

Swisscom login details

User name:

Password:

Router login details

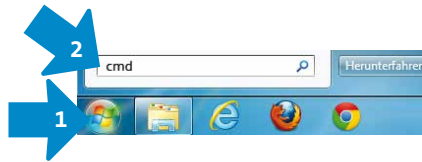
User name:

Password:

Detailed instructions for ping tests

A ping test is a utility program used to determine whether a recipient address exists and is reachable. It enables you to check whether communication with the Internet is blocked. It also allows you to check your profile.

- 1 Click the «Start» button on your Windows computer.
- 2 Enter «cmd.exe» in the search box and launch the command prompt.



- 3 Enter «ping xx.xx.xx.xx», where xx.xx.xx.xx is the IP address of the M2M profile you have ordered.

The ping tests will only be successful for your selected profile.

EFTPOS	153.46.253.7
ProtectionNET	212.243.175.174
Utility	162.23.41.10
Generic	All the above IP addresses

```
C:\Windows\system32\cmd.exe
Microsoft Windows [Version 6.0.6002.1.7601]
Copyright (c) 2009 Microsoft Corporation. Alle Rechte vorbehalten.
C:\Users\TAAAMI>ping 153.46.253.7
Pinging 153.46.253.7 with 32 bytes of data:
Reply from 153.46.253.7: bytes=32 time=21ms TTL=121
Reply from 153.46.253.7: bytes=32 time=20ms TTL=121
```

Successful ping test:

Antwort von 153.46.253.7: Bytes=32 Zeit=21ms TTL=121

Ping tests to public addresses will not be successful.

Swisscom.ch	193.222.73.227
Google.ch	172.217.21.131

Failed ping test:

Zeitüberschreitung der Anforderung.



Swisscom (Switzerland) Ltd
www.swisscom.ch/kmu
0800 055 055

KKD+JM (PMK-UID) 11013491 EN 04/2019

Setting up M2M Wireline



You have received:



Internet-Box light

or



Centro Business 2.0

If you have ordered M2M Wireline with **Internet Backup**, you will receive the Internet Backup stick in a separate package.



Info: Any activated services will be interrupted during installation.



This also affects your data recipients, backup systems and other parties connected to the service!

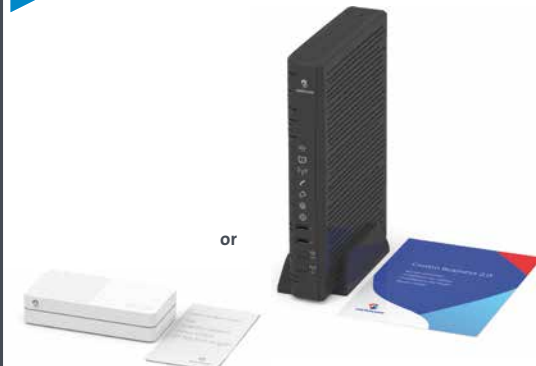


Please notify the affected parties in good time of the **date and duration of the planned interruption.**

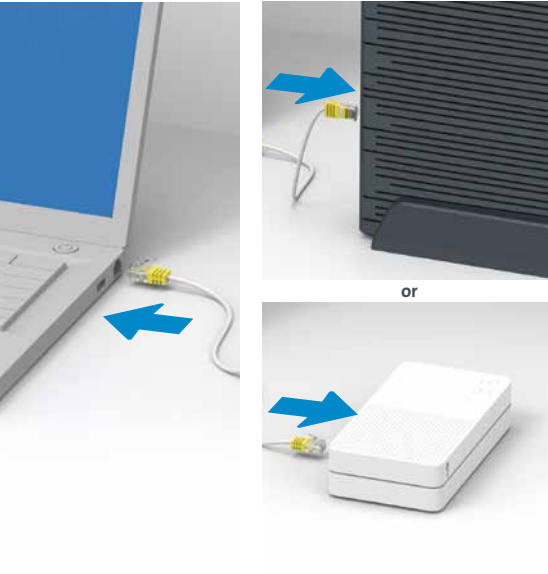
We are updating our software – there will be a service interruption...



Install the router using the attached instructions.



4 Connect your router and computer with an Ethernet cable and open your Internet browser.

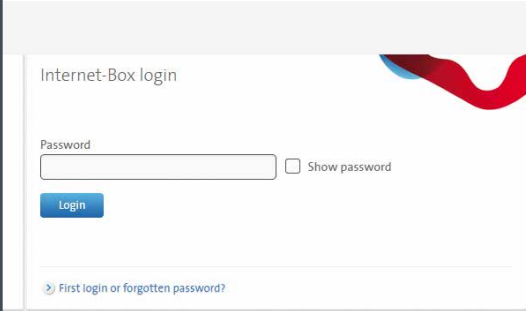


5 Go to swisscom.ch/login and follow the step by step instructions.



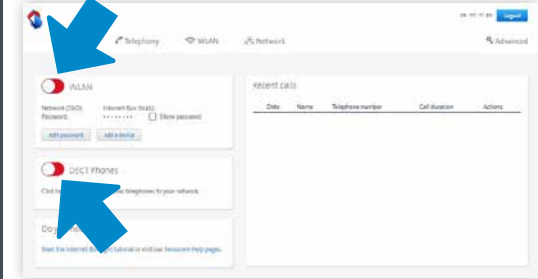
Please make a note of your Swisscom login details! You will then also be able to access the Customer Center via www.swisscom.ch/login

6 Now open the page 192.168.1.1 (router portal). You will find the access details in your welcome e-mail.



You received the login details with your welcome e-mail in the «Internet access details» sheet under «Configure router settings». The router user name is always admin. If your password does not work the first time you log in, use «1234» instead. Then use the password in the «Internet access details» sheet from your second login onwards.

7 If you like, you can activate your WLAN / DECT via the router portal.



8 Go to hsi.bluewin.ch/speedtestJs
Does the IP address start with 100.xx.xx.xx?



If the IP address does not start with «100», restart the router and repeat step 8.

9 Carry out ping tests. Enter «ping» + «the IP for your profile».

EFTPOS	153.46.253.7
ProtectionNET	212.243.175.174
Utility	162.23.41.10
Generic	All the above IP addresses

Detailed instructions on carrying out ping tests can be found overleaf.
If the ping tests fail, the profiles will need to be reviewed.
Contact Swisscom on 0800 055 055.

10 Backup stick (if ordered and received): Insert the Internet Backup stick into the USB port on your Centro Business 2.0 or Internet-Box standard.



11 You have completed the installation – your M2M Wireline service is now ready.

