

EconomyLINE: Scope of Service information

Analogue access to the fixed network

A Basic service

1 Access

- 1 access
- 1 telephone number

2 Availability management

- Do not disturb
- Completion of call to busy subscriber
- Call waiting
- Three party service
- Call hold
- Outgoing call barring on erotic numbers

3 Absence management

- Call forwarding direct
- Call forwarding no reply
- Call forwarding busy
- Combox Basic

4 Identification

- Calling line identification presentation
- Calling line identification restriction (per call)
- Rejection of anonymous calls

5 Advice of charge

- Charge pulse 12 kHz
- Itemised statement (on request)

6 Service and Support

- Access to service and emergency numbers
- Transcription services for the hard of hearing
- Entry in telephone directory
- A free telephone directory
- Fault reports accepted 24 hours a day, 7 days a week

B Options

- Call forwarding unconditional
- Call forwarding for home movers
- Calling line identification restriction (as a permanent function)
- Connected line identification restriction (as a permanent function)
- Rejection of reverse-charge calls
- Malicious call identification (investigating authority and Swisscom)
- Outgoing call barring (various blocking sets)
- Carrier Preselection (CPS)
- SMS service for analogue fixed networks

C Data processing for marketing purposes

Customers can restrict or forbid the use of their data for marketing purposes. A corresponding form can be ordered from
Swisscom (Switzerland) Ltd, Contact Center, 3050
Bern