

# Enterprise LAN

Secure and flexible. The modular solution for professional in-house networking.

Whether wired or wireless – with its Enterprise LAN service, Swisscom offers a comprehensive managed LAN (Local Area Network) service for small and medium-sized branches. Since you no longer have to worry about the local communication networks within a company location, you can concentrate fully on your core business.

#### Enterprise LAN offers you

- > a standardised LAN networking solution with no need to invest in expensive components
- > billing based on the number of access switch ports you use
- > a managed service with project planning, implementation, monitoring, operation, maintenance and variable service levels
- > professional radio measurement for wireless access points
- > flexible solutions that can easily be combined with other services

#### Your benefits

- > **Security:** communicate via a state-of-the-art, secure data infrastructure and benefit from the know-how of our security specialists.
- > **Availability:** gain high availability levels for your business-critical applications with selectable security options.
- > **Performance:** benefit from high productivity and efficiency for all your business applications.
- > **Future-proofing:** place your trust in the latest technologies, a modern service architecture and experienced Swisscom specialists.
- > **Scalability:** remain flexible and use appropriate solutions for your needs.
- > **Minimise workload:** manage your service conveniently online, get everything from a single provider and concentrate on your core business.



#### 1. What you need:

You would like **secure, flexible networking at your individual business locations.**



#### 2. The solution:

Your **personal expert** will design for you a **communications solution from the modular services** available from Swisscom.



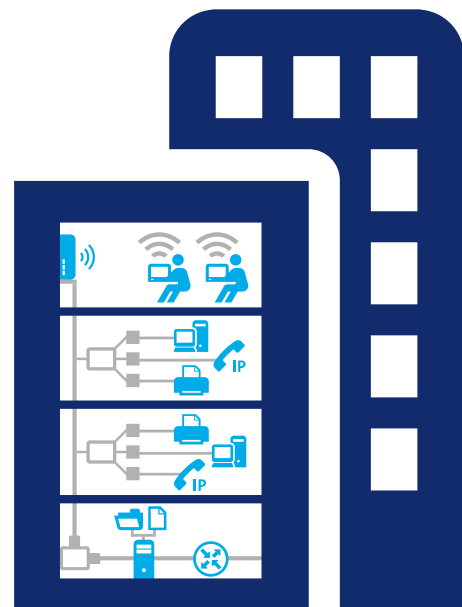
#### 3. Implementation:

Our specialists will look after the implementation and operation of your solution, giving you **more time for your core business.**



#### 4. The result:

You will get **everything from a single provider** and a **solution tailored to your needs.**



## Facts & Figures

### Location type

Enterprise LAN

What type and size of location is the service for?

For large locations or HQs with approximately 50–100 employees, down to small locations.

### Product functions

#### Basic features

Selectable switch types (select the number in accordance with Solution Design)	<input type="radio"/> 8 port switch (fanless)
	<input type="radio"/> 24 port switch (fanless)
	<input type="radio"/> 24 port switch
	<input type="radio"/> 48 port switch
	<input type="radio"/> 12 port distribution switch
Fanless devices	<input checked="" type="radio"/>
Power over Ethernet (PoE/PoE+)	<input checked="" type="radio"/>
LAN interfaces	GE (Distribution Switch: SFP)

#### Wireless features

Wireless Access Points (AP)	<input type="radio"/> 1 to n
Managed Enterprise user authentication (CWLAN) – connection to the customer user directory (e.g. Active Directory)	<input type="radio"/>

#### Implementation

Central point of contact during implementation	<input checked="" type="radio"/>
Installation of equipment by Swisscom	<input checked="" type="radio"/>
Radio measurement for wireless access points <sup>1</sup>	<input type="radio"/>
In-house cabling	<input type="radio"/>

## Operation – Service level – Support Service management

Enterprise LAN

Service management by Swisscom		●
<b>Service level and Support<sup>2</sup></b>		
24/7 fault hotline		●
Service Level	Basic	●
	Premium	○
Availability <sup>3</sup>	Best Effort	●
	SDT8, 98.90%	○
	SDT4, 99.50%	○
	SDT1, 99.90%	○
Support hours	Mon. - Fri. 7.00 a.m. - 6.00 p.m. (SS5)	●
	Mon. - Sat. 6.00 a.m. - 10.00 p.m. (ES6)	○
	7 days a week	○
	24 hours a day (FS7)	○

## Reporting – Information

Utilisation statistics / reporting	–
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- Standard (included in the price)
- Selectable variations (included in the price)
- Option (available at extra cost)
- Option not possible

Enterprise LAN is only available in combination with Enterprise WAN.

<sup>1</sup> The prior radio measurement is necessary and is invoiced separately due to the size of the location. A credit of 50% is applied when the order is placed.

<sup>2</sup> Service level and support time is defined by Enterprise WAN and adopted for Enterprise LAN.

<sup>3</sup> Service down time in hours (max. duration).

## Combinable products and services

### Customer Service Manager

Customer Service Managers are your contact for operational matters. They regularly conduct service meetings with you, present and analyse the service reporting for your solution and derive recommendations for action from this. They actively operate the life cycle management for your solution. They provide you with suggestions on how to continuously improve your services.

### Remote Access Service

You, your employees and your mobile communication terminals (e.g. in machines, industry terminals etc.) can exchange data with your company network or access applications securely from a mobile platform, regardless of location.