



Service fees and collection charges for business customers from 1. April 2026

The following is a list of the main fees and charges. If different costs apply for a specific service, Swisscom will inform the customer of the amount and nature of the charge at the time of order placement or individual contract.

Service	Cost (incl. VAT)	Explanation
Billing		
Electronic invoicing	Free	The provision of invoices by e-mail or e-invoice, as a download on the online portal (Customer Center/Business Center/My Swisscom Business) or via eBilling on the respective bank portal is free of charge.
Paper bill	CHF 2.90	Price per paper bill.
Copy of invoice	Free	Downloading the bill from the online portal (My Swisscom Business) is always free of charge.
	CHF 9.90	Delivery of a paper copy of the invoice.
	CHF 4.90	Delivery of a copy of the invoice by e-mail.
Itemised bill	Free	Download of the itemised bill in the online portal is always free of charge. Provision of a paper itemised bill in the subscription is included in the fee for the paper bill.
	CHF 5.–	One-time delivery of Itemised billing of each Call in paper form.
Payment at a Swiss Post counter	CHF 3.90	There is a cost of CHF 3.90 for payments at a Swiss Post counter.
Reminder	CHF 30.–	Per reminder. At its own discretion, Swisscom may also send payment reminders to the customer free of charge before sending a reminder subject to a charge.
Unlocking	CHF 60.–	A fee of CHF 60.- will be charged for unblocking services due to unpaid invoices.

April 2026

Collection

List of administrative fees after transfer of the amount receivable to the collection service provider. The costs depend on the amount and are charged directly by the collection service provider.

Amount receivable in CHF	Administrative fee in CHF (incl. VAT.)
0 – 75	60.–
75.01 – 100	75.–
100.01 – 150	98.–
150.01 – 200	118.–
200.01 – 250	138.–
250.01 – 400	148.–
400.01 – 600	175.–
600.01 – 800	205.–
800.01 – 1000	230.–
1000.01 – 1250	260.–
1250.01 – 1500	275.–
1500.01 – 2000	295.–
2000.01 – 2500	350.–
2500.01 – 3500	390.–
3500.01 – 99'999'999	485.–