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Homepage Tool and Web Hosting

All information on switching to the new products

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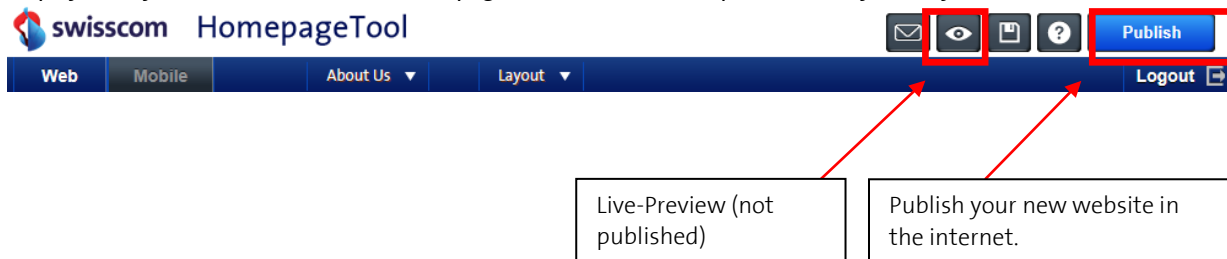
1. Switching to the new Homepage tool

After switching to the new Homepage tool, you will benefit from the new functions as well as from improved user guidance and many attractive design templates that are also easily viewed on a smart phone (optimised for mobile use).

1.1 Important preliminary comments

Don't worry: your **published websites** (those you have created with the previous version of the Homepage tool) **will stay the same after the switch to the new Homepage tool**, and all data (e-mails, etc.) will be transferred. Once you make changes to your website with the new Homepage tool, you will find numerous new and attractive design templates at your disposal.

You can make changes to your website with the new Homepage tool as soon as you receive the confirmation message (successful switchover). Thanks to the "Preview" button, you can also see right away how the changes will be displayed on your website. Your new Homepage tool website will be published only when you click on "Publish".



If you have created another website with the free test version of the Homepage tool, then this will not be transferred over after the switch to the new Homepage tool. This is only the case with customers who previously did not use the Homepage tool. For all customers of the previous product, any websites created with the old Homepage tool will be transferred.

1.2 What to be aware of during the switch

You will receive an e-mail from us with the exact date on which we will switch your Homepage tool to the new package.

You will receive a confirmation e-mail once the switchover to the new Homepage tool has been successfully completed.

1.3 How can I manage and use the new Homepage tool?

Step 1: To use and manage the new Homepage tool, log in here with your Swisscom login:

www.swisscom.ch/homepagetool



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[Overview](#) | [Product comparison](#) | [Product highlights](#) | [Support](#)

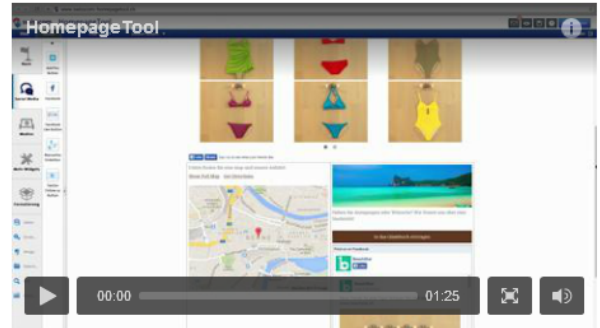
Designing a website yourself has never been easier!

Use HomepageTool to design a website or an online shop that will also look great on a smartphone. No programming experience is required, there are no instruction manuals to read and no expensive agency bills. It's never been easier!

HomepageTool Login

Are you already a HomepageTool customer? If so, you can log in directly here.

[Full version login](#)
[Login to 4 months free trial](#)



[Go to the demo version](#)

Step 2: Enter your Swisscom login. You will receive your Swisscom login from us by e-mail, together with the information about the switch, if you do not already have this on hand.

Swisscom Login | NATEL® Login

Username

Password

Stay logged in

[Login](#)

[Forgotten username or password?](#)

[Setting up a Swisscom Login](#)



Step 3: Open your Homepage tool by clicking on the corresponding icon. You will then see your control panel.

Tip: You can access your Homepage tool at any time the same way as before through your domain stats (<http://ihre-domain.ch/stats>).

1.4 Using the new Homepage tool

You will find a comprehensive **Help Section** integrated into the new Homepage tool. The most important functions are explained there. To access the Help Section, click on the question mark at the top right of the screen in the Homepage tool. In addition, there are a large number of support videos that will provide you with more details on using your new Homepage tool.

[> Support-Videos](#)

Migros Klubschule Courses for the new homepage tool are also available. You can get valuable tips there on how to make your website more successful.

[> Register here](#)



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1.5 Changing the design of my website

After switching to the new Homepage tool, you will be able to make changes to the design of your website very easily. This video will show you how it works: [Support-Video](#).

In order to offer you the best possible service for your website, you must switch to the new design of your choice in the new HomepageTool until the end of the Year 2015.

