

Enterprise Customers

Prices and services

Mobile communications

NATEL[®] go





Valid as of 1 October 2017

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Valid as of 1 August 2017, all prices in CHF incl./excl. VAT (rounded), prices and VAT rate subject to change.



	NATEL® go Company voice ⁴	NATEL® go Swiss voice ⁴	NATEL® go Swiss basic	NATEL® go Swiss standard	NATEL® go Swiss advanced	NATEL® go Swiss premium	NATEL® go Neighbours	NATEL® go Europe	NATEL® go Global	
Data download within the Swiss network (up to)	7.2 Mbit/s	7.2 Mbit/s	7.2 Mbit/s	21 Mbit/s	42 Mbit/s	Highspeed Internet	Highspeed Internet	Highspeed Internet	Highspeed Internet	
Data upload within the Swiss network (up to)	2 Mbit/s	2 Mbit/s	2 Mbit/s	4 Mbit/s	14 Mbit/s	Ready to Cloud	Ready to Cloud	Ready to Cloud	Ready to Cloud	
Phone calls within the company	All calls unlimited ¹									
Calls within all Swiss networks (incl. Liechtenstein/7x24)	CHF 0.40/0.37/Min	All calls unlimited								
Text messages within all Swiss networks and to abroad ⁵	CHF 0.20/0.19	All SMS/MMS unlimited								
Data within the Swiss network	CHF 0.20/0.19/MB	All data unlimited								
Calls to abroad: Neighbours ²	CHF 0.60/0.56/Min							All calls unlimited		
Calls to abroad: Europe ²	CHF 0.60/0.56/Min							All calls unlimited		
 Calls to abroad: Global ²	CHF 1.20/1.11/Min							All calls unlimited		
Making calls abroad: Neighbours ²	Standard rate							All calls unlimited		
Making calls abroad: Europe ²	Standard rate							All calls unlimited		
 Making calls abroad: Global ²	Standard rate							All calls unlimited		
Send SMS/MMS to abroad: Neighbours ²	Standard rate							All messages unlimited		
Send SMS/MMS to abroad: Europe ²	Standard rate							All messages unlimited		
 Send SMS/MMS to abroad: Global ²	Standard rate							All messages unlimited		
Surf abroad: Neighbours ²	Standard rate							All data unlimited ³		
Surf abroad: Europe ²	Standard rate							All data unlimited ³		
 Surf abroad: Global ²	Standard rate							All data unlimited ³		

¹ Free company-wide calls require IN functionality and exclude calls outside the Swisscom network or special applications such as machine-to-machine, direct dialling or constant connections. Swisscom reserves the right to change its products (e.g. by limiting call duration and free communication within a closed user group) at any time.

² Detailed country list and tariffs start on page 5.

³ If more than 1 GB is used per month, data speeds abroad are reduced to a maximum of 0.2 Mbit/s download and 0.1 Mbit/s upload. Usage remains unlimited and included without additional cost. In order to restore the maximum subscription speed, the following data packages can be purchased: **+1 GB** with maximum subscription speed for NATEL® go Neighbours and NATEL® go Europe: CHF 29.00/26.85; **+1 GB** with maximum subscription speed for NATEL® go Global: CHF 49.00/45.37. Users can simply purchase these data packages abroad via cockpit.swisscom.ch.

⁴ "Data Option start" is available for minimal mobile data requirements in the Swisscom mobile phone network for subscriptions without inclusive data volumes: CHF 10.00/9.26 for 500MB (can be used max. twice per month). When the allowance has been used, the data speed is reduced to a maximum of 64kbit/s (with no further cost).

⁵ MMS: Up to 1 KB: CHF 0.20/0.19; up to 30 KB: CHF 0.50/0.46; up to 300 KB: CHF 0.90/0.83.

Billing: Each connection will be rounded up to the nearest centime.

Subscription prices depend on the chosen type of subscription and the number of activated connections.

