



With growing demands on employee mobility and flexibility, mobile devices have become a fixture in the workplace. For companies looking to facilitate a mobile work culture, professional device management is essential. Device as a Service from Swisscom boosts productivity by guaranteeing you and your employees minimal downtime caused by faulty devices.

For a low monthly cost, Device-as-a-Service (DaaS) advanced helps your employees stay mobile. You can keep a device for as long as your employee is using it, and simply return it when they no longer need it.

DaaS advanced gives you cost and planning certainty thanks to a regular monthly charge for your chosen mobile device usage and support package. Avoid high one-off charges and plan your company's long-term mobile device expenditure.

Outsourcing tasks such as the immediate replacement of faulty devices saves your business time and money. DaaS advanced also includes the certified erasure of data after the device's return to Swisscom and the professional recycling or sustainable reuse of the used device. If you no longer need a device, you can simply return it to Swisscom at any time without additional costs.

Your benefits with DaaS advanced

Greater cost and planning certainty With DaaS advanced, you can avoid high one-off charges for device procurement or repairs, allowing you to plan your expenses better.	✓
More flexibility You can return devices to Swisscom at any time, allowing you to swiftly adapt to changes in the workforce.	✓
More sustainability Use devices for longer than 2 years in the interests of sustainability. Swisscom also guarantees the sustainable reuse of the devices following their return.	✓
Better efficiency You will receive a replacement device within 24 hours of reporting a fault.	✓
Time savings By outsourcing your replacement device pool, you can focus more resources on achieving your business goals.	✓
Extended warranty Your devices remain under warranty for the entire time you use DaaS advanced, providing additional protection in the event of a claim.	✓



Facts and figures

The solution at a glance

- **Device usage:** Cost and planning certainty thanks to a regular monthly charge for your chosen mobile device use and replacement service package.
 - **Flexibility:** Devices can be returned to Swisscom at any time
 - **Sustainability benefit:** Use your devices for up to 48 months and enjoy a 30% discount from the 25th month
 - **Device replacement:** If a fault is reported before 16:30, a replacement device will be shipped the same working day
 - **Device inventory:** Centralised management of the entire mobile device fleet
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Basic services

- In return for a monthly charge, customers will receive a full-service device package that includes devices of their choice from the Swisscom portfolio and device replacement in the event of a fault
 - A DaaS advanced device has a minimum usage period of 24 months and a maximum of 48 months
 - To promote sustainability, if you use mobile devices for more than 2 years, you will receive a 30% discount on the monthly charge and a warranty extension for the entire usage period from the 25th month onwards
 - Devices from the DaaS advanced full-service device package can be purchased at any time
 - In the event of a fault that is not covered by the device warranty, we will replace 10% of your device fleet free of charge each year.
 - Dispatch of a replacement device the same working day if the fault is reported by 16:30
 - Every year, 10% of the device fleet can be returned to Swisscom at any time without any additional costs
 - After return, Swisscom guarantees the certified erasure of data and sustainable reuse of the devices (resale or recycling)
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Free additional services

- Management of all devices in the device inventory
 - Free device selection and ordering of devices in the Swisscom B2B Mobile Online Shop
 - Automatic enrolment in Apple Business Manager (ABM) and Android Zero-touch (AZT)
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Further products related to DaaS:



Enterprise Mobile

DaaS is part of Enterprise Mobile, the all-in-one mobile solution for your business. The modular portfolio is flexible and adaptable to your needs, providing an innovative end-to-end experience. For more information about Enterprise Mobile, visit our [website](#).

Enterprise Mobility Management

Support mobile working for your employees and use Enterprise Mobility Management from Swisscom to centrally manage all devices. For more information, visit www.swisscom.ch/emm

Mobility for Work

Leave tasks such as initiating a repair or replacement to your employees with Mobility for Work. For more information, visit www.swisscom.ch/mobilityforwork

For further details and to contact our experts, visit swisscom.ch/daas