

Business customers

Prices and Services

Mobile Communication

Enterprise Mobile

Valid from 1 March 2024

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Valid from 1 March 2024, all prices in CHF incl./[excl.](#) VAT (rounded),
Prices subject to change and VAT rate adjustments.

Connectivity

Enterprise Mobile

		Data Swiss light	Data Swiss	Swiss	Europe	Europe advanced	Intercontinental	Global
Download speed in Swiss Network (up to)		200 Mbit/s	2 Gbit/s	2 Gbit/s	2 Gbit/s	2 Gbit/s	2 Gbit/s	2 Gbit/s
Upload speed in Swiss Network (up to)		100 Mbit/s	2 Gbit/s	2 Gbit/s	2 Gbit/s	2 Gbit/s	2 Gbit/s	2 Gbit/s
Calls within company	CHF 0.40/ 0.37 /min.	-	-	Unlimited calls				
Calls in all Swiss networks (incl. LI) 24/7)	CHF 0.40/ 0.37 /min.	-	-	Unlimited calls				
SMS in all Swiss networks and abroad	CHF 0.20/ 0.19			Unlimited SMS				
Data in the Swiss network	CHF 0.20/ 0.19 /MB	1.5 GB incl. ³	Unlimited data	Unlimited data ⁴				
International calls: Neighbours¹	CHF 0.60/ 0.56 /min.	-	-			Unlimited calls		
International calls: Europe¹	CHF 0.60/ 0.56 /min.	-	-			Unlimited calls		
International calls: Global¹	CHF 1.20/ 1.11 /min.	-	-				Unlimited to USA and Canada	Unlimited calls
Calls while abroad: Neighbours¹	Standard tariff	-	-		Unlimited calls			
Calls while abroad: Europe¹	Standard tariff	-	-		Unlimited calls			
Calls while abroad: Global¹	Standard tariff	-	-				Unlimited in & from USA and Canada ⁵	Unlimited calls
Sending SMS while abroad: Neighbours¹	Standard tariff				Unlimited SMS			
Sending SMS while abroad: Europe¹	Standard tariff				Unlimited SMS			
Sending SMS while abroad: Global¹	Standard tariff						Unlimited in & from USA and Canada ⁵	Unlimited SMS
Surfing abroad: Neighbours¹	Standard tariff				Unlimited data ⁶			
Surfing abroad: Europe¹	Standard tariff				Unlimited data ⁶			
Surfing abroad: Global^{1,2}	Standard tariff						Unlimited in USA and Canada ⁶	Unlimited data ⁶

¹ See detailed country list and tariffs from page 4.² Additionally customers benefit from 1.5 GB data volume (Enterprise Mobile Europe, Intercontinental) or 2.5 GB (Enterprise Mobile Europe advanced, Global) available free of charge on a yearly basis for surfing outside the zones included in the subscription (Global, Global plus or Rest of the World)³ After the included data volume has been used up, the data connection is cut off. To continue surfing, data packages are available to purchase. Data packages can be added by the end user in cockpit.swisscom.ch.⁴ If more than 60 GB is used in Switzerland per month, the max. upload & download data speed is reduced to 0.5 Mbit/s. Use remains unlimited and will not incur additional charges.

To access the maximum subscription speed again, national data packages are available to purchase. Data packages can be added by the end user in cockpit.swisscom.ch.

⁵ Subscription includes unlimited calls and SMS within USA/Canada and from USA/Canada to zones Europe, Neighbours and Switzerland.⁶ If more than 40 GB is used abroad per month, the max. data speed is reduced to 0.2 Mbit/s download and 0.1 Mbit/s upload. Use remains unlimited and will not incur additional charges.

To access the maximum subscription speed again while travelling abroad, data packages are available to purchase. Data packages can be added by the end user in cockpit.swisscom.ch while travelling abroad.

Subscription prices depend on the selected subscription type, the number of activated lines and deduction of the SME benefit. Billing: Every call is rounded up to the next centime (roaming calls are rounded to the next CHF 0.10).