NATEL® go subscriptions are suitable for normal business use. If Swisscom detects that usage significantly exceeds normal levels or if there are signs that the SIM is being used for special applications (e.g. surveillance applications, machine-to-machine, direct dialling or constant connections), Swisscom reserves the right to withdraw or restrict the service, or to take other suitable measures, at any time.

Other prices/minute

Business Numbers (08XY..., 0900..., 0901..., 0906...)	Call and data connections: price per Business Number plus NATEL® supplement of 0.30/0.28 or 0.50/0.46 per minute
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Multi Device

Option for using additional mobile devices within a NATEL® go individual contract (NATEL® go Swiss basic-premium and NATEL® go Neighbours, Europe and Global).

Monthly costs

Multi Device 1 additional device Use of one additional device on a NATEL go contract*.	10.00/9.26 per month
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Multi Device 2 additional devices Use of two additional devices on a NATEL go contract*.	15.00/13.89 per month
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*The services of the subscribed NATEL go connection are valid for all of the additional mobile devices used. With the following exceptions:

SMS/MMS

SMS and MMS messages (incoming and outgoing) and SMS-based value added services (e.g. Mobile ID or Premium SMS) are only possible on the main device.

Number display when roaming

For outgoing calls from an additional device when abroad, there is no telephone number display on the device receiving the call.

Further services

Monthly costs

Alternative telephone number	5.00/4.63
Fringe Benefit	7.00/6.48
Phone number reservation (Top Number, number ranges)	Available on request

One-off charges

Activation charge (new contract, replacement SIM, portability from other providers)	40.00/37.04
Blocking of subscription (loss/theft)	Free

Further prices upon request.

Basic rule for all free transactions (changes)

One change per month is free. A fee of CHF 15.00/13.89 will be charged for each additional change.

Telephony in Switzerland and abroad

Prices incl./excl. VAT (rounded)

Standard rates by zone

Corporate customers with NATEL® go benefit from the attractive standard rates by zone. The assignment of countries to the individual zones is subject to change without notice.

Neighbours	Germany, France, Italy, Austria
Europe	Andorra, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, Gibraltar, Greece, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Jersey, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovak Republic, Slovenia, Spain, Sweden, United Kingdom, Vatican
Global	Alaska (USA), Albania, Algeria, Argentina, Armenia, Australia, Azerbaijan, Bahrain, Belarus, Bosnia & Herzegovina, Brazil, Canada, Chile, China, Colombia, Ecuador, Egypt, Fiji, Georgia, Ghana, Hawaii (USA), Hong Kong, India, Indonesia, Israel, Japan, Kenya, Kosovo, Kuwait, Macau, Macedonia, Malaysia, Mexico, Moldova, Montenegro, Morocco, Nauru, New Zealand, Peru, Philippines, Puerto Rico, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Africa, South Korea, Sri Lanka, St. Croix (US), St. John (US), St. Thomas (US), Taiwan, Thailand, Turkey, Ukraine, United Arab Emirates, Uruguay, USA
Global plus	Anguilla, Antigua & Barbuda, Aruba, Bangladesh, Barbados, Benin, Bermuda, Bolivia, Bonaire, Botswana, British Virgin Islands, Burkina Faso, Cambodia, Cameroon, Cape Verde, Cayman Islands, Chad, Congo (Brazzaville), Congo (Kinshasa), Costa Rica, Cuba ¹ , Curaçao, Dominica, Dominican Republic, El Salvador, French Guiana, Gabon, Greenland, Grenada, Guadeloupe (FR), Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Iran, Ivory Coast, Jamaica, Jordan, Kazakhstan, Kyrgyzstan, Laos, Madagascar, Malawi, Martinique (FR), Mauritius, Mayotte (FR), Mongolia, Montserrat, Mozambique, Myanmar (Burma), Nicaragua, Niger, Nigeria, Oman, Pakistan, Panama, Papua New Guinea, Paraguay, Réunion (FR), Rwanda, Saba (NL), Samoa, Senegal, Seychelles, Sierra Leone, St. Barthélemy (FR), St. Eustatius (NL), St. Kitts & Nevis, St. Lucia, St. Maarten (NL), St. Martin (FR), St. Vincent & the Grenadines, Suriname, Swaziland, Tajikistan, Tanzania, Tonga, Trinidad & Tobago, Tunisia, Turks & Caicos, Uganda, Uzbekistan, Vanuatu, Venezuela, Vietnam, Zambia; Zimbabwe ¹
Rest of the World	Afghanistan ¹ , Angola ¹ , Bahamas ¹ , Belize ¹ , Bhutan ¹ , Brunei, Burundi ¹ , Central African Republic, Djibouti ¹ , East Timor ¹ , Equatorial Guinea, Ethiopia ¹ , French Polynesia ¹ , Gambia, Guam ¹ , Iraq, Lebanon, Lesotho, Liberia ¹ , Libya ¹ , Mali ¹ , Mauritania, Namibia, Nepal ¹ , New Caledonia ¹ , Palestine, Sudan, Togo, Yemen
<i>only Telephony:</i>	<i>Comoros, Cook Islands, Falkland Islands, Maldives, Palau, São Tomé & Príncipe, Somalia, South Sudan, Syria, Turkmenistan</i>



