



As a leading public-service company, Swisscom is firmly committed to smart working within the context of the digital transformation. With Microsoft 365, Swisscom offers a complete modern-day solution to meet the needs of today's digital workplaces.

Microsoft 365 By Swisscom

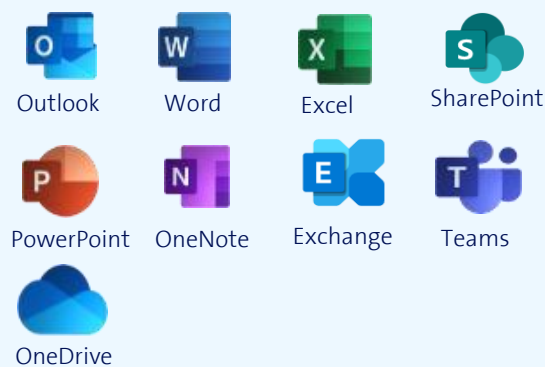
The unique, ideal tool for flexible collaboration, wherever you are, with Swisscom alongside you on your journey to a modern future!

What does Microsoft 365 by Swisscom include?

The simple, complete, subscription-based business solution for companies of any size, including installation, set-up and comprehensive support.

With Microsoft 365, you can keep your everyday business under control at all times. Whether you work in a fixed location, at home or on the move, you can access your data from anywhere. While we ensure smooth installation of Microsoft 365, you can concentrate on your core business.

Main applications and services:



The main benefits at a glance

- > Microsoft Teams and tried-and-trusted Office applications available on your PC, tablet or smartphone, wherever you are
- > Work on documents simultaneously with complete flexibility, anywhere
- > Use Microsoft 365 on up to five different devices with a single license
- > Create Office documents in any browser and benefit from mobile apps
- > Benefit from high security and outstanding data protection

The best of two partners

Technological leadership from Microsoft and a local contact with support and invoicing from Swisscom.

Together for greater sustainability

With Microsoft 365, you can work flexibly from home or on the move: you get a better work-life balance and protect the environment at the same time.

Data storage in Swiss data centres

All core data of Microsoft 365 services is stored in Switzerland:

- | | |
|----------------|------------------------|
| 1. Exchange: | Online mailbox content |
| 2. SharePoint: | Online website content |
| 3. OneDrive: | Uploaded files |
| 4. Teams: | Chat messages |

swisscom



Facts

Support and service times

Telephone hotline ¹	Mon–Fri 7.00–21.00 Sat 8.00–17.00
Application support ¹	Mon–Fri 7.00–21.00 Sat 8.00–17.00

Licences

	Microsoft 365						
	Apps for Business	Business Basic	Business Standard	Business Premium	Apps for Enterprise	Office 365 E1	Office 365 E3
	Maximum 300 users				Unlimited		

Office

Desktop versions of Office applications (Word, PowerPoint, Excel, etc.) for PC and Mac	✓	—	✓	✓	✓	—	✓
Apps on mobile devices	✓	—	✓	✓	✓	—	✓
Web versions of Office applications	✓	✓	✓	✓	✓	✓	✓

Basic services

OneDrive for Business	✓	✓	✓	✓	✓	✓	✓
E-mail, calendar, contacts, tasks (Exchange)	—	✓	✓	✓	—	✓	✓
Online meetings, chat, instant messaging, availability status (Teams)	—	✓	✓	✓	—	✓	✓
Team pages, intranet/extranet (SharePoint)	—	✓	✓	✓	—	✓	✓
Yammer	—	✓	✓	✓	—	✓	✓

Security and Administration




Advanced Threat Protection	—	—	—	✓	—	—	—
Management of PCs and mobile devices	—	—	—	✓	—	—	—

Optional services

Active Directory Integration	✓	✓	✓	✓	✓	✓	✓
Support for hybrid scenarios	—	—	—	✓	✓	✓	✓
Shared Computer Activation	—	—	—	✓	✓	—	✓
Compliance (archiving), eDiscovery, legal hold, etc.	—	—	—	✓	—	—	✓
Data protection (e-mail encryption, rights management)	—	—	—	✓	—	—	✓



Swisscom Microsoft 365 services at a glance*

 Installation and Migration	Swisscom and a qualified partner will be happy to take care of setting up and commissioning M365 in your IT infrastructure. We will be happy to provide you with an offer based on your requirements.
 Support	<p>Help with Microsoft 365 application issues</p> <p>Included with Business Service L (inOne SME office) or My Service subscription (monthly charge)</p> <p>Support charged at CHF 48.50 / 15 min. without subscription</p>
 Licence amendments	<p>Add and remove licences</p> <p>CHF 100.– per user</p> <p>All licence amendments must be requested through Swisscom. They cannot be made independently.</p>

The information in this document does not constitute a binding offer. It is subject to revision at any time.

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¹ Support and service times may vary if the service is provided by a Swisscom partner or if alternative arrangements are made with Swisscom.

² Bulk discounts available for 20 or more users.

* These services are only available to customers whose Microsoft 365 is managed by Swisscom. Customers with complex IT infrastructure will be referred to Microsoft 365 specialists (Swisscom partners), whose services and prices vary. Give us a call and we will let you know the options available to your company.