equipment and service.</p>
 <b>Optional services</b>	<p><b>Redundant units</b> Redundant units with multiple connections can be provided on request so you can remain contactable even when there are technical problems.</p>
 <b>How you benefit</b>	<p>You do not have to worry about a thing and can leave operation in Swisscom's capable hands.</p> <p>A design tailored to your requirements and the site ensures a positive user experience met. Thanks to our service, you can also be reached anywhere in the in-house area on a mobile device.</p> <hr/> <p>Large and complex building structures can be covered on a modular basis.</p> <hr/> <p>Competitors can be granted access to the infrastructure if required. This is taken into account in advance, at the planning stage.</p>
 <b>Installation</b>	<p><b>Site survey</b> Site survey and infrastructure design by Swisscom experts, optimally adjusted to your customer requirements and the situation on site</p> <hr/> <p><b>Ready for service</b> Following comprehensive installation and a quality inspection by Swisscom experts</p> <hr/> <p><b>Project duration</b> Around three months</p> <hr/> <p><b>Contract term</b> Three to five years</p>
 <b>Service Management</b>	<p><b>Support Level</b> Fault hotline: around the clock Fault rectification: Monday to Friday, 7 a.m. to 6 p.m.</p>

You can find more information and our expert's contact details at [swisscom.ch/Inhouse-mobile](http://swisscom.ch/Inhouse-mobile)