Standard rates for connections to and when abroad

Location abroad	Destination for outgoing calls			Incoming calls	Calls from Switzerland to...	SMS	Mobile Data
	Within the country you are staying in	Switzerland (incl. Liechtenstein), Neighbours, Europe	Global, Global plus, Rest of the World				
Neighbours	0.45/0.42	0.45/0.42	2.40/2.22	0.27/0.25	0.60/0.56	0.27/0.25	4.50/10 MB/30 Days
Europe	0.45/0.42	0.45/0.42	2.40/2.22	0.27/0.25	0.60/0.56 ²	0.27/0.25	4.50/10 MB/30 Days
Global	1.05/0.97	2.00/1.85	2.60/2.41	1.20/1.11	1.20/1.11	0.40/0.37	6.50/10 MB/30 Days
Global plus	1.15/1.06	2.60/2.41	2.60/2.41	2.00/1.85	2.00/1.85	0.40/0.37	9.90/10 MB/30 Days
Rest of the World	1.15/1.06	2.60/2.41	2.60/2.41	3.00/2.78	4.00/3.70	0.40/0.37	13.90/10 MB/30 Days
Special Countries							99.90/10 MB/30 Days

Invoicing is in increments of 60 seconds or 30 KB. Each connection will be rounded up to the nearest centime.

¹ Data transmissions abroad are billed according to the prices listed in table *Standard Rates for Connections to and abroad table*

² This price also applies to all calls from Switzerland to the USA and Canada.

	NATEL® data go zero ⁴	NATEL® data go light	NATEL® data go Swiss basic	NATEL® data go Swiss standard	NATEL® data go Swiss advanced	NATEL® data go Swiss premium	NATEL® data go Neighbours	NATEL® data go Europe	NATEL® data go Global
Data download within the Swiss network (up to)	7.2 Mbit/s	7.2 Mbit/s	7.2 Mbit/s	21 Mbit/s	42 Mbit/s	Highspeed Internet	Highspeed Internet	Highspeed Internet	Highspeed Internet
Data upload within the Swiss network (up to)	2 Mbit/s	2 Mbit/s	2 Mbit/s	4 Mbit/s	14 Mbit/s	Ready to Cloud	Ready to Cloud		
Text messages within all Swiss networks and to abroad ⁵	CHF 0.20/0.19	CHF 0.20/0.19	All SMS/MMS unlimited						
Data within the Swiss network	CHF 0.20/0.19/MB	200 MB per month included with auto-renewal (CHF 15.00/13.89 for a further 200 MB)	All data unlimited						
Send SMS/MMS to abroad: Neighbours ²	Standard rate						All messages unlimited		
Send SMS/MMS to abroad: Europe ²	Standard rate							All messages unlimited	
 Send SMS/MMS to abroad: Global ²	Standard rate								All messages unlimited
Surf abroad: Neighbours ²	Standard rate						All data unlimited ³		
Surf abroad: Europe ²	Standard rate							All data unlimited ³	
 Surf abroad: Global ²	Standard rate								All data unlimited ³

