

Internet and IP telephony in a strong end-to-end solution

Discover the numerous benefits of Smart Business Connect. Please contact us for a personal consultation.

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SME

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swisscom

All prices include VAT. The information in this document does not constitute a binding offer. It is subject to revision at any time.

Smart Business Connect

The individual end-to-end solution for SMEs
for on-premise PBXs.



State-of-the-art IP landline telephony



Internet fail-safe guarantee



Maximum service

With **Smart Business Connect**, you get an end-to-end solution tailored to your communication and networking requirements.

The main components of the solution are state-of-the-art IP telephony and a high-performance, fail-safe Internet service. However, it can be flexibly adapted and expanded with many additional elements in accordance with your SME's individual needs.

Your benefits at a glance

- > **State-of-the-art telephony technology**
Enjoy the benefits of the latest IP-based and, therefore, future-proof landline telephony with top voice quality.
- > **Investment certainty, with a worry-free package if required**
As a rule, you will use your existing telephone system, including telephone handsets, and make calls to all Swiss fixed and mobile networks for a fixed price. Alternatively, you can use a new PBX for a monthly service charge with the worry-free Full Service Solution (FSS). You will therefore benefit from an up-to-date PBX at all times, without the need to worry about updates.
- > **Internet fail-safe guarantee**
A fast, high-performance Internet connection helps your business run smoothly. Thanks to the Internet Backup fail-safe guarantee, you can seamlessly keep surfing the Internet and making calls, even when the network goes down.
- > **Flexible but with cost certainty**
Choose the best tariff model for your company and pay an easily calculable fixed monthly price.
- > **Also available with network solution**
Smart Business Connect can also be expanded with a network solution if required. This is essential for the reliable, secure exchange of business data. It offers secure access to company data while on the move or across multiple sites and, at the same time, protects your data from unauthorised external access.
- > **Maximum service**
You will benefit from our all-round customer service from the very first consultation. We and our certified partners will help you choose the right solution for you, install it and, of course, provide ongoing support.

Smart Business Connect for on-premise PBXs



Telephony

International

Switzerland

Internal company calls
(in Switzerland)



Calls to all Swiss fixed and
mobile networks¹



Calls to international fixed and
mobile networks^{1,2}



international
tariff applies

Monthly fee per voice channel³

CHF 67.–

CHF 57.–



Internet & Service

L

M

S

Max. down/upload speed⁴

1 Gbit/s

200 Mbit/s

50 Mbit/s

Internet Backup fail-safe guarantee
for an uninterrupted Internet and telephony service



Internet and telephony customer service

Service desk and fault hotline

24/7

24/7

24/7

Support times

Mon–Sat
6am–10pm

Mon–Fri
8am–7pm
Sat 8am–5pm

Mon–Fri
8am–5pm

Max. fault repair time⁵
(during support times)

8 hrs

10 hrs



Network solution

Basic element⁶



available at
additional cost

available at
additional cost


Monthly fee per connection

CHF 300.–

CHF 125.–

CHF 90.–

 Now also available with Swisscom blue TV Public (CHF 15.– /month), blue TV Host (from CHF 15.– /month / room) or blue TV L (CHF 20.–/month).

 SME benefit: If you combine Smart Business Connect with inOne SME mobile, you'll get a 15% SME discount on all inOne SME mobile subscriptions in your company. If you subscribe to Smart Business Connect and Full Service Solution, we'll give you 10% off monthly Full Service Solution charges.

¹ Charges apply to calls to business, short and special numbers. Smart Business Connect is valid for normal personal use. ² EU, Western Europe, USA and Canada. International tariff applies to calls to other country groups. ³ Smart Business Connect for on-premise PBXs is available for companies with two or more voice channels per site. For example, if a company has ten telephone numbers with four voice channels, four telephone calls can be made simultaneously. ⁴ The available speed depends on local optical fibre expansion and the router that is used. ⁵ The fault repair time is the period from the fault being reported to Swisscom until the full Swisscom service is restored. ⁶ The basic element of the network solution contains site networking (VPN), Quality of Service (QoS), DHCP options, NAT/PAT rules and DMZ. Additional options such as Remote Access Service, Managed Firewall and fixed IP addresses can also be purchased.