A Standard services (included in price)

1 Basis connection
- 1 connection
- 2 ISDN bearer channels at 64 kbit/s each
- 1 main call number

Primary connection
- 1 connection
- 30 ISDN bearer channels at 64 kbit/s each
- 1 main call number

2 Presence management
- Call back when busy
- Subaddress
- User-to-User signalling
- Multi-scanning (fixed)

3 Absence management
- Partial rerouting

4 Identification
- Displaying caller identification
- Displaying identification of person called
- Suppressing caller identification per call
- Suppressing identification of person called per call
- Rejecting anonymous calls

5 Displaying charges
- Displaying charges during the call
- Displaying charges at the end of the call
- Itemised billing (on request)

6 Service and support
- Access to service and emergency numbers
- Transcription service for hearing impaired
- Free telephone book entry
- 1 free telephone book
- Fault reports accepted 24 hours a day (24 h/365 days)
- Support time from Monay to Sunday (incl. public holidays) between 7.00 a.m. and 10.00 p.m.
- Fault rectification in Swisscom network normally within 6 hours (during support time)
- Information about fault progress (via SMS or e-mail)

B Standard options

- Multi-scanning (change fixed-variable)
- Call diversion fixed
- Suppressing outgoing caller identification permanently
- Suppressing incoming caller identification permanently
- Identification of caller/person called with special arrangement
- Rejecting reverse-charge calls
- Combox pro
- Top number
- Extension
- Reservation and extension of DDI areas

C Special options

- Enforcing identification (blue light organisations)
- Identification of crank calls (investigative departments and Swisscom)
- Carrier Preselection
- Barring outgoing connections (various barring sets)

D Data processing for marketing purposes

The customers can limit the use of their data for marketing purposes or disallow it completely. A corresponding form can be ordered from Swisscom (Switzerland) AG, Contact Centre, 3050 Berne