¹ Free company-wide calls require IN functionality and exclude calls outside the Swisscom network or special applications such as machine-to-machine, direct dialling or constant connections. Swisscom reserves the right to change its products (e.g. by limiting call duration and free communication within a closed user group) at any time.

² Detailed country list and tariffs start on page 5.

³ If more than 1 GB is used per month, data speeds abroad are reduced to a maximum of 0.2 Mbit/s download and 0.1 Mbit/s upload. Usage remains unlimited and included without additional cost. In order to restore the maximum subscription speed, the following data packages can be purchased: + 1 GB with maximum subscription speed for NATEL® go Neighbours and NATEL® go Europe: CHF 29.00/26.85; + 1 GB with maximum subscription speed for NATEL® go Global: CHF 49.00/45.37. Users can simply purchase these data packages abroad via cockpit.swisscom.ch.

⁴ "Data Option start" is available for minimal mobile data requirements in the Swisscom mobile phone network for subscriptions without inclusive data volumes: CHF 10.00/9.26 for 500MB (can be used max. twice per month). When the allowance has been used, the data speed is reduced to a maximum of 64kbit/s (with no further cost).

⁵ MMS: Up to 1 KB: CHF 0.20/0.19; up to 30 KB: CHF 0.50/0.46; up to 300 KB: CHF 0.90/0.83.

Billing: Each connection will be rounded up to the nearest centime.

Subscription prices depend on the chosen type of subscription and the number of activated connections.

NATEL® go subscriptions are suitable for normal business use. If Swisscom detects that usage significantly exceeds normal levels or if there are signs that the SIM is being used for special applications (e.g. surveillance applications, machine-to-machine, direct dialling or constant connections), Swisscom reserves the right to withdraw or restrict the service, or to take other suitable measures, at any time.

One-off costs

Activation charge (new contract, replacement or additional SIM, porting in from other providers)	40.00/37.04
Activating additional services	Free
labelling/blocking additional services	Free
Blocking subscription (loss/theft)	Free

Further prices upon request.

Basic rule for all free transactions (changes)

A fee of CHF 15.00/13.89 will be charged for each additional change.

Standard rates by zone

Corporate customers with NATEL® go benefit from the attractive standard rates by zone. The assignment of countries to the individual zones is subject to change without notice.

