



Swisscom Trust Services enables its partners easy signature processes and identifications – secure, recognised in the EU and Switzerland .

Advanced and regulated/qualified seals for Switzerland and EU/EEA

The remote signature service of Swisscom Trust Services

A seal is basically an approved electronic signature for legal entities that can be used to sign contracts, outgoing mail, invoices, terms and conditions, certificates and other documents typically issued by an organisation. In contrast to the personal electronic signature, it is not automatically equal to the handwritten signature but is nevertheless mentioned in some laws and regulations.

Legally recognised

Swisscom Trust Service is the only European service provider for recognised, qualified and advanced signatures as well as regulated/qualified or advanced seals both in the Swiss legal area (SigE Law) and in the European judicial area (eIDAS Regulation). EIDAS seals are recognised in each EU Member State.

Adobe – green mark

Advanced, regulated and qualified seals are marked with a green mark for a valid signature in Adobe Reader.

Typical use cases

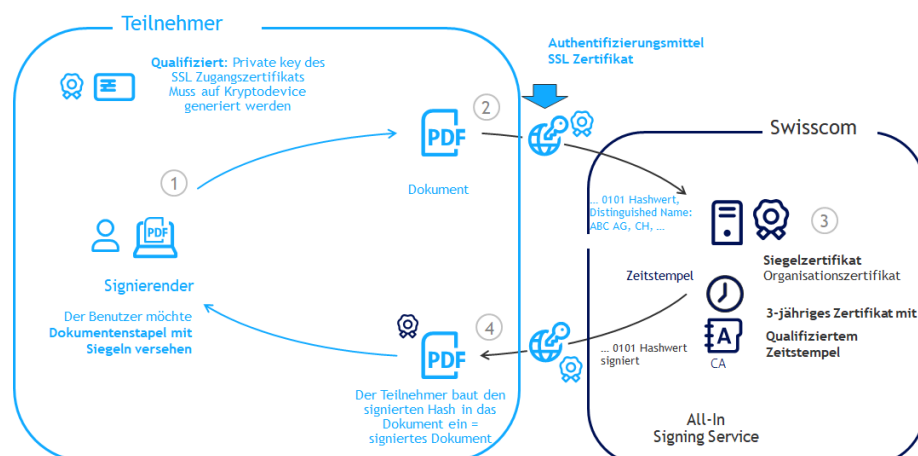
Seals are suitable for automated batch operation, as they are not dependent on a single declaration of will to sign. In this way, seals can be used in the archiving of business documents and ensure integrity protection to contracts with e.g., scanned signatures.

Seal application of our partner (Subscriber Application)

Swisscom Trust Services offers the possibilities for sealing together with partner solutions approved for this purpose. By means of a TLS connection and the authentication of the TLS connection by a person in charge of the seal organisation, it is ensured that the sealing process is only applied to documents provided for this purpose. Only a hash value is transferred to the Swisscom trust services, while the document contents remain hidden by Swisscom.

Qualified Timestamp







Each seal is issued in combination with a qualified time stamp for long-term validation.





The information in this document does not constitute a binding offer. We reserve the right to make changes at any time. In this document, Swisscom expresses its opinion and view, also regarding legal assessments but without any guarantee or liability. It is the sole responsibility of each party concerned to carefully study the circumstances themselves and draw their own conclusions. Swisscom recommends that each party consult experts as necessary

Facts & Figures

 Easy	OASIS Rest or Soap API For the integration of partner applications
 Secure	Authentication TLS Authentication with specially protected private key of the TLS certificate: Advanced seal: 1 factor (possession) Qualified or regulated seal: 2 factors (e.g. possession and knowledge, e.g. particularly secure access to the private key in the database or HSM)
 Long-living	Signature certificate Faithful provision of 3-year organisation certificates for seals, advanced/qualified Qualified Timestamps Free additional signature with qualified timestamp according to ZertES/eIDAS Long-term validation All seals are long-term validated according ETSI Standards
 Qualified	Application Vetting of the organisation based on registers or certified register extracts, personal identification of applicants (organisation's authorised representative) and qualified signature of the certificate application. Authorized partner solution with 2FA access for the private key of the TLS Authentication Certificate (qualified/regulated) or transmission of the certificate by the responsible person of the organization (advanced)
 	Signature applications Advanced: Swisscom Trust Service Partner applications that use the access interface Qualified: Only already approved Swisscom Trust Service partner platforms for the qualified service
 Legally conform	Data privacy – only transmission of document hashes No conclusion about document contents by Swisscom possible Qualified recognized Swisscom IT Services Finance S.E. in Vienna, Austria is an accredited trust service provider for qualified and advanced certificates and seals in the EU and on the eIDAS Trust List. Swisscom (Switzerland) Ltd. is recognised as certificate service provider in Switzerland for the Swiss Signature Act (ZertES/SigE). The green mark of Adobe All signatures (advanced and qualified) are recognised by Adobe (AATL Standard)

Are you interested in making the remote signing experience as easy as possible??

Do not hesitate to contact us!

<https://trustservices.swisscom.com>