



Consulting, planning and implementation of sustainable and seamlessly integrated ECM/DMS solutions – You got it with Swisscom's ICIM.

ICIM Professional Services - comprehensive content- document- and information management services.

What are ICIM Professional Services?

ICIM Professional Services encompass all services from consulting to planning, integration, migration and migration through to operational support for ECM/DMS projects. We help you in integrating our fully Managed Content- and Document Management Services. Technologies in use are taken into account as well as established organizational processes and the optimization of this. Particularly we support you in your transition to a service engagement with Swisscom. This with focus on the long-term success of your ECM-driven initiative.

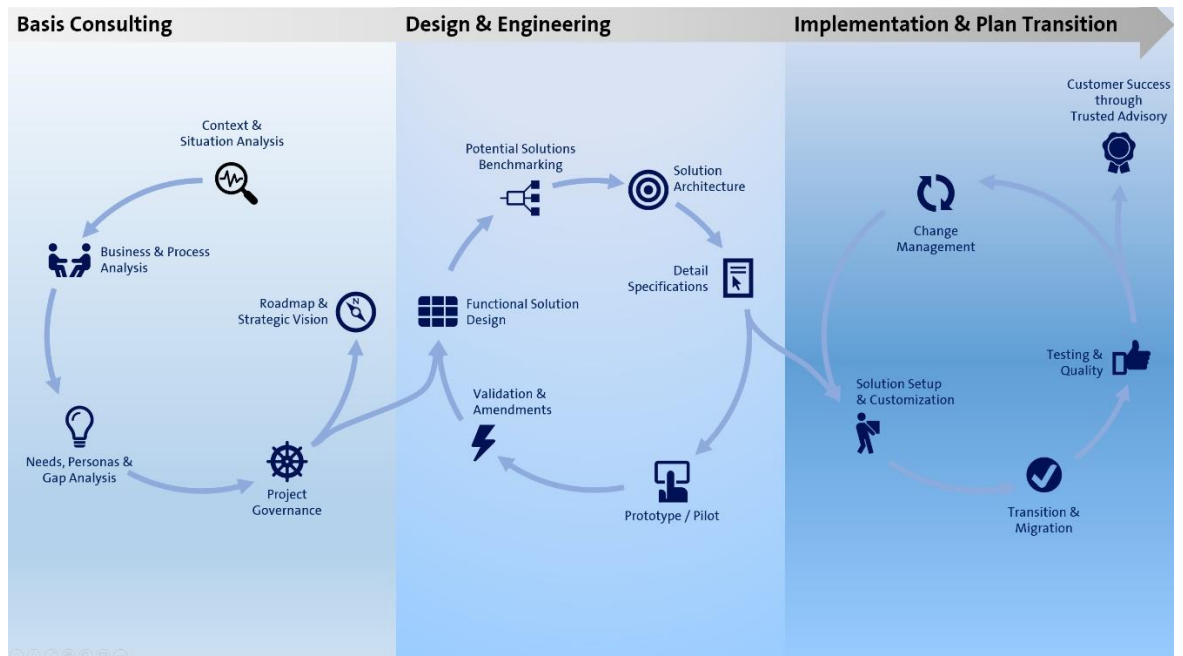
Planning, project implementation and support are carried out by experienced teams of experts and with special consideration for ongoing operations, so that your daily business is not impaired and is nevertheless modernized.

Your benefits

With ICIM's Professional Services ...





- our experts design your Enterprise Content Management solution of the future
- solution concepts and detailed planning based on your requirements will be drawn up by Swisscom's experts
- benefits from the knowledge of integration and services from a single source are provided
- you receive advice, support and training from Swisscom specialists
- you can reach us around the clock if you wish

Benefit from our experience that enables you to focus again to your core business needs.





Facts & Figures

 Complete Content Management Consulting Offer	<p>Consulting and conception of sustainable, agile & intelligent content- and document management solutions</p> <hr/> <p>Specialized analysis governance in order to add value to your digital business processes</p> <hr/> <p>Holistic project management governance, as required for ECM/DMS initiatives</p> <hr/> <p>Integrated architecture and engineering consulting to build a sustainable and efficient content solution</p> <hr/> <p>Roadmap & strategic vision required to start your document- and content management journey</p>
 Global Approach to implement your Content Strategy	<p>Design of our target solution in an independent manner (manufacturers or technologies)</p> <hr/> <p>Different contract models depending on customer needs & team setup (individual experts or team of experts)</p> <hr/> <p>Transversal ICT projects across all clusters (Cloud & Data Center, Enterprise Networks, Security, Work Smart, End-User Computing & Devices, SAP Services, IoT, Outsourcing ...)</p> <hr/> <p>Functional expertise in a variety of domains: banking, healthcare, industry, administration...</p> <hr/> <p>Flexible booking of service times - around the clock on request</p>
 Long-term Partnership and Trusted Advisor	<p>We are a unique partner for both business contacts (cartography, metadata, file plan, retention schedule...) & technical contacts (system integration, technical stacks...)</p> <hr/> <p>Manufacturer-independent services for all common technologies</p> <hr/> <p>Innovative & trusted advisor for all your content- and document management needs</p>
 Additional Services	<p>Intelligent Content- and Information Management (ICIM)</p> <p>In addition to these Professional Services, Swisscom offers a broad portfolio of Managed Services for Input Management, Content & Document Management, Output Management and Printing. These managed services, classically known as Enterprise Content Management, enable the outsourcing of individual or complete ECM processes to Swisscom. We thus noticeably increase the success rate of your own ECM initiative and also optimize the corresponding operation. The modular structure of this unique service is accompanied by modular SLAs, high scalability, stable operation and continuous further development. Our DMS and ECM experts will accompany you as you move into the world of our managed services.</p>

You can find more information and contact our expert at swisscom.ch/business

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