

Prices and services

Corporate Number 058

Valid from 1 July 2017. Prices subject to change.

One-off costs (in CHF, excl. VAT)

| Number block | 50 | 200 | 1 000 | 10 000 |
|------------------------|---------|---------|---------|---------|
| 1 st block | 2500.00 | 4500.00 | 6500.00 | 8500.00 |
| Every subsequent block | 150.00 | 250.00 | 500.00 | 1000.00 |

- Costs include clarifications and creation of the numbering plan. The 058 numbers do not replace the geographical numbers.

Monthly costs (in CHF, excl. VAT)

| Number block | 50 | 200 | 1 000 | 10 000 costs/credit |
|-------------------------------------|-------|-------|--------|------------------------|
| Min. contract duration of 24 months | 35.00 | 85.00 | 250.00 | 1000.00/30.00 |
| Min. contract duration of 36 months | 28.00 | 68.00 | 200.00 | 800.00/25.00 |
| Reserved | 12.00 | 20.00 | 40.00 | 80.00 |

- Credit memo for 1000 inactive 058 numbers. Only available for block of 10 000. A maximum of 5,000 inactive numbers is possible.

Routing (in CHF, excl. VAT)

| | One-off costs¹ | Monthly costs¹ | Connection costs |
|---|----------------------------------|----------------------------------|---|
| Allocation | 200.00 | 30.00 | – |
| Blacklist/Whitelist | 100.00 | 20.00 | – |
| Division | 0.00 | 0.00 | – |
| Number Display | 50.00 | 5.00 | – |
| Origin | 200.00 | 45.00 | – |
| Multiring per destination number (max. 10) | 200.00 | 10.00 | – |
| Rerouting 1 - 3 target numbers | 50.00 | 20.00 | – |
| Additional target number | 0.00 | 10.00 | – |
| Selection | 0.00 | 0.00 | – |
| Time | 100.00 | 40.00 | – |
| Change via Phone | 0.00 | 5.00 | – |
| Interactive Voice Response (IVR) Standard | From 200.00 | From 50.00 | 0.10 per setup |
| Interactive Voice Response (IVR) Code | From 700.00 | From 70.00 | 0.10 per setup |
| Queuing | From 1500.00 | 50.00 | 0.00 |
| Renumeration | 500.00 | 50.00 | 0.10 per setup ² 0.10 per forwarding ² |
| Secure Routing | From 1500.00 | Per location 25.00 | 0.00 |
| Virtual Call Center (ACD) | From 4500.00 | From 99.00 | From 0.12 per minute |

¹ One-off and monthly fees per Corporate Number 058. Discounts upon request.

² Renumeration: 500 setups or 250 setups / forwardings included in monthly fee.
For call forwarding to other than fixed networks or Corporate Numbers, rates in table “For call forwarding to destination numbers” are charged additionally.

Activation & changes (in CHF, excl. VAT)

| | One-off costs | Monthly costs |
|-------------------|----------------------|----------------------|
| Changes via Phone | 0.00 | 0.00 |
| Changes via Web | 0.00 | 0.00 |

Changes via Customer Care (in CHF, excl. VAT)

| | Changes per order | Costs per order |
|----------------------------------|--------------------------|------------------------|
| Opening hours (8 a.m. to 5 p.m.) | Up to 50 | 200.00 |
| Opening hours (8 a.m. to 5 p.m.) | From 50 | 300.00 |
| Evenings/weekends | Up to 50 | 500.00 |
| Evenings/weekends | From 50 | 700.00 |

Other services (in CHF, excl. VAT)

| | One-off costs | Monthly costs | Connection costs |
|-------------------------|-----------------|---------------|---------------------|
| Announcement Standard | 0.00 | 0.00 | 0.10 per setup |
| Announcement Individual | 50.00 | 0.00 | 0.10 per setup |
| Consulting | Based on outlay | – | – |
| Voice Recording | From 500.00 | From 75.00 | 0.10 per setup |
| Voicebox | 200.00 | 50.00 | 0.10 per connection |

- The one-off/monthly costs are calculated per number. Discounts upon request.

Connection costs per minute (in CHF, including VAT)

| For calls to 058 numbers | Peak rate | Off-peak rate |
|--|--------------------|--------------------|
| Free of charge with price plans that include calls to landlines. | | |
| from a fixed network | 0.08 | 0.04 |
| from Swisscom mobile network | Swisscom rate | Swisscom rate |
| from a third-party mobile network | Third-party rate | Third-party rate |
| For call forwarding to destination numbers | Peak rate | Off-peak rate |
| to a fixed network | 0.00 | 0.00 |
| to Swisscom mobile network | 0.32 | 0.27 |
| to a third-party mobile network | 0.35 | 0.30 |
| to networks abroad | International rate | International rate |

- The number owner bears the costs of call forwarding to the destination number.
- Peak rate: Mon-Fri from 7 a.m. – 7 p.m. / off-peak rate: Mon-Fri from 7 p.m. – 7 a.m. and at weekends as well as public holidays.
- Swisscom international connection costs make up the international rate.
- In some cases there is a surcharge of 10 – 40 centimes per minute for connections to international mobile numbers.
- Discounts upon request.

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The information in this document does not constitute a binding offer. We reserve the right to make changes at any time.

Your Swisscom consultant will be delighted to provide you with further information from our Corporate Number 058.

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