1.6 Transferring files and settings

Your files and settings will be taken over while switching to the new product. If your new product contains a HomepageTool, your published website (including your images and text) will be taken over as well.

Exception! Images with copyrights (imported from the media archive) cannot be taken over for legal reasons. Furthermore online shop, guestbook and blog cannot be applied and will be lost.

1.7 Transferring an online shop to the new Homepage tool

The new Homepage tool offers a modern online shop including credit card connection.

Please note! Online shops that were created with the previous version of the Homepage tool can no longer be managed and updated after the switchover to the new Homepage tool. Thumbnails of the articles will not be displayed any longer in your shop. We are happy to assist you in rebuilding your online shop with the new Homepage tool!

1.8 Transferring a blog to the new Homepage tool

Please note! Blogs are currently not supported by the new Homepage tool. If you created a blog with the previous version of the Homepage tool, then this will no longer be supported after the switchover to the new Homepage tool. We therefore recommend that the blog be completely deleted the next time you make changes to your website.

1.9 Transferring a guest book to the new Homepage tool

The new Homepage tool offers an improved version of the guest book (comment function). Now you can use the approval option to ensure that no unwanted content will be published on your website.

Please note! The existing guest book will no longer be supported by the new Homepage tool. If you have created a guest book with the previous version of the Homepage tool, this will still be visible on your website after the switchover. However, once you make changes to your website the existing entries will be lost. You can then integrate the new comment function (using drag and drop).

1.10 Page navigation

Page navigation for your existing home page will be transferred in its entirety.

Please note! If you have pages in the navigation and subnavigation with identical names, these cannot be transferred one for one by the new Homepage tool for technical reasons. This will be indicated with a tilde (~) and a number (for example, Name~4). In this case we ask that you rename your navigation items under "Pages" (this way identical names can be reused). This video will show you how it works: [Support-Video](#).

1.11 Domain transfer

Do you already have a domain with Swisscom? In the past, Swisscom domains ending with .ch/.li were registered with Switch. With the change to the new Homepage tool, your .ch/.li domain will be transferred automatically to our new international registrar partner, Tucows Domains Inc (EPAG Domainservices GmbH). This is a registrar that we trust. Nothing will change on your end, and the charges will still be through Swisscom. If you do not agree with this transfer, please contact us: webhosting.migration@swisscom.com.



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Would you like to transfer your externally hosted domain to us? No problem! Starting now, you can easily transfer your domain with the endings .ch / .li / .com / .net / .info / .biz. / .org / .mobi to Swisscom. Log in to <http://www.swisscom.ch/homepagetool> in the Homepage tool Control Panel, click on the corresponding product, and select **Domains > Transfer domain** in the navigation.

In order to successfully transfer you domain, you will need an authorisation code. You can get this **auth code** from your existing domain provider.

user: | domain: | Logout | Help | EN ▾

Control Panel >

- > HomepageTool
- > E-Mail settings
- > Applications
- > Statistics
- > Directories
- > Domains
 - > Register domain
 - > **Transfer domain**
 - > Add existing domain
- > Utilities
- > Databases

Transfer domain

Information
You will not actually be billed until a successful transfer is confirmed. If the domain name you submit is “eligible” for transfer and you provide an authorization code obtained from the losing registrar, we will begin the transfer process. This process may take up to 6-8 days. You will be notified by email of success or failure. A Registrar Transfer will not affect the current authoritative name servers, your web site or e-mail.

Please type in the domain name you wish to transfer.

Please enter authorization code from this domains current registrar.

Transfer domain

You will then receive a confirmation e-mail in English in which you will click on a link and then re-enter the auth code.

1.12 Your included webhosting

Every Homepage tool automatically includes webhosting. When you log in to the control panel (login at <http://www.swisscom.ch/homepagetool>), you can manage your domain, e-mail, and additional functions in your webhosting package.

We recommend that you read the following section, “Switching to the New Web Hosting”.



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2. Switching to the New Web Hosting

With the switchover to a new web hosting package, you will receive more service for less money. The control panel has been improved as well.

All data and content from your web hosting account, along with e-mail addresses and domain(s) will be transferred with the switchover to the new product. There will be no downtime for your website. Right after the switchover, you can start benefitting from all the new options.

2.1 What to be aware of during the switch

You will receive an e-mail from us with the exact date on which we will switch your web hosting to the new package. You will receive a confirmation e-mail once the switchover to the new web hosting has been successfully completed.

2.2 How can I manage and use my new web hosting package?

To use and manage the new web hosting package, log in here on the control panel with your Swisscom login: www.swisscom.ch/webhosting.

