



swisscom

Managed Unified Communication & Collaboration

The Swisscom managed service for simple, efficient and flexible collaboration.

Digitization offers companies possibilities they could never have dreamt of. In terms of working structures, flexible collaboration is becoming extremely important. Employees can work at different locations, at home or on the move, as if they were in the office. This modern way of working makes great demands on communication and collaboration. With Managed Unified Communications & Collaboration (Managed UCC), Swisscom offers a complete solution that enables you to collaborate efficiently anywhere, on any device.

What is Managed UCC?

With Managed UCC, you can use modern communication and collaboration solutions and leave Swisscom look after their management, security and availability. With Managed UCC, the optimal solution is implemented in the Swisscom data center or in the customer data center.

Thanks to Managed UCC, you communicate with modern devices or via computer and can use integrated collaboration tools such as instant messaging, voicemail, presence status, conference functions and desktop sharing.

How you benefit

With Managed UCC

- > you can communicate anywhere, on any device, and benefit from simple, flexible collaboration even beyond company boundaries
- > you can plan costs clearly (OPEX), flexible and scalable avoiding large investments
- > your communication solution is always state of the art
- > you benefit from a simple migration and integration into the existing ICT infrastructure
- > you pay a fixed monthly price per user and thereby reduce your infrastructure costs
- > Rely on high operational security and reliable support from Swisscom

Your benefits at a glance.

More efficient



Work more efficiently thanks to collaboration tools like desktop sharing



Evergreen guarantee

Hardware and software always up to date

More flexible



Collaborate more flexibly by communicating anywhere, on any device



More secure

Secure installation in the existing customer infrastructure and service operation by Swisscom

Fixed price per user



Predictable costs with a fixed monthly price per user



Service Manager

In-service advice, solution design and implementation of individual requirements

Facts & Figures

Managed UCC details

Functional services	<ul style="list-style-type: none">> Endpoints> Softphone> Voicemail> Instant Messaging> Presence> Video> Conference functions> Desktop Sharing> Integration of mobile devices> Professional attendant application> Business solutions integration like Voice Recording, Alarming solutions, etc.> Connection to internal and external Network> Connection to customer specific business solutions
Options	<ul style="list-style-type: none">> Managed UCC in the Swisscom data center (hosted)> Managed UCC in the customer data center (on premise)
Technology Partner	<ul style="list-style-type: none">> Cisco> Unify
Services	<ul style="list-style-type: none">> Solution validation> Definition of users and site profiles> Consulting and definition of the migration plan> Installation, configuration and implementation of the infrastructure> Operation and monitoring of the infrastructure in the highly secure geo-redundant Swisscom data center in Switzerland (hosted) or in the customer data center (on premise)> hardware and software renewals (Evergreen warranty)
Supplementary services	<ul style="list-style-type: none">> As part of our comprehensive solution, Swisscom is pleased to provide you supplementary services from our workplace, mobility and connectivity portfolio

Enter the digital future with Swisscom

Visionary companies use the possibilities of digitization to reinvent the future. With numerous innovations, Swisscom is opening new areas of business. We see it as our responsibility to help you maximize the benefits of digitization.

We will provide you with the best network infrastructure, secure data storage, reliable project management, successful implementation and numerous innovative solutions.

Welcome to the country of possibilities.

