

Managed Session Border Controller

Your smooth, secure transition to IP communication

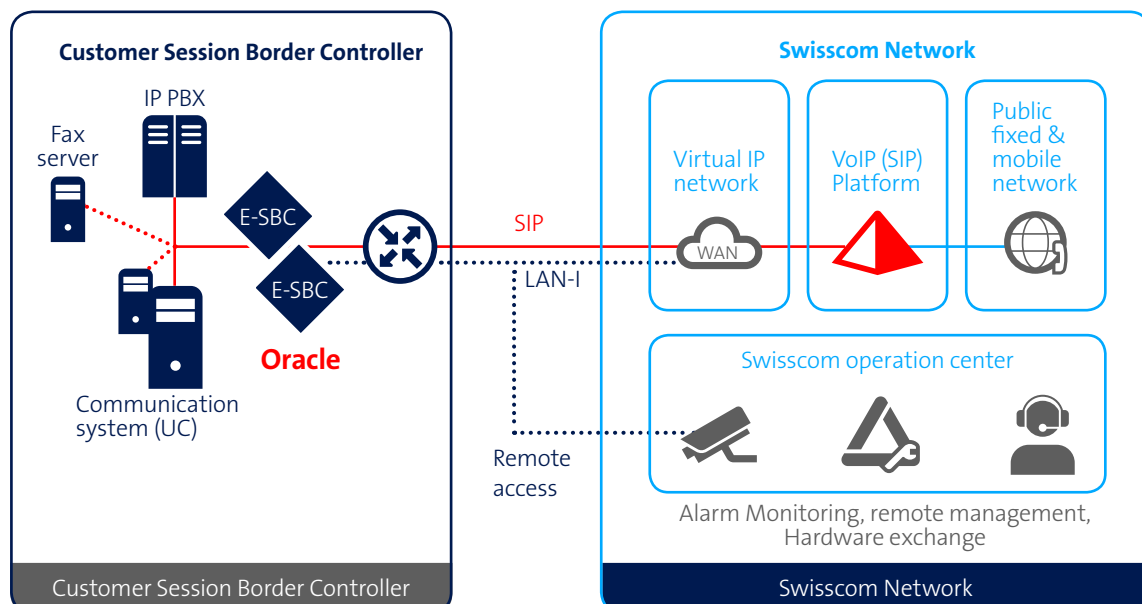
Does your company want to switch easily to modern All IP communication and, at the same time, meet the highest security requirements? To make this possible, Swisscom can supplement your communications architecture with a reliable system, the Managed Session Border Controller (SBC). We will therefore make the switch to IP communication easier for you and, with Oracle SBC, provide the highest possible security standards.

What is the Managed Session Border Controller?

The Managed SBC was developed to meet individual requirements in a complex communications system environment and therefore facilitates a smooth transition to All IP communication. It can also serve as a demarcation point with Swisscom SIP Trunk and is monitored 24/7 by the Swisscom Network Operations Centre. The SBC is based on the Oracle Acme Packet family of products.

How you benefit

- With the Managed Session Border Controller
- > you can integrate your private telephone exchanges (IP PBX) and any modern communications platform with centralised SIP trunking
 - > you can meet the highest security standards in IP communication
 - > Swisscom offers a range of care-free packages that include monitoring and maintenance of your SBC, so you don't need to do anything
 - > highly competent, certified engineers look after your needs, from initial design to operation



Facts & Figures

Managed Session Border Controller – main components

Hardware, software and maintenance	<ul style="list-style-type: none">➤ Oracle Acme Packet 3820/4600 systems in redundancy mode, supplied with the relevant software and licences. <p>The hardware belongs to the customer, who installs it on site. A one-off fee applies.</p> <hr/> <p>System maintenance includes the replacement of defective hardware by Swisscom and all software patches from the manufacturer.</p>
SService options	<ul style="list-style-type: none">➤ Comprehensive support: alarm monitoring and all configurations carried out by Swisscom technicians.➤ Monitoring and notification: repair of system faults, i.e. problems with the operating system, software and hardware, via Swisscom or remote access, including alarm monitoring.➤ System support: repair of system component faults, i.e. problems with components of the operating system, software and hardware via remote access.➤ 24/7 option: round-the-clock support for all system components.
Professional services	<p>Architecture: SBC integration in the communication environment, including security architecture.</p> <hr/> <p>Technology and checks: SBC configured and checked by Swisscom-certified engineers.</p>

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