

Project Management

Manage methodically and with high social competence, minimize risks

As a financial institution or financial service provider you are underlying a continuous pressure to change. You are depending on a controlled and systematic transformation of the necessary change to reach your targeted goals.

The number, size and complexity of projects increases steady. A professional managed project lead delivers a substantial contribution to success.

Our contribution to your success

We take over the responsibility for your project! With high quality, within budget and on schedule. The performance is based on a proven evolving methodology and underlies a systematic quality control.

We offer i.a. the following services:

Coordination and monitoring of deadlines:

- > Management and steering of your projects.
- > Coordination of the internal and external suppliers.
- > Lead of a project office in case of large projects.

Scope:

- > Clarification and documentation of project order.
- > Ensuring the specification of functional and non-functional requirements.
- > New requirements: Lead of Change Management Process.

Quality:

- > Set-up and monitoring of review and approval process of documents.
- > Establish test planning and management of approvals.
- > Lead of a systematic Risk Managements.

Costs:

- > Periodic Controlling of project budget by exaltation of costs and estimation of remaining costs
- > Active control of budgets and recommendation of measures in case of budget deviations

Your benefit

You will profit multiple times through our expertise in Project Management.

- > Our project leaders are professionals and manage your project in various situations effectively. We respond to your individual situation and adjust the assignment on your needs.
- > Our project leaders motivate the project team to maximum performance, communicate on appropriate levels (also on C-Level) and have access to a wide network of peers. Negotiating skills, assertiveness and catching the big picture round up the profile. Anchoring within the banking industry ensures a deep understanding of the financial industry.
- > The use of the implementation methodology LeanStream® gives you as a customer the security and clarity of the entire process, the collaboration, the organization and the quality assurance of a project. This enables us to offer fast and concrete support. At your request, we also use your method framework.

What distinguishes us as partner

- > We offer you a reliable project handling due to many years of experience in the management of small to large projects and our high demands on the project management competence.
- > As a digital innovator, leading IT service provider and BPO provider, we comprehensively understand the various facets of the banking industry. This enables us to accompany you in your various challenges from one source.
- > The Project Management of Swisscom offers you with LeanStream® a well-established project approach which can be tailored to your specific needs. We offer you fast and concrete support.

Our approach and experience



Project experience

- > Swisscom manages 100 projects for 100 customers in the financial sector every year
- > More than 15 years' experience with over 30 whole-bank migrations
- > Tried and tested methodology and approach



Flexibility/ agility

- > Iterative approach guarantees high quality
- > Systematic requirement identification
- > Stringent change management ensures subsequent operability and a focus on the essentials



One-stop shop

- > Swisscom also takes responsibility as general contractor
- > Implementation from specification to operation
- > Implementation in the core banking or peripheral system, or in IT infrastructure, incl. workplace



Risk management & governance

- > An adequate risk framework to manage risks efficiently
- > Proven governance involving all stakeholders
- > Successful application in large-scale projects



Innovation projects

- > Swisscom supports developments in the FinTech and digitisation fields
- > Numerous successful innovation project launches

Our methodology LeanStream®

LeanStream® features

- LeanStream® is characterised by agile planning of **different iteration cycles** via overlapping phases.
- Fulfilment** – it covers all activities until cutover and fulfilment of the entire project.
The approach is being constantly developed, e.g. agile methods are used in a **hybrid approach**.
-

Management level: generic phased plan

Fundamental tasks and overriding deliverables; same for all subprojects (streams)



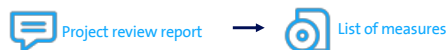
Implementation level: activities & deliverables

Specific activities and deliverables per subproject (stream) and phase



Improvement level: detailed description

At level 3, product- and customer-specific adjustments can be made



Please contact



Rolf Baumann
 Head of Project Management Banking
 rolf.baumann@swisscom.com
 +41 79 774 60 13
 www.swisscom.com/banking

