

Internet and IP telephony in a strong end-to-end solution

Discover the numerous benefits of Smart Business Connect.
Please contact us for a personal consultation.

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SME

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swisscom

All prices include VAT. The information in this document does not constitute a binding offer. It is subject to revision at any time.





Smart Business Connect

The individual end-to-end solution for SMEs with a virtual PBX.



NEW:
With collaboration functions



-  State-of-the-art IP landline telephony
-  Internet fail-safe guarantee
-  Maximum service
-  Virtual PBX included

With **Smart Business Connect**, you get an end-to-end solution tailored to your communication and networking requirements.

The main components of the solution are state-of-the-art IP telephony and a high-performance, fail-safe Internet service. However, it can be flexibly adapted and expanded with many additional elements in accordance with your SME's needs.

- > **State-of-the-art telephony technology**
Enjoy all the benefits of the latest IP-based landline telephony. The integrated virtual PBX means you don't need to invest in PBXs. You also get automatic updates and maintenance-free operation.
- > **Flexible but with cost certainty**
Choose the best tariff model with a calculable fixed monthly price for each of your employees.
- > **Internet fail-safe guarantee**
A fast, high-performance Internet connection helps your business run smoothly. Thanks to the Internet Backup fail-safe guarantee, you can seamlessly keep surfing the Internet and making calls, even when the network goes down.
- > **Also available with network solution**
For reliable, secure exchange of business data while on the move or across multiple sites.
- > **Maximum service**
You will benefit from all-round customer service provided by Swisscom and your certified partner.

New: Integrated application for productive collaboration with colleagues, suppliers and customers.

A computer and smartphone app combines telephony with collaboration tools. The main functions are:

- > **Presence information**
Choose the right method of communication depending on the availability of the person you wish to speak to.
 - > **Instant messaging**
Make quicker progress. You can even check things via chat during a phone call.
 - > **Online conferences**
Being able to collaborate anywhere saves travel costs and time. External business partners can also take part and watch presentations online via a web browser.
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Smart Business Connect with a virtual PBX



Telephony

Telephony and collaboration

Telephony only

Business Communication App

- > with extended collaboration tools, e.g. online conferences or instant messaging
- > call on your landline number outside the office



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International monthly tariff per user

- > Internal company calls (in Switzerland)
- > Calls to all Swiss fixed and mobile networks¹
- > Calls to international fixed and mobile networks^{1,2}

CHF 40.–
included
included
included

CHF 32.–
included
included
included

Switzerland monthly tariff per user

- > Internal company calls (in Switzerland)
- > Calls to all Swiss fixed and mobile networks¹

CHF 30.–
included
included

CHF 22.–
included
included



Internet & Service

L

M

S

Max. down/upload speed³

1 Gbit/s

200 Mbit/s

50 Mbit/s

Internet Backup fail-safe guarantee for an uninterrupted Internet and telephony service



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Internet and telephony customer service

Service desk and fault hotline

24/7

24/7

24/7

Support times

Mon–Sat
6am–10pm

Mon–Fri
8am–7pm
Sat 8am–5pm

Mon–Fri
8am–5pm

Max. fault repair time⁴
(during support times)

8 hrs

10 hrs

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Network solution

Basic element⁵



available at
additional cost

available at
additional cost

Monthly fee per connection

CHF 300.–

CHF 125.–

CHF 90.–



Now also available with Swisscom blue TV Public (CHF 15.– /month), blue TV Host (from CHF 15.– /month / room) or blue TV L (CHF 20.– /month).



SME benefit: If you combine Smart Business Connect with inOne SME mobile, you'll get a 15% discount on all inOne SME mobile subscriptions in your company.

¹ Charges apply to calls to business, short and special numbers. Smart Business Connect is valid for normal personal use. ² EU, Western Europe, USA and Canada. International rates apply to calls to other country groups. ³ The available speed depends on local optical fibre expansion and the router that is used. ⁴ The fault repair time is the period from the fault being reported to Swisscom until the full Swisscom service is restored. ⁵ The basic element of the network solution contains site networking (VPN), Quality of Service (QoS), DHCP options, NAT/PAT rules and DMZ. Additional options such as Remote Access Service, Managed Firewall and fixed IP addresses can also be purchased.