

# Smart Business Connect

## Internet and IP telephony in a strong end-to-end solution

Discover the numerous benefits of Smart Business Connect. Please contact us for a personal consultation.

### Swisscom (Switzerland) Ltd

SME

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[www.swisscom.ch/smart-business-connect](http://www.swisscom.ch/smart-business-connect)

The individual end-to-end solution for SMEs **with a virtual PBX.**



All prices include VAT. The information in this document does not constitute a binding offer. It is subject to revision at any time.



-  State-of-the-art IP landline telephony
-  Internet fail-safe guarantee
-  Maximum service
-  Virtual PBX included

## With **Smart Business Connect**, you get an end-to-end solution tailored to your communication and networking requirements.

The main components of the solution are state-of-the-art IP telephony and a high-performance, fail-safe Internet service. However, it can be flexibly adapted and expanded with many additional elements in accordance with your SME's needs.

- > State-of-the-art telephony technology  
Enjoy all the benefits of the latest IP-based landline telephony. The integrated virtual PBX means you don't need to invest in PBXs. You also get automatic updates and maintenance-free operation.
- > Flexible but with cost certainty  
Choose the best tariff model with a calculable fixed monthly price for each of your employees.
- > Internet fail-safe guarantee  
A fast, high-performance Internet connection helps your business run smoothly. Thanks to the Internet Backup fail-safe guarantee, you can seamlessly keep surfing the Internet and making calls, even when the network goes down.
- > Also available with network solution  
For reliable, secure exchange of business data while on the move or across multiple sites.
- > Maximum service  
You will benefit from all-round customer service provided by Swisscom and your certified partner.

## Smart Business Connect with a virtual PBX



### Enterprise Telephony App

- > call on your landline number outside the office



### International monthly tariff per user

- > Internal company calls (in Switzerland)
- > Calls to all Swiss fixed and mobile networks<sup>1</sup>
- > Calls to international fixed and mobile networks<sup>1,2</sup>

**CHF 32.–**  
included  
included  
included

### Switzerland monthly tariff per user

- > Internal company calls (in Switzerland)
- > Calls to all Swiss fixed and mobile networks<sup>1</sup>

**CHF 22.–**  
included  
included

### Internet & Service

	L	M	S
Max. down/upload speed <sup>3</sup>	10 Gbit/s	300 Mbit/s	100 Mbit/s
Internet Backup fail-safe guarantee for an uninterrupted Internet and telephony service	✓	✓	–

### Internet and telephony customer service

Service desk and fault hotline	24/7	24/7	24/7
Support times	Mon–Sat 6am–10pm	Mon–Fri 8am–7pm Sat 8am–5pm	Mon–Fri 8am–5pm
Max. fault repair time <sup>4</sup> (during support times)	8 hrs	10 hrs	–

### Network solution

Basic element <sup>5</sup>	✓	available at additional cost	available at additional cost
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**Monthly fee per connection**                      **CHF 300.–**                      **CHF 125.–**                      **CHF 90.–**

Now also available with Swisscom blue TV Public (CHF 15.– /month) and blue TV Host (from CHF 15.– /month /room).

SME benefit: If you combine Smart Business Connect with inOne SME mobile, you'll get a 15% discount on all inOne SME mobile subscriptions in your company.

<sup>1</sup> Charges apply to calls to business, short and special numbers. Smart Business Connect is valid for normal personal use. <sup>2</sup> EU, Western Europe, USA and Canada. International rates apply to calls to other country groups. <sup>3</sup> The available speed depends on local optical fibre expansion and the router that is used. <sup>4</sup> The fault repair time is the period from the fault being reported to Swisscom until the full Swisscom service is restored. <sup>5</sup> The basic element of the network solution contains site networking (VPN), Quality of Service (QoS), DHCP options, NAT/PAT rules and DMZ. Additional options such as Remote Access Service, Managed Firewall and fixed IP addresses can also be purchased.