

# Prices and services Business Numbers

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Valid from 1<sup>st</sup> June 2020. Prices subject to change.

## Freecall 0800, Shared Cost 084x, Premium Rate 090x (in CHF, excl. VAT)

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	One-time costs	Monthly costs
Basic offer	200.00	50.00
Module 10	from 200.00	230.00
Module 100	from 200.00	750.00

- The numbers are allocated by the Swiss Federal Office of Communications (OFCOM). OFCOM also charges additional one-time and yearly fees for each number.
- The basic offer includes 1 number. Modules 10/100 include a maximum of 10/100 numbers.

## International Freecall +800 (in CHF, excl. VAT)

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	One-time costs	Monthly costs
Basic offer	200.00	95.00
Allocation by the ITU	300.00	0.00
Per country	20.00	0.00*
Module 10	from 200.00	275.00
Module 100	from 200.00	795.00

- The basic offer includes 1 number. Modules 10/100 include a maximum of 10/100 numbers.
- A list of available countries is obtainable on request.
- \*Additional costs may apply for certain countries.

## International City Access (in CHF, excl. VAT)

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	One-time costs	Monthly costs
Basic offer	200.00	50.00
Per country and number	0.00	50.00

- The basic offer includes 1 number.
- A list of available countries is obtainable on request.
- Some countries may require additional documents because of legal restrictions.

## Discounts on monthly costs for basic packages

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	Discount
3-5 numbers	15%
6-10 numbers	20%
11-20 numbers	25%
21-50 numbers	30%
from 51 numbers	35%

- If a contract is signed for > 12 months, the one-time costs for the basic packages will be waived. For + 800, up to 20 countries may additionally be activated free of charge.
- Module costs will not be discounted.



## Routing (in CHF, excl. VAT)

	One-time costs	Monthly costs	Connection costs
Allocation	200.00	30.00	-
Blacklist/Whitelist	100.00	20.00	-
Origin	200.00	45.00	-
Multiring (max. 10 target numbers)	200.00	per target no. 10.00	-
Rerouting			
1-3 target numbers	50.00	20.00	-
Additional target number (max. 5)	0.00	10.00	-
eAlert	200.00	50.00	-
Time	100.00	40.00	-
IVR Standard	from 200.00	from 50.00	per connection 0.10
IVR Code	from 700.00	from 70.00	per connection 0.10
Queuing	from 1500.00	50.00	-
Virtual Call Center	on request	on request	on request
Voicebox	200.00	50.00	per connection 0.10

## Activation & changes (in CHF, excl. VAT)

	One-time costs	Monthly costs	Connection costs
Change via Customer Care	From 25.00	0.00	-
Change via Phone	0.00	0.00	-
Change via Web	0.00	0.00	-
Temporary Activation/Deactivation	50.00	10.00	per connection 0.10

## Other services (in CHF, excl. VAT)

	One-time costs	Monthly costs	Connection costs
Announcement Standard	0.00	0.00	per connection 0.10
Announcement Individual	50.00	0.00	per connection 0.10
Billing & Analytics	0.00	0.00	-
Number Display	0.00	5.00	-
Tariff Change	400.00	50.00	transaction costs
Voice Recording	500.00	75.00	per connection 0.10

- Tariff Change only works with premium rate 090x. The transaction costs are calculated as follows:

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|-----------------------------|-------------------------------------|
| 0 - 20'000 calls/month      | Service charge + 1.5 percent points |
| 20'001 - 50'000 calls/month | Service charge + 1.0 percent points |
| 50'001 or more calls/month  | Service charge + 0.5 percent points |

- The one-time/monthly costs are calculated per number. Discounts upon request.



