



Trust in our many years of expertise in Avaloq banking system operation and consulting services as well as in the integration of fintech solutions. Our experts will advise you on strategic and process-related plans and can implement planned measures themselves if required.

### Your Avaloq banking platform is in the best hands with Swisscom

#### Avaloq Consulting Services

For over 20 years, more than 50 satisfied banks throughout Switzerland have trusted in the know-how of our 100 or so dedicated Avaloq specialists.

From specific mandate management to project support and the assumption of a general contractor role in projects, as well as part sourcing with respect to Avaloq and integration. We provide you with end-to-end solutions that are tailored to your current needs. We ensure good and long-term customer relationships.

#### Your benefits

- Excellent understanding of customers thanks to many years of industry leadership as a banking IT provider
- Up-to-date know-how at all times thanks to the targeted further education of our staff and active involvement in the Avaloq community
- As one of the largest Avaloq partners in Switzerland and Liechtenstein, Swisscom is involved in the latest Avaloq developments from the start.
- Our Avaloq specialists cover all phases of implementation: business analysis, design, realisation, introduction and training of business representatives.

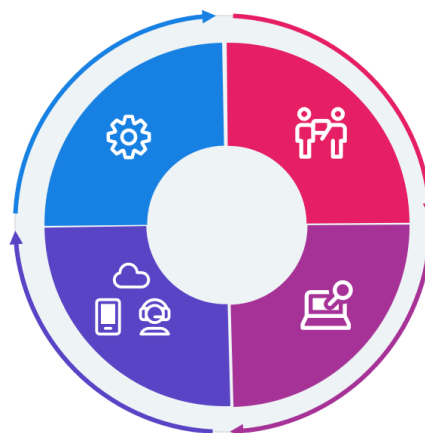
Avaloq Consulting Services: Our offer. Your added value.

#### Application management

- Incident and problem management
- Development and optimisations
- Operation of the Avaloq Container Platform Reference (ACPR)

#### Release upgrade services

- Avaloq release upgrades (ACP/AFP)
- Partial support or as a service



#### Development and consulting

- Avaloq core parameterisation
- Integration of fintech solutions
- Technical and specialist analyses
- Health checks
- Regulatory adjustments
- (Sub-)project management
- Digitalisation of bank processes

#### Other services

- Migration of core banking systems
- Archive for core banking/related systems
- Swisscom Avaloq ICE Add-on (SAIA)



## Facts & Figures



### Application Management

With our Avaloq Application Management team, we have created a pool of experts to resolve your shortfalls in terms of resources and know-how. We offer you support in the incident and problem management process (in accordance with the ITIL) or take over (some) areas in their entirety.

On request, we ensure the operation of the Avaloq Container Platform Reference (ACPR) and its components (e.g. Avaloq Community APIs).



### Development and consulting

**Avaloq core parameterisation:** our Avaloq consultants design and develop customised solutions for you within and around the Avaloq banking platform. You benefit both from the experience within our bank and Avaloq community network (best practice) and from our internal innovation management.

**Integration of fintech solutions:** thanks to our know-how in the latest technologies and API concepts, we integrate third-party systems into your system landscape efficiently.

**Technical and specialist analyses:** expertise in banking and technology as well as the long-term partnership with Avaloq make Swisscom the ideal partner for the creation of your specialist and technical concepts, for the drafting of optimal solution designs and for reviews of existing solutions and implementations.

**Health checks:** have your Avaloq environment checked with the help of our system and data health checks and optimise system capacity utilisation, performance and data quality.

**Regulatory adjustments:** membership of various specialist groups and close cooperation with our customer banks, as well as our internal Compliance department, enable us to offer you optimal support in the event of regulatory adjustments.

**(Sub-)project management:** our expertise in project, test and cutover management helps our customers to minimise risks in their projects.

**Digitalisation of bank processes:** we not only support you with the digitalisation of processes within the Avaloq banking platform but also end-to-end across the entire process. Our solutions for efficient onboarding and digital tax reports are among those to bear witness to this.



### Release upgrade services

With the experience gained in over 400 projects carried out over the last 10 years, Swisscom is the ideal partner for your next Avaloq release upgrades. We offer both selected support in specific areas, as well as full release upgrades (as a service).



### Other services

**Migration of core banking systems:** the migration of core banking systems is one of our key areas of expertise. This is testified to by over 100 successfully completed migrations in the last 20 years.

**Archive for core banking/related systems:** our Avaloq Mausoleum offers banks an economical audit-compliant solution for the archiving of business units that are no longer operational for the duration of legally required retention periods.

**Swisscom Avaloq ICE Add-on (SAIA):** our specially developed Swisscom Avaloq ICE Add-on not only simplifies the daily work of Avaloq developers. Above all, it also helps our customer banks to optimise their source code, increase quality and enhance performance.

Any other questions? Contact us:

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