



The use of public cloud services is subject to various regulatory requirements that are very strict. What's more, the various offerings from the public cloud must be compared with legal requirements and also adapted in line with a company's individual requirements.

Cloud Compliance Consulting & Advisory services from Swisscom opens up possibilities for supporting your strategically important cloud projects efficiently.

Decisions regarding the outsourcing of business processes, including customer data in particular, to the cloud are very challenging. And this is true in particular for regulated industries. There are numerous basic conditions that must be taken into account here: from the regulatory requirements of the legislator to security aspects and the company's own "risk appetite". And this is exactly where we can support you: Our experts at the interface of regulated industries (i.e. banking, government, healthcare, insurance), compliance and IT shed light on the aspects of outsourcing, data storage and processing in a public cloud that are relevant from a compliance perspective. Here we are guided by the respective industry-specific regulations and data protection legislation and can help you make the right decisions.

What is Cloud Compliance Consulting?

Our Cloud Compliance Consulting offer is a modular consulting solution for companies that want to migrate data storage and processing to the cloud, and therefore have to deal with the respective regulatory and business policy requirements.

We offer different modules to cover the different needs: **Module S, Module M, Module I**¹

Your benefits with Cloud Compliance Consulting from Swisscom:

- **In-depth know-how**
You will gain access to extensive knowledge based on real-world experience, so you can make the right decisions for your company.
- **Knowledge transfer and support**
You will gain an understanding of how external regulations, internal policies and the measures of public cloud providers interact with one another.
- **Comprehensive assessment**
You will gain broad and comprehensive insight into which cloud services are already suitable for your company, and which adjustments are still needed.
- **Reliable basis for decisions**
You will gain an information basis for decisions, which the decision-makers in your company will need to approve for outsourcing to the cloud, taking into account all relevant compliance aspects.
- **Results for auditors**
You will gain auditor-friendly results that ensure complete comprehensibility of the relevant decision criteria.
- **Foundation for migration**
After completing the Cloud Compliance Consulting session, you will have the foundation for configuring your applications in the public cloud, as well as the subsequent migration activities.

¹ Further information on the next page.



Facts & Figures

	Content	Duration	Costs
Module S	Highlight the key aspects for outsourcing to the cloud. + Assessment of the implementation of requirements in the hyperscaler clouds.	1 x 2-hour workshop	CHF 1,800 (unlimited number of participants)
Module M	Content of module S + Clarification of company-specific possibilities and limits based on GTCs, data privacy policies, etc.	2 x 2-hour workshops	CHF 2,900 (unlimited number of participants)
Module I	Assessment of company-specific use cases using topic-specific workshops.	Individual according to needs, after talking to Swisscom	Fixed module price or according to individual outlay, CHF 300.- to CHF 450.-/hour ²

Module S: In module "S" we highlight the key aspects of regulatory and compliance requirements for outsourcing to the cloud, which need to be addressed, clarified and contractually defined to ensure successful implementation. These relate in particular to the location of data storage and processing, the protection of data in the cloud, third party access rights for maintenance and servicing, the involvement of subcontractors, auditing and information rights of supervisory authorities, access to data by foreign authorities, and the migration following termination of the business relationship with the cloud provider.

In this module we deal with the status and degree of implementation of the regulatory requirements that apply to your industry in Switzerland through the hyperscaler clouds. Here we focus on industry-specific recommendations and shed some light on the contracts of hyperscalers, which apply to their online and specifically cloud services. This includes governance arrangements between the companies, hyperscalers and subcontractors, data protection and data security in relation to processing and storage and also how to deal with authorities and audits. We show you where the information can be found and which passages are relevant.

Module M: Module "M" is based on module "S". In this module we address the company's individual framework conditions and highlight the possibilities and limits of the currently applicable general terms and conditions, privacy policy, risk policy and the business model.

Module I: In the individual modules or workshops Swisscom and external experts analyse the specific use cases, which are to be outsourced to the cloud, and check whether the prerequisites for these are in place. We therefore look at your specific framework conditions and requirements, for which consulting and support from partners with practical experience in the implementation of such topics are required (e.g. for the preparation of documentation and analyses for the move to the cloud). We work with you to prepare the foundation for internal decision-makers, as well as the documentation for external auditors and supervisory authorities. The modules "S" and/or "M" are not required in order to book individual modules, but they will be advantageous in any case. Certain services are provided by external specialists while others are performed together with Swisscom.

² See next page for details of individual modules



The information in this document does not constitute a binding offer. Changes may be made at any time.

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Swisscom:

- Analysis of the possibilities and limits of the currently applicable GTCs, privacy policies, risk policies, business models
- We work together with you to identify relevant legal and compliance issues, which require further clarification on the basis of your individual use cases, risk appetite and goals.
- Individual advice

Swisscom and external experts work together in the following areas:

- Preparation of the key issues for internal decision-makers, as well as documentation for external auditors and authorities.
- Risk assessment
- Contract assessments: Standardised, contractual gap analyses with a detailed assessment of current standard contracts for legal and regulatory requirements
- Data protection impact assessment
- Catalogue of measures and risk matrix
- Individual advice

The following offers are provided by external experts:

- Talks with hyperscalers: For the purpose of eliminating any gaps identified in the contract
- Basic analysis of compulsory documents
- Legal opinion
- Creation of a cloud governance strategy
- Individual advice

Below you will find examples of individual modules that can be obtained from Swisscom in cooperation with external experts.

	Content	Duration	Costs
Contract assessments	<p>Standardised, contractual gap analyses with a detailed assessment of current standard contracts for legal and regulatory requirements.</p> <p>Available for the following hyperscalers:</p> <ul style="list-style-type: none"> - Microsoft (Azure, Microsoft 365, Dynamics 365) - Amazon Web Services - Google Cloud - Others on request 	Delivery within 2 weeks following order placement; incl. presentation and meeting with customer (2 hours)	From CHF 18,900 (individual offer)
Option Regulatory	<p>Industry/sector-specific extension of contract assessments:</p> <ul style="list-style-type: none"> - Banks, insurance companies (incl. FINMA, SBA) - Health (incl. secrecy law) - Authorities (excl. cantonal data protection law) <p>This takes into account industry-specific contract appendices of the hyperscalers, which are available as standard.</p>	Delivery within 2 weeks following order placement	From CHF 5,600 (individual offer)



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Option Individualisation	Assessment of the contract is extended based on customer-specific circumstances (e.g. cantonal data protection regulations, special secrecy standards, documented internal risk appetite, etc.).	Individual according to needs, after talking to Swisscom	Based on outlay, CHF 450.-/hour (individual offer)
Talks with hyperscalers	Any gaps identified in the contract are examined in greater depth during discussions with the respective hyperscaler and possible solutions are then developed.	Individual according to needs, after talking to Swisscom	Based on outlay, CHF 450.-/hour (individual offer)
Individual advice	Assessment of customer-specific use cases.	Individual according to needs, after talking to Swisscom	Based on outlay, CHF 450.-/hour

In cooperation with:



www.lauxlawyers.ch

Laux Lawyers AG is a Swiss legal services provider for the digital economy that is well known for outstanding expertise in IT law, as well as its sound, outcome-based advice in data protection.

Laux Lawyers AG probably has the most comprehensive legal experience in the cloud sector, especially in relation to regulated sectors (public sector, banking and finance, insurance, energy, healthcare).

Laux Lawyers AG does away with lawyer stereotypes and combines legal advice with technology- and industry-specific know-how.