Neighbours	Germany, France, Italy, Austria
Europe	Andorra, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, Gibraltar, Greece, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Jersey, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovak Republic, Slovenia, Spain, Sweden, United Kingdom, Vatican
Global	Alaska (USA), Albania, Algeria, Argentina, Armenia, Australia, Azerbaijan, Bahrain, Belarus, Bosnia & Herzegovina, Brazil, Canada, Chile, China, Colombia, Ecuador, Egypt, Fiji, Georgia, Ghana, Hawaii (USA), Hong Kong, India, Indonesia, Israel, Japan, Kenya, Kosovo, Kuwait, Macau, Macedonia, Malaysia, Mexico, Moldova, Montenegro, Morocco, Nauru, New Zealand, Peru, Philippines, Puerto Rico, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Africa, South Korea, Sri Lanka, St. Croix (US), St. John (US), St. Thomas (US), Taiwan, Thailand, Turkey, Ukraine, United Arab Emirates, Uruguay, USA
Global plus	Anguilla, Antigua & Barbuda, Aruba, Bangladesh, Barbados, Benin, Bermuda, Bolivia, Bonaire, Botswana, British Virgin Islands, Burkina Faso, Cambodia, Cameroon, Cape Verde, Cayman Islands, Chad, Congo (Brazzaville), Congo (Kinshasa), Costa Rica, Cuba ¹ , Curaçao, Dominica, Dominican Republic, El Salvador, French Guiana, Gabon, Greenland, Grenada, Guadeloupe (FR), Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Iran, Ivory Coast, Jamaica, Jordan, Kazakhstan, Kyrgyzstan, Laos, Madagascar, Malawi, Martinique (FR), Mauritius, Mayotte (FR), Mongolia, Montserrat, Mozambique, Myanmar (Burma), Nicaragua, Niger, Nigeria, Oman, Pakistan, Panama, Papua New Guinea, Paraguay, Réunion (FR), Rwanda, Saba (NL), Samoa, Senegal, Seychelles, Sierra Leone, St. Barthélemy (FR), St. Eustatius (NL), St. Kitts & Nevis, St. Lucia, St. Maarten (NL), St. Martin (FR), St. Vincent & the Grenadines, Suriname, Swaziland, Tajikistan, Tanzania, Tonga, Trinidad & Tobago, Tunisia, Turks & Caicos, Uganda, Uzbekistan, Vanuatu, Venezuela, Vietnam, Zambia; Zimbabwe ¹
Rest of the World	Afghanistan ¹ , Angola ¹ , Bahamas ¹ , Belize ¹ , Bhutan ¹ , Brunei, Burundi ¹ , Central African Republic, Djibouti ¹ , East Timor ¹ , Equatorial Guinea, Ethiopia ¹ , French Polynesia ¹ , Gambia, Guam ¹ , Iraq, Lebanon, Lesotho, Liberia ¹ , Libya ¹ , Mali ¹ , Mauritania, Namibia, Nepal ¹ , New Caledonia ¹ , Palestine, Sudan, Togo, Yemen

Standard rates for connections abroad

	SMS	MMS	Mobile Data
Neighbours	0.27/0.25	MMS up to 1 KB	4.50/10 MB/30 Days
Europe	0.27/0.25	CHF 0.40/0.37	4.50/10 MB/30 Days
Global	0.40/0.37	MMS up to 30 KB CHF 1.00/0.93	6.50/10 MB/30 Days
Global plus	0.40/0.37	MMS up to 300 KB	9.90/10 MB/30 Days
Rest of the World	0.40/0.37	CHF 1.80/1.67	13.90/10 MB/30 Days
Special Countries			99.90/10 MB/30 Days

Invoicing is in 30 KB increments.
Each connection will be rounded up to the nearest centime.

¹ Data transmissions abroad are billed according to the prices listed in table *Standard Rates for Connections to and abroad* table

Data packages for all NATEL® go subscriptions and NATEL® data go subscriptions

The flexible supplements to the standard rate. If you are on the move for a long time or simply need to transfer larger quantities of data. End users can book the data packets with ease while abroad at cockpit.swisscom.ch. The person responsible for mobile communications can also book these directly in the Mobile subscription management eService.

Data Travel 50 MB (30 days)*

	Price	MB included	Validity period
Zone Neighbours/Europe	5.50/5.09	50 MB***	30 Days**
Zone Global	7.50/6.94	50 MB***	30 Days**
Zone Global plus	19.90/18.43	50 MB	30 Days**
Zone Rest of the World (excl. special Countries)	29.90/27.69	50 MB	30 Days**
Zone special Countries	Not available		

* Data roaming packages can also be purchased using a personal credit card.

** Unused volume packages expire after 30 days.

*** only Autorenewal via Order/Management

Data Travel 200 MB (30 days)*

	Price	MB included	Validity period
Zone Neighbours/Europe	9.90/9.17	200 MB	30 Days**
Zone Global	14.90/13.80	200 MB	30 Days**
Zone Global plus	39.90/36.94	200 MB	30 Days**
Zone Rest of the World (excl. special Countries)	99.90/92.50	200 MB	30 Days**
Zone special Countries	Not available		

* Data roaming packages can also be purchased using a private credit card.

