

Swisscom Trust Services - Reseller GTC July 2022

Amendment to the GTCs

Due to the introduction of new billing procedures, regulatory requirements, removal of unnecessary obligations of the reseller and reselling models, there have been adjustments that must be taken into account in the reseller GTCs. We have therefore adapted the GTCs as follows:

2.3 Allocation of roles:

Inclusion of the definition Channel Partner in the sense of an intermediary of the Reseller

2.6 Contract between Reseller and the Reseller's contractual partner:

Para. 4 No. b) last sentence: unlimited liability of the Reseller deleted.

2.7 Entry into force, term and termination:

Para. 4 reworded to mutual, respectively the possibility for both parties to remedy a breach of contract.

4.1 Participation in the placement of orders:

Par. 7 only reasonably necessary access to resources and no longer to the premises or systems

Par. 10 STS shall also inform resellers of changes to their own e-mail or correspondence address.

5. Exclusivity:

Clarification regarding residence requirements of signatories (CH, EU and EEA)

10.2 Monthly and annual usage price:

Reference to price on request deleted

10.3 Monthly price per user:

Clause was shifted

10.4 Monthly price per active user:

Clause was shifted

10.5 Price on request ("post-paid model"):

Supplemented with the designation "postpaid model"

10.6 Volume-linked usage prices ("prepaid model"):

New digit: the possibility of the prepaid model was introduced. The prepaid enables the commitment to request a certain volume of signature services over a certain number of years. For this purpose, a constant amount is paid monthly, which enables the discounted purchase of these services.

10.8 Price escalation clause and foreign currency prices:

Addition: " at the exchange rate at the time of the conclusion of the contract...".

10.10 Expenses:

Limitation and addition: "actually incurred".

17.1 Data protection:

Paras 2 and 3: amended:

"STS also processes for purposes

- a. quality assurance (e.g. service satisfaction surveys),

- b. product development (e.g. questions regarding product expansion)
- c. and for service offers

and data of employees who have been indicated as contact persons".

18 Compliance with other laws, regulations and requirements

Para. 1 Deletion of the specification regarding information and communication technology