

Managed Public Wireless LAN Over LAN-I

Attract more customers with a professional hotspot via your existing LAN-I solution.

In this digital age, we face new challenges all the time. Nowadays, your customers, guests and staff expect to be able to access the Internet wherever they go. With Managed Public Wireless LAN (PWLAN) services, you can comfortably meet your visitors' expectations by providing high-performance WLAN Internet access that meets their requirements perfectly.

What is Managed PWLAN Over LAN-I?

Managed PWLAN Over LAN-I is a professional public wireless hotspot that can be combined with a LAN-I service for businesses. Based on an existing LAN-I connection, it offers customers, guests and employees free Internet access throughout or in certain parts of your company premises. The service is simply integrated in your LAN-I router.

How you benefit

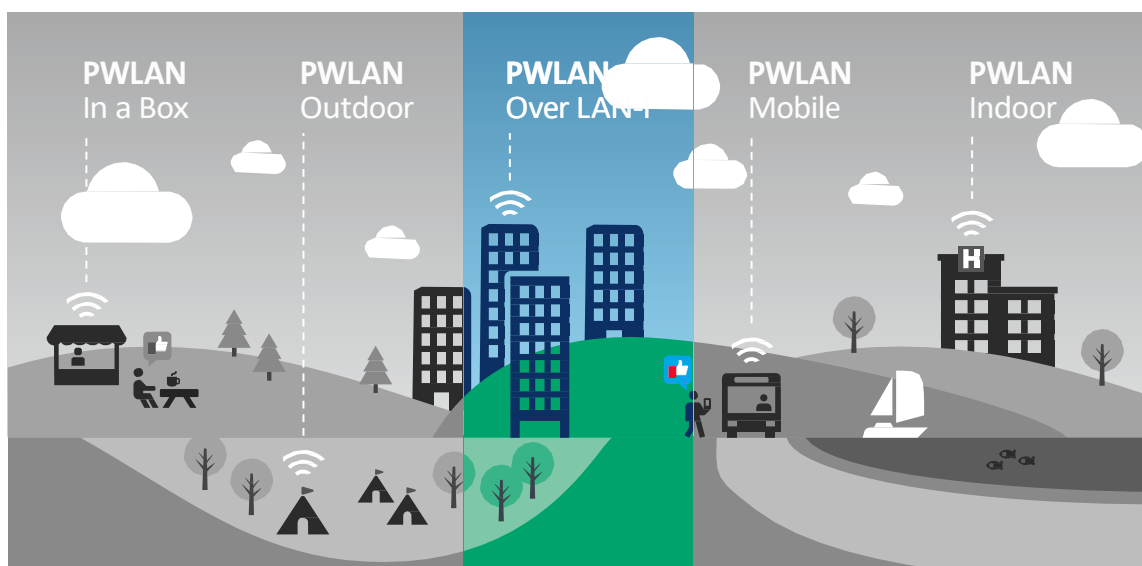
With Managed PWLAN Over LAN-I

- > you benefit from a high-performance, robust hotspot solution
- > you can rely on state-of-the-art technologies and our experts' knowledge
- > you don't need to make any further investment and only pay for what you actually use
- > you can leave end-user support to us

Swisscom takes care of the installation, monitoring and operation of the service. We also take legal responsibility for end users. You can configure your solution however you wish via the hotspot partner login.

In all situations, you can rely on the outstanding quality of the Swisscom Managed PWLAN service.

The solution at a glance.



Facts & Figures

PWLAN Over LAN-I – in detail

Installation	<p>We provide: connectivity (via existing LAN-I connection), PWLAN service, optional switches and accesspoints</p> <hr/> <p>Supply date: guaranteed activation date</p> <hr/> <p>Ready for service: project-dependent – usually around 3 months</p> <hr/> <p>Contract term: 12 months to 5 years</p>
Standard features	<p>> Operation: central monitoring of all infrastructure</p> <hr/> <p>Tried and tested Swisscom PWLAN service with numerous settings options:</p> <ul style="list-style-type: none">> Login page: bright, contemporary design with the opportunity for customisation (images, logo, text, widgets), compatible with all devices, multi-lingual> Various authentication options> User support via hotline available in 4 languages <hr/> <p>Various services are included, e.g.:</p> <ul style="list-style-type: none">> Hotspot locator: hotspot listed in directory> Target link: a defined home page is shown after login> Promotional material for hotspot labelling> Push notifications: display a customisable page at defined intervals <hr/> <p>Price: Installation costs and monthly charge, depending on number of access points and connectivity features</p> <hr/> <p>Swisscom ensures that the PWLAN service is lawfully operated</p>
Service options	<p>Service differentiation between users: the offer includes an Internet service with limited bandwidth, which you can let people use free of charge, for example, or offer to guests with high bandwidth requirements as “premium WLAN access“ with faster surfing speeds.</p> <hr/> <p>Content filtering: block unwanted content</p> <hr/> <p>Partner radius login: user authentication via your customer database</p> <hr/> <p>Wireless payment access: use your mobile credit card terminals in the hotspot coverage area</p> <hr/> <p>Registration API: integrate PWLAN authentication in your mobile app</p> <hr/> <p>Machine-to-Machine: access for machines/special devices</p>
Service management	<p>Service level: basic or premium</p> <hr/> <p>Support level: 24/7 fault hotline</p> <p>Intervention options:</p> <ul style="list-style-type: none">> Standard support: Mon-Fri 7.00-18.00> Extended support: Mon-Sat 6.00-22.00> Full support: Mon-Sun 24/7 <hr/> <p>E-services: web-based settings, real-time access and management of settings and reports, trouble ticketing, change management</p>

Enter the digital future with Swisscom

Visionary companies use the possibilities of digitisation to reinvent the future. With numerous innovations, Swisscom is opening up new areas of business. We see it as our responsibility to help you maximise the benefits of digitisation.

We will provide you with the best network infrastructure, secure data storage, reliable project management, successful implementation and numerous innovative solutions.

Welcome to the country of possibilities.

You can find more information and our expert's contact details at [swisscom.ch/pwlan-services](https://www.swisscom.ch/pwlan-services)