** Unused volume packages expire after 30 days.

Data Travel 1 GB (30 days)*

	Price	MB included	Validity period
Zone Neighbours/Europe	29.90/27.69	1 GB	30 Days**
Zone Global	49.90/46.20	1 GB	30 Days**
Zone Global plus	Not available		
Zone Rest of the World (excl. special Countries)	Not available		
Zone special Countries	Not available		

* Data roaming packages can also be purchased using a private credit card.

** Unused volume packages expire after 30 days.

Data communications abroad

Prices incl./excl. VAT (rounded)

Data Travel 3 GB (30 days)*

	Price	MB included	Validity period
Zone Neighbours/Europe	69.90/64.72	3 GB	30 Days**
Zone Global	99.90/92.50	3 GB	30 Days**
Zone Global plus	Not available		
Zone Rest of the World (excl. special Countries)	Not available		
Zone special Countries	Not available		

* Data roaming packages can also be purchased using a private credit card.

** Unused volume packages expire after 30 days.

Public Wireless LAN (Swisscom wireless hotspots in public places)

For all subscriptions with included data, traffic over the network identifier (SSID) "Swisscom_Auto_Login" in Switzerland is included.

This applies to the following NATEL® go and NATEL® data go subscriptions:

NATEL® go Swiss basic – XL	NATEL® data go Swiss basic – XL
	NATEL® data go light
NATEL® go Neighbours	NATEL® data go Neighbours
NATEL® go Europe	NATEL® data go Europe
NATEL® go Global	NATEL® data go Global

Rate for PWLAN traffic abroad

(applies for all NATEL® go and NATEL® data go subscriptions):

Charge per minute	0.60/0.56
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Time-based credit (value card or credit card)

The time runs without interruption from the first login.

30 minutes	5.00/4.63
3 hours	15.00/13.90
24 hours	25.00/23.15
30 hours	45.00/41.70
150 hours	125.00/115.74

Value-based credit (value card or credit card)

Multiple logins are possible until the entire credit has been used up.

60 minutes	25.00/23.15
135 minutes	50.00/46.30

Remote Access Service (RAS)

Basic service	Type	OTC per project
Pre-sales & implementation	Basic service	3,500 (excl. VAT)
RAS, can over Internet (&MPLS)		
Mobile remote corporate network access connection with a VPN(IPSec) tunnel via the Internet		
One-off costs 2,600/ Monthly costs 890/(flat rate)		
RAS CNA over MPLS*		
Connection via the remote access authentication and authorisation platform and the LAN Interconnect/Enterprise WAN Service from Swisscom		
One-off costs 2,600/ Monthly costs 12/(per connection/user)		
Prices for data transmission		
The data traffic costs are charged to the selected NATEL® subscription of the subscriber in accordance with the conditions.		

* The operating fees include operating the connection from the mobile phone network to the existing LAN-Interconnect/Enterprise WAN network of the customer. If the customer requires an additional LAN Interconnect/Enterprise WAN Service Access Interface Point (SAIP) for connecting to the mobile phone network, this has to be ordered and invoiced separately.

You can find the [Solution Configurator](#) here.

If you require any advice on our products and services, please contact your personal customer adviser.

General hotline

Tel. 0800 800 900 (Monday to Friday 7.30 a.m. - 5.30 p.m.)

Fax 0800 800 905

From abroad: tel. +800 80 800 900

Technical hotline (for faults)

Tel. 0800 724 724 (available around the clock)

Fax 0800 724 725

From abroad: tel. +800 724 724 24

Mobile telephony hotline

For telecommunications managers: tel. 0800 444 404 (+PIN)

For mobile end users: tel. 0800 800 800 (available around the clock)

From abroad: tel. +41 62 286 12 12

www.swisscom.ch/enterprise