### Connection costs per minute: 0800 (in CHF, incl. VAT)

	to fixed network	to Swisscom mobile network	to third party mobile network	to networks abroad
from fixed network	0.08 0.04	0.32 0.27	0.35 0.30	foreign rate
from Swisscom mobile network	0.32 0.27	0.32 0.27	0.35 0.30	foreign rate
from third-party mobile network	0.35 0.30	0.35 0.30	0.35 0.30	foreign rate
from abroad	0.00	0.00	0.00	foreign rate

### Connection costs per minute: +800 (in CHF, incl. VAT)

	to fixed network	to Swisscom mobile network	to third party mobile network	to networks abroad
from fixed network	0.08 0.04	0.32 0.27	0.35 0.30	foreign rate
from Swisscom mobile network	0.32 0.27	0.32 0.27	0.35 0.30	foreign rate
from third-party mobile network	0.35 0.30	0.35 0.30	0.35 0.30	foreign rate
from abroad	foreign rate	foreign rate	foreign rate	foreign rate + foreign rate

### Connection costs per minute: 084x (in CHF, incl. VAT)

	to fixed network	to Swisscom mobile network	to third party mobile network	to networks abroad
from fixed network	0.08 - caller rate 0.04 - caller rate	0.32 - caller rate 0.27 - caller rate	0.35 - caller rate 0.30 - caller rate	foreign rate - caller rate
from mobile network	0.08 - caller rate 0.04 - caller rate	0.32 - caller rate 0.27 - caller rate	0.35 - caller rate 0.30 - caller rate	foreign rate - caller rate
from abroad	0.00	0.32 0.27	0.35 0.30	foreign rate

### Connection costs per minute: 090x (in CHF, incl. VAT)

	to fixed network	to Swisscom mobile network	to third party mobile network	to networks abroad
from fixed network	0.08 0.04	0.32 0.27	0.35 0.30	foreign rate
from mobile network	0.08 0.04	0.32 0.27	0.35 0.30	foreign rate
from abroad	0.08 0.04	0.32 0.27	0.35 0.30	foreign rate



## Annotations to connection costs

- Owner of the number bears these connection costs.
- Standard rate: Mon-Fri from 7 a.m. – 7 p.m. / low rate: Mon-Fri from 7 p.m. – 7 a.m. and at weekends as well as public holidays (Exception Shared Cost 084x: Standard fixed network rate: Mon-Fri from 8 a.m. – 5 p.m. / low fixed network rate: Mon-Fri from 5 p.m. – 8 a.m. and at weekends as well as public holidays).  
Billing is carried out in 10 cents stages.
- Connection to third party fixed networks: surcharge of 2.3 cents per minute for standard rate and 1.2 cents per minute for low rate.
- Calls from pay phones: surcharge of 50 cents per call (only for 0800/+800 numbers).
- Connections from mobile network to mobile network or to a network abroad or from a network abroad to a mobile network: surcharge of 30 centimes for each minute started (only for 0800/+800 numbers).
- The Swisscom international connection costs make up the foreign rate.  
In some cases there is a surcharge of 10 – 40 cents per minute for connections to foreign mobile numbers.  
In some cases there is a surcharge of up to 40 cents per minute for connections from mobile networks abroad.
- For connections to 084x numbers from inland, the difference between the connection costs and the caller rate selected will be billed (shared costs).
- A list of connection costs abroad and International City Access is obtainable on request.

## Discounts on monthly connection costs (in CHF, incl. VAT)

	to fixed network	to mobile network	to networks abroad
< CHF 99.99	0%	0%	0%
CHF 100.00 - CHF 1'999.99	4.0 %	8.0 %	7.0 %
CHF 2'000.00 - CHF 5'999.99	4.0 %	8.5 %	7.5 %
CHF 6'000.00 - CHF 17'999.99	4.0 %	9.0 %	7.5 %
CHF 18'000.00 - CHF 29'999.99	4.0 %	9.0 %	8.0 %
CHF 30'000.00 - CHF 51'999.99	4.5 %	9.5 %	8.0 %
CHF 52'000.00 - CHF 104'999.99	4.5 %	9.5 %	8.5 %

## Service charge Premium Rate 090x

	from gross rate
Service charge	16%

- Supplier share: Gross rate minus service charge and connection costs.

The information in this document does not constitute a binding offer. We reserve the right to make changes at any time.

Your Swisscom consultant will be delighted to provide you with further information about the Business Numbers.

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