

Smart Business Connect

Internet and IP telephony in a strong end-to-end solution

Discover the numerous benefits of Smart Business Connect. Please contact us for a personal consultation.

The individual end-to-end solution for SMEs
for on-premise PBXs.






Swisscom (Switzerland) Ltd

SME
P.O. Box
CH-3050 Bern
SME Hotline: 0800 055 055
www.swisscom.ch/smart-business-connect



All prices include VAT. The information in this document does not constitute a binding offer. It is subject to revision at any time.



-  State-of-the-art IP landline telephony
-  Internet fail-safe guarantee
-  Maximum service



With **Smart Business Connect**, you get an end-to-end solution tailored to your communication and networking requirements.

The main components of the solution are state-of-the-art IP telephony and a high-performance, fail-safe Internet service. However, it can be flexibly adapted and expanded with many additional elements in accordance with your SME's individual needs.


Your benefits at a glance

- > State-of-the-art telephony technology
Enjoy the benefits of the latest IP-based and, therefore, future-proof landline telephony with top voice quality.
- > Investment certainty, with a worry-free package if required
As a rule, you will use your existing telephone system, including telephone handsets, and make calls to all Swiss fixed and mobile networks for a fixed price. Alternatively, you can use a new PBX for a monthly service charge with the worry-free Full Service Solution (FSS). You will therefore benefit from an up-to-date PBX at all times, without the need to worry about updates.
- > Internet fail-safe guarantee
A fast, high-performance Internet connection helps your business run smoothly. Thanks to the Internet Backup fail-safe guarantee, you can seamlessly keep surfing the Internet and making calls, even when the network goes down.
- > Flexible but with cost certainty
Choose the best tariff model for your company and pay an easily calculable fixed monthly price.
- > Also available with network solution
Smart Business Connect can also be expanded with a network solution if required. This is essential for the reliable, secure exchange of business data. It offers secure access to company data while on the move or across multiple sites and, at the same time, protects your data from unauthorised external access.
- > Maximum service
You will benefit from our all-round customer service from the very first consultation. We and our certified partners will help you choose the right solution for you, install it and, of course, provide ongoing support.

Smart Business Connect for on-premise PBXs

 Telephony	International	Switzerland	
Internal company calls (in Switzerland)	✓	✓	✓
Calls to all Swiss fixed and mobile networks ¹	✓	✓	✓
Calls to international fixed and mobile networks ^{1,2}	✓	international tariff applies	
Monthly fee per voice channel³	CHF 67.–	CHF 57.–	
 Internet & Service	L	M	S
Max. down/upload speed ⁴	10 Gbit/s	300 Mbit/s	100 Mbit/s
Internet Backup fail-safe guarantee for an uninterrupted Internet and telephony service	✓	✓	–
Internet and telephony customer service			
Service desk and fault hotline	24/7	24/7	24/7
Support times	Mon–Sat 6am–10pm	Mon–Fri 8am–7pm Sat 8am–5pm	Mon–Fri 8am–5pm
Max. fault repair time ⁵ (during support times)	8 hrs	10 hrs	–
Network solution			
Basic element ⁶	✓	available at additional cost	available at additional cost
Monthly fee per connection	CHF 300.–	CHF 125.–	CHF 90.–

 Now also available with Swisscom blue TV Public (CHF 15.– /month) and blue TV Host (from CHF 15.– /month /room).

 SME benefit: If you combine Smart Business Connect with inOne SME mobile, you'll get a 15% SME discount on all inOne SME mobile subscriptions in your company. If you subscribe to Smart Business Connect and Full Service Solution, we'll give you 10% off monthly Full Service Solution charges.

¹ Charges apply to calls to business, short and special numbers. Smart Business Connect is valid for normal personal use. ² EU, Western Europe, USA and Canada. International tariff applies to calls to other country groups. ³ Smart Business Connect for on-premise PBXs is available for companies with two or more voice channels per site. For example, if a company has ten telephone numbers with four voice channels, four telephone calls can be made simultaneously. ⁴ The available speed depends on local optical fibre expansion and the router that is used. ⁵ The fault repair time is the period from the fault being reported to Swisscom until the full Swisscom service is restored. ⁶ The basic element of the network solution contains site networking (VPN), Quality of Service (QoS), DHCP options, NAT/PAT rules and DMZ. Additional options such as Remote Access Service, Managed Firewall and fixed IP addresses can also be purchased.