



With increasing complexity and speed of change within mobile communication, the work required to manage it is also increasing. If a high level of employee satisfaction is also desired, or you intend to increase it even further, this means that costs can explode.

With Mobility for Work, you can enable your employees to manage their devices and subscriptions themselves. As a company, you save time and money. At the same time, you also offer an attractive fringe benefit and increase employee satisfaction.

**Increase your employees' job satisfaction with self-management of devices and subscriptions.**

**What is Mobility for Work?**

Mobility for Work allows your employees to experience the mobile working of future today. The service offers you the option of letting employees look after the management of devices and subscriptions themselves. According to the specifications set out by you, employees can select a device and a subscription themselves and manage it within the company. Our specialists are available by telephone, online or in the Swisscom Shops to provide advice and support at any time. Your company can also easily separate business and private costs and always retains control over who causes and bears which costs.

**Your benefit with Mobility for Work**

- **Increased employee satisfaction**  
You can increase your employees' satisfaction by allowing them to select and manage their own subscriptions and mobile devices in real time as a fringe benefit.

- **More efficient work processes**  
Dedicate yourself to more important tasks and allow us to look after end user care concerning subscriptions and mobile devices.
- **Separation of business and private costs**  
You decide who bears which costs and can easily carry out cost separations according to subscription and device → Maximum cost control.
- **Round the clock support**  
We take full responsibility for the whole employee service, including supplementary services, 24/7.
- **Quick integration of employees**  
You can use a voucher system to give you employees credit or authorisation to order subscriptions and devices.
- **Mobile services from one source**  
Avail yourself of other services such as Enterprise Mobility Management or Device as a Service from a single source and integrate them simply into the employee platform.

**The solution at a glance**



**Online Self-Service**  
Employees can order and manage their own devices and subscriptions themselves in the Swisscom customer centre.



**Telephone support**  
Our Swisscom Service Desk is available on the telephone to provide support and advice to your employees 24/7.



**Swisscom Shop access**  
The employees receive advice and support for SIMs and mobile devices in the approximately 120 Swisscom Shops.



**Access code tool**  
With the voucher system in the Business Center, you can manage incoming orders and the share of costs for your employee.



## Facts & Figures



### Basic services

Mobility for Work <b>S</b>	Your employees can use the MySwisscom portal for online management of SIM cards.
Mobility for Work <b>M</b>	Subscriptions and devices can be ordered and managed directly by the employees. An online portal, telephone support and various point-of-sales services are available for this purpose. The services may be provided by Swisscom or a Swisscom partner.
Mobility for Work <b>L</b>	In addition to the services described in package S and package M, package L contains the access code requester (order approval system). This allows employees to independently request access codes without the Fleet Manager having to issue the access codes.

### Mobility for Work Packages

	S	M	L
<b>Employees at the MySwisscom</b> Online access for employees for SIM card management (block SIM, replace SIM, PUK, etc.)	●	●	●
<b>Subscription Management</b> Online management of subscriptions and their options	■	●	●
<b>Device Management</b> Online management of DaaS <sup>1</sup> and EMM <sup>2</sup> devices	■	●	●
<b>Invoice Management</b> Online access to billing documentation and itemised statement, change of address	■	●	●
<b>Personal advice and support</b> Phone support and personal support at the POS	■	●	●
<b>Swisscom online shop with Access Code system</b> Online shop for subscriptions, devices and accessories with access code	■	●	●
<b>Access Code Requester</b> Automatic issuing of Access Codes	■	■	●

● = Standard

■ = Not available

<sup>1</sup> Requires the customer to have Device as a Service (DaaS)

<sup>2</sup> Requires the customer to have Enterprise Mobility Management (EMM)