

Cutover Management

Manage methodically, execute with precision, minimize risks

The Cutover is the controlled transfer of an IT solution into operation and it is a critical element in the project flow. Cutover Management ensures the successful planning and execution with a focus on protecting the productive environment and its services by using formal procedures.

Experience has shown that the early inclusion of Cutover Management massively increases the chances for a successful and orderly implementation.

As an overarching task, the cutover extends beyond the actual cutover event. The cutover includes all necessary technical activities such as installation, upgrade or migration. In addition, the cutover also contains important technical questions - how do I bring my business from old to new in an orderly, correct and controlled manner?

Cutover management is not a negligible minor matter that can be dealt with at the last moment, rather Cutover Management must accompany the entire project and exert influence.

Our contribution to your success

We offer a holistic Cutover Management which includes the following services:

Technical topics

- › Consulting and support in the area of professional activities to be carried out before, during and after the cutover event.
- › Examples: Dealing with open transactions and interfaces to the outside or the controlled opening of the new platform to the outside.
- › Continuous review of all tasks and decisions for fallback suitability.

Planning:

- › Accurately timed scheduling for Cutover, Test Cutover and possible Test and Training days aligned to exogenous conditions.
- › With our experience, we make an important contribution to choose the right date so that the Cutover will be a success.

Established approach:

- › The Cutover Management of Swisscom is based on the proven approach LeanStream® which includes the setup of predefined deliverables.
- › A clear organization with associated tasks and responsibilities, an integrated Risk Management and predefined escalation and decision committees distinguish our approach.
- › Examples of deliverables: Cutover and Fallback Concept, Cutover plan including Master plan and sub plans, Resource and Emergency response team plan

Your benefit

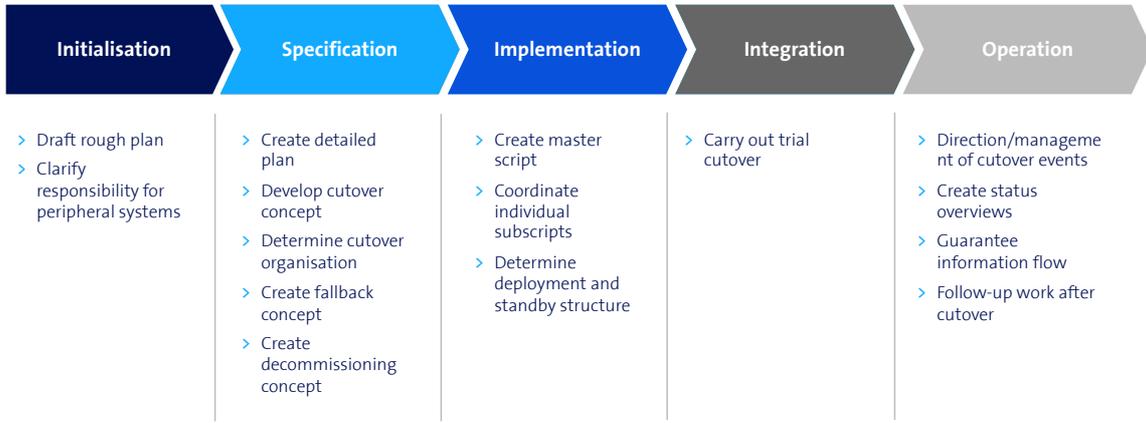
You will profit twice with our comprehensive and field-proven Cutover Management:

- › IT projects can trigger questions and uncertainties among decision makers and specialists. With our experience we give you the necessary security and a solid basis for the Go decision. The impact on current business is minimized and proceeds in regular ways.
- › As Cutover specialists we relieve your Project Lead, we coach the responsible for the Cutover or we ensure the necessary quality in your project through reviews.

What distinguishes us as partner

- › We offer you a reliable project handling due to many years of experience in the management of small to large projects and our high demands on the project management competence.
- › As a digital innovator, leading IT service provider and BPO provider, we comprehensively understand the various facets of the banking industry. This enables us to accompany you in your various challenges from one source.
- › The Project Management of Swisscom offers you with LeanStream® a well-established project approach which can be tailored to your specific needs. We offer you fast and concrete support.

Our approach



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