The connections are intended for customary commercial and average private communication between business customers. Swisscom will reserve the right to notify the Customer and/or the respective end user of any excessive or abusive use, while at the same time initiating suitable and appropriate measures to prevent any excessive or abusive use of the affected connections, reduce the speed, discontinue service provision or limit it to the maximum permitted volume. More information on the Fair Use Policy: [swisscom.ch/enterprise-mobile-subscriptions](https://www.swisscom.ch/enterprise-mobile-subscriptions)

Connectivity

Enterprise Mobile standard tariffs

Standard tariffs for different zones

Business customers with Enterprise Mobile benefit from attractive standard tariffs for different zones.

The assignment of countries to the individual zones is subject to change without notice.

Zone	Countries
Neighbours	Germany, France, Italy, Austria
Europe	Andorra, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Isles, Finland, Gibraltar, Greece, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Jersey, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City, Ukraine, United Kingdom
Global	Alaska (USA), Albania, Algeria, Argentina, Armenia, Azerbaijan, Australia, Bahrain, Belarus, Bosnia & Herzegovina, Brazil, Canada, Chile, China, Columbia, Ecuador, Egypt, Fiji, French Polynesia, Georgia, Ghana, Hawaii (USA), Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kosovo, Kuwait, Macao, Malaysia, Mexico, Moldova, Montenegro, Morocco, Nauru, New Zealand, North Macedonia, Peru, Philippines, Puerto Rico, Qatar, Russia, Saudi Arabia, Serbia, Seychelles, Singapore, Sri Lanka, St. Croix (US), St. John (US), St. Thomas (US), South Africa, South Korea, Taiwan, Thailand, Turkey, United Arab Emirates, Uruguay, USA
Global plus	Anguilla, Antigua & Barbuda, Aruba, Bahamas, Bangladesh, Barbados, Belize, Benin, Bermuda, Bolivia, Bonaire, Botswana, British Virgin Islands, Brunei, Cambodia, Cameroon, Cape Verde, Cayman Islands, Congo (Brazzaville, Kinshasa), Costa Rica, Cuba, Curaçao, Dominica, Dominican Republic, El Salvador, French Guyana, Gabon, Greenland, Grenada, Guadeloupe (FR), Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Iran, Ivory Coast, Jamaica, Jordan, Kenya, Kiribati, Kyrgyzstan, Laos, Lesotho, Mali, Martinique (FR), Mauritius, Mayotte (FR), Mongolia, Monserrat, Mozambique, Myanmar, Nepal, Nicaragua, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Reunion (FR), Rwanda, Saba (NL), Samoa, Senegal, Sierra Leone, St. Barthélemy (FR), St. Eustatius (NL), St. Kitts & Nevis, St. Lucia, St. Maarten (NL), St. Martin (FR), St. Vincent & the Grenadines, Sudan, Suriname, Swaziland, Tajikistan, Tanzania, Tonga, Trinidad & Tobago, Tunisia, Turks & Caicos, Uganda, Uzbekistan, Vanuatu, Venezuela, Vietnam, Zambia
Rest of the World	Afghanistan, Angola, Bhutan, Burkina Faso, Burundi ¹ , Central African Republic, Chat, Djibouti ¹ , East Timor ¹ , Equatorial Guinea, Ethiopia, Gambia, Guam ¹ , Iraq, Lebanon, Liberia ¹ , Libya ¹ , Madagascar, Malawi, Mauritania, Namibia ¹ , New Caledonia ¹ , Niger, Togo, Yemen, Zimbabwe
Calls only:	<i>Cook Islands, Comoros, Falkland Islands, Maldives, Palau, São Tomé & Príncipe, Solomon Island, Somalia, South Sudan, Syria, Turkmenistan</i>

