



Swisscom Trust Services enables its partners to easily integrate qualified electronic signatures – secure, trusted in the EU and Switzerland

Qualified Pan-European Signing - Legal Areas Switzerland and EU/EEA

Swisscom Trust Services's remote signature service

The advantages of the electronic signature are obvious: efficient processes without media discontinuity, no paper consumption, no costs for logistics, scanning, printing and dispatch. Numerous Swisscom Trust Service partners offer signature applications for this purpose. Or they integrate the signature option into existing solutions, such as an ERP or contract workflow system. A simple REST API or SOAP API enables fast transmission of the document hash values of the signature application. The Smart Registration Service offers a variety of identification methods to register globally or specific for the EU/CH jurisdiction and the aimed level of signature. Or you become our delegated Registration Authority on your own for your colleagues, customers and partners.

Legally recognized

Swisscom is the only European service provider for recognised, qualified and advanced signatures in both legal areas: Switzerland (ZertES Act) and EU (eIDAS regulation). The qualified signature can in most cases substitute the handwritten signature.

What advantage do you have as a Swisscom partner?

White labeled solution

For personal signatures, Swisscom works with one-shot certificates, i.e. the customer does not need a Swisscom account to revoke certificates.

A strong partner

With more than 15,000 employees, Swisscom company including subsidiary Swisscom Trust Services Inc. is the largest IT company and IT security leader in Switzerland.

Identify once – sign multiple and fast

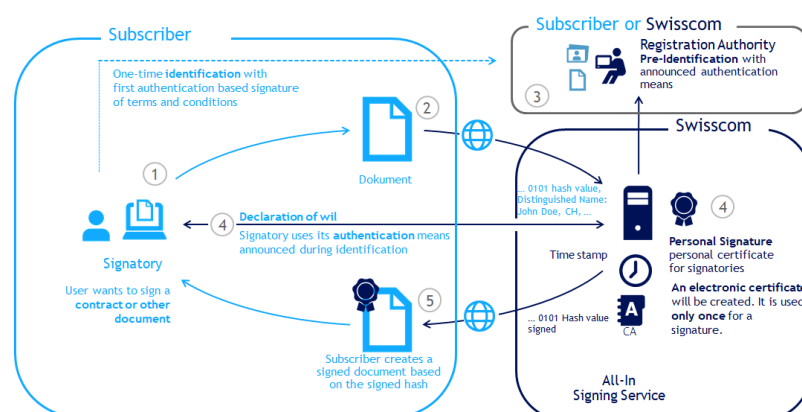
Identify once – sign multiple principle. Signature within two seconds based on your PIN or fingerprint.

We offer many possibilities for identification:

Use of your own KYC process. Together with you, we register the process of your customer with the conformity assessment bodies.






Use of our innovative RA-App. This enables customers to identify themselves by becoming RA agents of Swisscom. And they can roll them out independently throughout the entire company.

The Smart Registration Service allows registration via video identification, bank e-account, German eID or AI based Self-Identification.





Facts & Figures

 Easy	OASIS Rest or Soap API For the integration of signature applications using existing, approved identification procedures or identifications with the Swisscom RA-App
 Safe	Authentication process Mobile ID (Switzerland), Mobile ID (Worldwide) and Password / Onetime Password (SMS) are included in the signature transaction cost. Further authentication procedures can be tested and certified as required.
 Durable	Signature certificates Trustful generation of short-lived "on-demand" or "one-shot" certificates for advanced and qualified personal signatures and use of 3-year organization certificates for advanced and qualified seals Qualified time stamps Free additional signature with qualified time stamp according to ZertES and eIDAS Long-term validation All signatures are long term validated according to the ETSI standard LTV.
 Qualified	Identification options (qualified signature) RA-App (see separate fact sheet), video identification, e-Banking login (Germany), eID (Germany), AI based Self Identification (2022), possibility to integrate own KYC identification processes
 Legal conformity	Signature Applications Broad variety of partner signature applications or web portals (https://trustservices.swisscom.com/en/partners), DocuSign connector Data protection - transmission of document hash values only (compressed) Swisscom cannot draw conclusions about document content Qualified recognised Swisscom IT Services Finance S.E. in Vienna, Austria is a recognized trust service provider for qualified and advanced certificates and seals in the EU and notified on the eIDAS Trust List. Swisscom (Schweiz) AG is recognised as a trusted certificate service provider in Switzerland for the Swiss Signature Act (ZertES). The green hook from Adobe All signatures (advanced and qualified) are recognized by Adobe (AATL standard)

Are you interested in enriching your solution with qualified remote signatures?

Talk to us - we look forward to hearing from you!

<https://trustservices.swisscom.com/en>