Overview | Compare web hosting packages | Help

Simply secure The secure web hosting package. Hosted on extremely secure Swisscom servers in Switzerland.	Always there for you! Free web hosting support around the clock in all Swiss national languages.	Unlimited As much storage space and as many email accounts and databases as you need for your website.	All from a single source From the registration of your domain to hosting and webmail: Swisscom takes care of everything for you.	Simple management The intuitive control panel makes it easy to keep a handle on your web hosting at all times.
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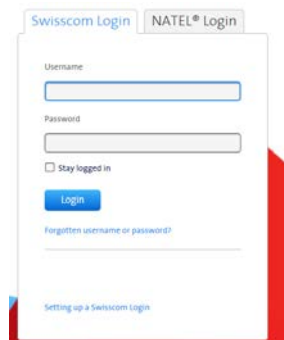
Web hosting login

Are you already a web hosting client? If so, you can log in directly here.

[Login](#)

[I'm using a previous version of Webhosting](#)

You will receive your Swisscom login from us by e-mail, together with the information about the switch, if you do not already have this on hand.



Open web hosting your control panel. You can access your web hosting at any time the same way as before through your domain stats (<http://ihre-domain.ch/stats>) by clicking on the corresponding icon. You will then see



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2.3 Managing domain (DNS)

Now you can edit DNS entries in your zone files using the **Domains** tab in the control panel.

The screenshot shows the 'Domain Management' control panel. On the left is a navigation menu with 'Domains' highlighted. The main content area has a blue header with the title 'Domain Management' and subtitle 'Manage, register, transfer'. Below this is a 'Domain overview' table with columns for Domain, Product, and Duration. A dropdown menu is open over the table, showing options like 'Edit Zone File', 'Edit Contact Info', and 'Renew/Cancel'. A pagination control shows '5' items.

2.4 E-mail administration

Using the E-mail Settings tab, you can add and manage e-mail addresses. You can access your e-mail messages at yourdomain/webmail (<http://ihre-domain.ch/webmail>) and log in with your web hosting login.

The screenshot shows the 'Email Settings' control panel. On the left is a navigation menu with 'E-Mail settings' highlighted. The main content area has a blue header with the title 'Email Settings' and subtitle 'Manage Email Accounts'. Below this are summary statistics for the domain 'webhosting-domain.ch', including usage (3 of 500 mailboxes) and mail server information. The 'Email Accounts' section features a search bar and a table listing existing email addresses with checkboxes and 'Edit | Clear' links. A 'Setup new account' button is at the bottom.



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2.5 Domain transfer

Do you already have a domain with Swisscom? In the past, Swisscom domains ending with .ch/.li were registered with Switch. With the change to the new web hosting product, your .ch/.li domain will be transferred automatically to our new international registrar partner, Tucows Domains Inc (EPAG Domainservices GmbH).

This is a registrar that we trust. Nothing will change on your end, and the charges will still be through Swisscom.

webhosting.migration@swisscom.com.

Would you like to transfer your externally hosted domain to us? Starting now, you can easily transfer your domain with the endings .ch / .li / .com / .net / .info / .biz. / .org / .mobi to Swisscom. Log in to www.swisscom.ch/homepagetool in the Homepage tool Control Panel, click on the corresponding product, and select **Domain > Transfer domain** in the navigation.

In order to successfully transfer your domain, you will need an authorisation code. You can get this **Auth Code** from your existing domain provider.

The screenshot shows the Swisscom HomepageTool interface. At the top left is the Swisscom logo. To the right of the logo are links for 'user:', 'domain:', 'Logout', 'Help', and 'EN'. Below the logo is a navigation menu with 'HomepageTool' and several expandable options: 'E-Mail settings', 'Applications', 'Statistics', 'Directories', 'Domains', 'Utilities', and 'Databases'. The main content area is titled 'Transfer domain'. It features an information box with a blue background and a white border, containing an information icon and text: 'Information You will not actually be billed until a successful transfer is confirmed. If the domain name you submit is "eligible" for transfer and you provide an authorization code obtained from the losing registrar, we will begin the transfer process. This process may take up to 6-8 days. You will be notified by email of success or failure. A Registrar Transfer will not affect the current authoritative name servers, your web site or e-mail.' Below the information box are two input fields. The first is labeled 'Please type in the domain name you wish to transfer.' and contains the text 'yourdomain.ch'. The second is labeled 'Please enter authorization code from this domains current registrar.' and contains the text 'your auth code'. A blue button labeled 'Transfer domain' is positioned at the bottom right of the form area.

You will then receive a confirmation e-mail in English in which you will click on a link and then re-enter the auth code.



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2 Need Assistance or Have Additional Questions?

We are happy to assist you with any questions regarding the switchover to the new product. Do not hesitate to contact us.

2.1 Online help

[> Online Help Webhosting](#)

[> Support Video HomepageTool](#)

You will find a comprehensive **Help Section** integrated into the new Homepage tool. The most important functions are explained there. To access the Help Section, click on the question mark at the top right of the screen in the Homepage tool.

2.2 Contacting support

E-mail: webhosting.admin@swisscom.com

Telephone (within Switzerland): 0800 888 500

Outside Switzerland: +41 800 888 500 (charges apply)

2.3 Homepage tool training

Migros Klubschule Courses for the new homepage tool are also available. You can get valuable tips there on how to make your website more successful.

[> Register here](#)