Standard international tariffs

	Destination for outgoing calls			Incoming calls	Calls from Switzerland to...	SMS	Mobile data
Country visited	Calls within the country visited	Switzerland (incl. LI), Neighbours, Europe	Global, Global plus, Rest of the World				
Neighbours	0.45/ 0.42	0.45/ 0.42	2.40/ 2.22	0.27/ 0.25	0.60/ 0.56	0.27/ 0.25	0.30/ 0.28 /MB
Europe	0.45/ 0.42	0.45/ 0.42	2.40/ 2.22	0.27/ 0.25	0.60/ 0.56 ²	0.27/ 0.25	0.30/ 0.28 /MB
Global	1.05/ 0.97	2.00/ 1.85	2.60/ 2.41	1.20/ 1.11	1.20/ 1.11 ²	0.40/ 0.37	0.50/ 0.46 /MB
Global plus	1.15/ 1.06	2.60/ 2.41	2.60/ 2.41	2.00/ 1.85	2.00/ 1.85	0.40/ 0.37	0.60/ 0.56 /MB
Rest of the World	1.15/ 1.06	2.60/ 2.41	2.60/ 2.41	3.00/ 2.78	4.00/ 3.70	0.40/ 0.37	1.00/ 0.93 /MB
Special countries							99.90/ 92.41 /10 MB/365 days

Prices are charged on a per-second and per-KB basis (from the 30th second for outgoing calls). Every call is rounded up to the next centime (roaming calls are rounded to the next CHF 0.10).

¹ Data transmissions abroad are billed according to the prices for *Special Countries* listed in table *Standard international tariffs*

² For calls from Switzerland to the USA and Canada, the price applied is 0.60/0.56.

Connectivity

Data packages

Data packages for all Enterprise Mobile subscriptions and Enterprise Mobile Data subscriptions

Flexible add-ons to the standard tariff if you need to transfer a greater data volume than your allowance. Packages can be added easily (at private or business expenses) by visiting cockpit.swisscom.ch.

Persons with responsibility for administering mobile accounts can also add packages directly in the eService of the customer portal.

Data Travel 50 MB (365 days)¹

Data travel packages only cover the countries within the specified zone. The countries included in each zone are listed in the section *Enterprise Mobile standard tariffs*.

	Price
Zone Global plus	6.90/ 6.38
Zone Rest of the World (excl. special countries)	14.90/ 13.78

¹ Unused data will expire after 365 days.

Data Travel 200 MB (365 days)¹

Data travel packages only cover the countries within the specified zone. For the countries included in each zone, see section *Enterprise Mobile standard tariffs*.

	Price
Zone Neighbours/Europe	4.90/ 4.53
Zone Global	6.90/ 6.38
Zone Global plus	14.90/ 13.78
Zone Rest of the World (excl. special countries)	49.90/ 46.16

¹ Unused data will expire after 365 days.

Data Travel 1 GB (365 days)¹

Data travel packages only cover the countries within the specified zone. For the countries included in each zone, see section *Enterprise Mobile standard tariffs*.

	Price
Zone Neighbours/Europe	14.90/ 13.78
Zone Global	19.90/ 18.41
Zone Global plus	49.90/ 46.16

¹ Unused data will expire after 365 days.

Data Travel 5 GB (365 days)¹

Data travel packages only cover the countries within the specified zone. For the countries included in each zone, see section *Enterprise Mobile standard tariffs*.

	Price
Zone Neighbours/Europe	39.90/ 36.91
Zone Global	49.90/ 46.16

¹ Unused data will expire after 365 days.

Data Travel 10 GB (365 days)¹

Data travel packages only cover the countries within the specified zone. For the countries included in each zone, see section *Enterprise Mobile standard tariffs*.

	Price
Zone Neighbours/Europe	59.90/ 55.41
Zone Global	69.90/ 64.66

¹ Unused data will expire after 365 days.

Voice Travel 60 min. (365 days)¹

Voice packages only cover the countries within the specified zone. For the countries included in each zone, see section *Enterprise Mobile standard tariffs*.

	Price
Zone Neighbours/Europe	15.90/ 14.71
Zone Global	29.90/ 27.66
Zone Global plus	49.90/ 46.16
Zone Rest of the World (excl. special countries)	59.90/ 55.41

¹ Unused data will expire after 365 days.

