



With Cisco Cloud Services UCC, we'll simplify your switch to the cloud. You will benefit from our expertise and can choose between a hybrid solution, a solution hosted by Swisscom or a public cloud solution.

With Cisco Cloud Services Unified Communications & Collaboration, Swisscom combines Cisco products in a single service. We offer this in three different, combinable versions.

Communication with internal and external partners continues to be a key component of company success. Public cloud solutions and their associated functions increase not only opportunities, but also technical complexity. Different user needs can be met and traditional communication solutions can be combined with public cloud components.

Swisscom's Cisco Cloud Services UCC solution combines call functions from the private Swisscom cloud with options from the Cisco public cloud.

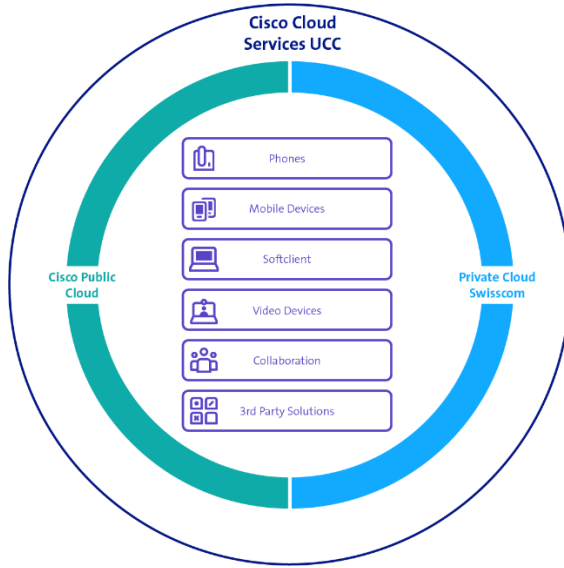
Cisco Unified Call Manager makes for telephony solutions that meet increased data protection and security requirements. Hybrid scenarios with Webex and Microsoft Teams can be easily combined at any time. Solutions using only the public cloud, based on Webex Meetings and Webex Calling, are part of the service – either from the outset or as part of a migration project.

Your benefits with Cisco Cloud Services UCC from Swisscom

A modular service, tailored to your needs	✓
The straightforward combination of Private Cloud Calling and Cisco Cloud modules based on your company's regulatory and functional requirements.	
Private Cloud Calling from the Swisscom data centre	✓
You benefit from a service that is fully managed by Swisscom. The product complies with increased data protection and legal requirements, with data storage in Switzerland, guaranteed SLAs and industry-specific solutions.	
Webex collaboration	✓
The Webex collaboration options from the Cisco cloud meet all collaboration needs. The product is enhanced by Swisscom support and Swisscom services.	
Webex Calling	✓
Webex Calling from Cisco covers your basic business telephony needs at attractive prices with maximum scalability. Swisscom support and services complete the offering.	
Hybrid scenarios with public cloud solutions	✓
Both Cisco Webex and Microsoft Teams can be combined with Private Cloud Calling components.	



How Cisco Cloud Services UCC works



Facts and figures

Choose one of the three versions – Webex Calling, Webex Collaboration or Private Cloud Calling – or combine them.

Basic services

- Private Cloud Calling with hosting in Swisscom data centres and operation by Swisscom
- Webex Collaboration with meetings, webinar and collaboration functions
- Webex Calling – Enterprise telephony from the Cisco Public Cloud
- Swisscom Service Desk and basic support for the modules chosen
- Supply of the necessary licences
- Includes soft client

Additional service options for extending the basic services are available with all versions.

Optional services

- Premium support for public cloud versions
- Extended support times and guaranteed SLAs
- Professional and engineering services
- Hybrid services for optimal use of Private Cloud Calling and Cisco Webex components
- Choice of third-party services, e.g. voice recording, as a service component

The three versions can also be combined with other Swisscom products.

Supplementary services

- Consulting
- Devices (IP phone, headsets, Cisco video devices)
- Adoption and change management
- Swisscom Connectivity (e.g. Enterprise SIP, Enterprise Connect etc.)