Medicum Wesemlin: curaPrax

Getting administration in shape for a group practice.

Medicum Wesemlin is a modern centre for outpatient medical care in Lucerne. To ensure its work processes run efficiently, it chose curaPrax from Swisscom as its practice information system.

The challenge:
digitalisation without side effects.
Medicum Wesemlin provides exceptional patient care: with nine doctors, the group practice covers the most diverse areas of family medicine. The integrative medical care centre is located in a former convent with a calm, relaxing atmosphere. High quality care is also dependent on efficient administrative processes. Dr Manuel Grahmann, who is responsible for the IT infrastructure, explains: "Digitalisation has fascinated me since the millennium. For the procurement of a practice information system in 2015, we created a detailed list of criteria that focussed on long-term security, an optimised cost-benefit ratio and simplification."

The solution:
a streamlined, agile all-rounder.
After testing various options, Medicum Wesemlin chose a solution from Swisscom. The web-based practice information system curaPrax provides all functions necessary for an efficient administrative process in the practice, including scheduling, workflows, electronic medical records and daily journals, as well as tools for easy performance tracking, billing and material management. As a Software as a Service product, curaPrax is accessed via a standard web browser — all that's needed is a computer and internet connection. Updates, security measures and backups are handled outside the practice, and data protection and data security levels are on a par with e-banking.

The result:
valuable workflows and healthy business.
"curaPrax impressed us all," says Dr Manuel Grahmann on behalf of his staff. "The solution offers the exact functions we need for administrative tasks in our practice. It is intuitive and based on cutting-edge technologies. In addition, the software is capable of being developed further and is constantly being optimised. Furthermore, our finances stay healthy as the software costs have only a minor impact on our IT infrastructure budget. Swisscom is a strong partner that provides a comprehensive service. As a telecom market leader, it ensures maximum security in terms of both technology and investment."

Further information can be found at
www.swisscom.ch/health