Message Travel 100 SMS (365 days)¹

	Price
Worldwide	9.90/ 9.16

¹ Unused data will expire after 365 days.

National Data Packages (30 days)¹

	Price	GB included
National Data Package 1 GB	5.00/ 4.63	1 GB
National Data Package 2 GB	9.00/ 8.33	2 GB
National Data Package 5 GB	18.00/ 16.66	5 GB
National Data Package 10 GB	30.00/ 27.75	10 GB
National Data Package 30 GB	60.00/ 55.50	30 GB
National Data Package 80 GB	120.00/ 111.01	80 GB

¹ Unused data will expire after 30 days.

Connectivity

More

Multi Device

Option for the use of additional devices under an Enterprise Mobile individual contract.

Monthly charges	
Multi Device 1 additional device Use of one additional device with Enterprise Mobile contract ¹	5.00/4.63
Multi Device 2 additional devices Use of two additional devices with Enterprise Mobile contract ¹	10.00/9.25
Multi Device 3 additional devices Use of three additional devices with Enterprise Mobile contract ¹	15.00/13.88
Multi Device 4 additional devices Use of four additional devices with Enterprise Mobile contract ¹	20.00/18.50
Multi Device 5 additional devices Use of five additional devices with Enterprise Mobile contract ¹	25.00/23.13

¹ Please be aware of any additional devices already included in the subscription. A maximum of 5 additional devices, including the additional devices included at no extra cost, can be activated per individual contract.

SMS and SMS-based value-added services (e.g. Mobile ID or Premium SMS) are only included on the master device.

International Calls

Make calls to countries abroad for less with your Enterprise Mobile individual contract.

Monthly charges	
International Calls Option Unlimited calls from Switzerland to the EU/Western Europe, USA and Canada	20.00/18.50

MS Teams Telephony

Option for using MS Teams within a Enterprise Mobile individual contract.

Monthly costs	
MS Teams Telephony ^{1,2,3} Connecting the mobile phone number to an MS Teams user account	5.00/4.63

¹ The services of the respective Enterprise Mobile subscription also apply for the use with MS Teams Telephony.

² Outgoing calls with the MS Teams App are always invoiced as if you were in Switzerland.

³ Separately available M365 licences are required to use MS Teams Telephony.

Additional services

Additional charges

Paper bill	2.90/2.68
Payment reminder (from 2 nd reminder)	30.00/27.75
Payment at a Swiss Post counter (admin charge)	3.90/3.61
Payment in the Swisscom Shop	6.90/6.38

One-off charges	
Service activation charges	
New connection, number portability service from other providers, Multi Device	59.90/55.41
Replacement SIM, unblocking, Replacement eSIM	40.00/37.00 free
Subscription suspension	25.00/23.13
Subscription block (loss/theft)	Free of charge

Public Wireless LAN (Swisscom wireless hotspots in public locations)

All subscriptions with an included data allowance automatically include free WLAN access to Swisscom hotspots within Switzerland using network identifier (SSID) `Swisscom_Auto_Login`.

Additional prices on request

Basic rule for all free transactions (modifications)

One free modification is permitted per month. For any additional modifications, a charge of CHF 15.00/13.88 will apply.

Services

Device management

Additional services for improving your customer experience, which are available on request for your device.

	Monthly charges
Easy Protection Business device insurance incl. device swap in the event of a claim ¹	14.90
Device inventory	Free of charge
Payment by instalments	Free of charge

¹ Excess: 70.00/65.00 for device with list price of less than 850.00, 100.00/92.85 for device with list price in excess of 85



**For advice on and help with our products and services,
please contact us at:**

For SME customers

www.swisscom.ch/sme-contact

For corporate customers

[www.swisscom.ch/enterprisecustomers-
contact](http://www.swisscom.ch/enterprisecustomers-contact)

My Swisscom Business

www.swisscom.ch/mysb-contact

www.swisscom.ch/enterprise-mobile